



# DOT Auto Safety Hotline Postcard Vehicle Owner's Questionnaire TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

**FOR AGENCY USE ONLY**

Date Received: **00 JUN - 8 AM 10:38**

Reference No. **552536**

OFFICE DEFECTS DIVISION

Daytime Telephone Number: [Redacted]

### OWNER INFORMATION (Type or Print)

Name: [Redacted]  
 State: [Redacted]  
 City: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO *absolutely in the absence of [Redacted] name or address to the vehicle manufacturer.*

Signature of Owner: [Redacted] Date: **6/21/00**

### PRODUCT INFORMATION

Vehicle Identification No. (VIN): **453-BD6553-57230016** (Located at bottom of windshield on driver's side)

Make: **Subaru** Model: **Legacy** Year: **'95**

Purchased Date: **2-18-98** Dealer's Name: **Shawsett's** Engine Size (CID/CC/L): **#** Turbo  Diesel  Gas  Fuel Injection

New  Used Dealer's City: **Hagerstown Md.** State: **Md.** Zip Code: **21740** No. Cylinders: **#**

Manufacture Date (on driver's door or pillar): \_\_\_\_\_ Transmission Type:  Manual  Automatic

Restraint System:  Driverside Air Bag  Microball  Passengerside Air Bag  2-Point Belt  3-Point Belt

Crutae Control:  Yes  No Drivetrain:  Front  Rear  4-Wheel Vehicle Type:  Car  Sport Utility  Van  Truck  Minivan  Motorcycle  Other Body Style:  2-Door  4-Door  Stationwagon  Pick Up Truck  Other

### FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): **air bags** Location:  Left  Right  Front  Rear

Failed Part(s):  Original  Replacement Handicap Adaptive Equip:  Yes  No

### TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: \_\_\_\_\_ Tire Name: \_\_\_\_\_ Complete Tire Size: \_\_\_\_\_

No. of Failures: \_\_\_\_\_ Date(s) of Failure(s): \_\_\_\_\_ Mileage at Failure(s): \_\_\_\_\_ Vehicle Speed at Failure(s): \_\_\_\_\_

Failed Part(s) Available?  Yes  No NHTSA Previously Contacted?  Yes  No

### APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash:  Yes  No Fire:  Yes  No

Number of Persons Injured: **none** Number of Fatalities: **none** Reported to Manufacturer:  Yes  No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies):

*On April 7, 2000 I was stopped in back of another car at the corner of Walnut Lane & S. Prospect St. We were both waiting for a car to come down S. Prospect St. because they had the right of way. The car went pass & looking back to see if any more cars were coming. I drifted into the other car at 5 miles an hour. Both air bags exploded & shattered the entire windshield. I immediately turned off the ignition, put the car in park, unfastened my seat belt & got out because*

*continue on back.*

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The stuff coming out of the air bags was choking me. I was traumatized for about 3-4 days because I couldn't imagine this happening. There was no bodily damage done to my car by the other car. ~~He~~ <sup>They</sup> had a dip on his ~~bumper~~ bumper & so did I. That <sup>scratch</sup> was all the damage except for my car. He did not file a claim because he said there was not enough damage to file one. My question - Why did the air bags deploy at 5 miles an hour & why did they break the windshield? I have had this explained to me by the experts at Shaver's but I still maintain it was a malfunction.

My right arm was bruised fairly bad - my breast was bruised & my right ~~leg~~ <sup>upper right</sup> underneath arm was bruised.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY. TRAFFIC SAFETY ADMIN.

Renew

Dorothy Gurath 17942 Garden Ln Apt 23 Hagerstown MD 21740

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NSA-10.01 400 7th Street, SW Washington, DC 20590

Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (VOQ)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH 2 DOT

and dial toll free at

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