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AUTO SAFETY HOTLINE

U.S. Department of Transportation

VEHICLE OWNER'S QUESTIONNAIRE

National Highway Traffic Safety Administration

NATIONWIDE 1-800-424-9303
DC METRO AREA 202-364-0123

FOR AGENCY USE ONLY

DATE RECEIVED

00 JUN 12 AM 9:31

od. or _____
rt. dt _____
od. n _____
up. tr _____

REFERENCE NO.

OFFICE OF INVESTIGATION
DEFECTS INVESTIGATION

552581

DAY TIME TELEPHONE NO. (AREA CODE)

OWNER INFORMATION (TYPE OR PRINT)

NAME and ADDRESS

[Redacted Name and Address]

COPIED

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

[Redacted Signature]

DATE 1-12-99

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO. 1VWEA9177KV005027 VEHICLE MAKE VOLKSWAGEN VEHICLE MODEL GGL MODEL YEAR 1989

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING 139400 DATE PURCHASED 07-14-95 DEALER'S NAME, CITY & STATE CROWNBY MOTORS, Volkswagen, 245 New Britain Ave, Plainville, CT 06062 ENGINE SIZE (CID/CCL) _____ NO. CYLINDERS 4 TURBO DIESEL GAS FUEL INJECTN

TRANSMISSION TYPE MANUAL AUTOMATIC ANTILOCK BRAKES YES NO RESTRAINT SYSTEM DRIVERSIDE AIRBAG MOTORBELT PASSENGERSIDE AIRBAG 2-POINT BELT CRUISE CONTROL YES NO DRIVE/STEER FRONT REAR 4-WHEEL BODY STYLE STAWAG 4 DR 2 DR HATCH BK VAN PK UP TRK OTHER _____

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT SEAT BELT - Shoulder Restraint PART NAME(S) Shoulder harness, Dashboard "Knee Brace" LOCATION LEFT FRONT RIGHT REAR ORIGINAL REPLACEMENT NO. OF FAILURES 2 (Two) DATE(S) OF FAILURE(S) (A) MAY 20, 1998 (B) Dec 23, 1998 MILEAGE AT FAILURE(S) 137,000, & 139,400 VEHICLE SPEED AT FAILURE(S) (A) at 40 mph (B) at 40 mph MANUFACTURER CONTACTED YES NO NHTSA PREVIOUSLY CONTACTED YES NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT YES NO FIRE YES NO NUMBER PERSONS INJURED ONE NUMBER OF FATALITIES NONE PROPERTY DAMAGE EST. \$2,920 POLICE REPORTED YES NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES) plus Medical Bills ongoing

Shoulder safety belt restraint failed to prevent driver from serious injury to neck - spine + knees. Incident "A" - MAY 20, 1998 - when struck from behind while the VW was at a standstill - the driver was "whipped" forward from the neck down - causing upper spine and cervical neck injury - The knees too suffered trauma when they hit the "KNEE BRACE" - (a semi-protected area at the bottom of the dashboard) in effect - the driver was "clotheslined" - to use a football term for illegal contact.

The Privacy Act of 1974 Public Law 93-579
This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

COPIED GT

