

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

Posted TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

RECEIVED

00 JUN -7 PM 1:49

Officer

rd_or

rt_dt

up

Reference No

552524

OWNER INFORMATION (Type or Print)

Name

Street

City

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 06/01/00

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side)

1 G N E L 1 9 W 5 S B 2 5 3 8 5 6

Make

CHEVROLET
TRUCK

Model

ASTRO-VAN/VAN

Year

1995

Purchased Date

03/31/99

Dealer's Name

CENTRAL VALLEY NISSAN

Dealer's City

MODESTO

State

CA

Zip Code

95356

Engine Size
(CID/GCA)☐ Turbo☐ Diesel☐ Gas☐ Fuel Injection

No. Cylinders

☐ New ☐ UsedManufacture Date
(on driver's door or pillar)

08/95

Transmission Type

☐ Manual☒ Automatic

Restraint System

☒ Driverside Air Bag☐ Motorbell☒ Passengerside Air Bag☐ 2-Point Belt☐ 3 Point Belt

Cruise Control

☒ Yes☐ No

Drivetrain

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car ☐ Sport Utility☒ Van ☐ Truck☐ Minivan ☐ Motorcycle☐ Other

Body Style

☐ 2-Door ☐ 4-Door☐ Stationwagon☐ Pick Up Truck☒ Other VAN

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

ABS, TRANSMISSION,
DIFFERENTIAL, AIR CONDITIONER

Location

☐ Left☒ Front☐ Right☐ Rear

Failed Part(s)

☒ Original☒ Replacement

Handicap Adaptive Equip

☐ Yes☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)
Available?☐ Yes ☐ NoNHTSA Previously
Contacted?☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☐ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Continue on back

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 249 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7899

Central Valley

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SERVICE DEPARTMENT HOURS

MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.
SATURDAYS 8:00 A.M. TO 5:00 P.M.

NOTICE TO CONSUMER PLEASE READ IMPORTANT INFORMATION ON BACK

OWNER NO 60070	ADVISOR KEVIN SCHLITZ 8493	TAG NO 516	INVOICE DATE 04/14/99	INVOICE NO NICS68686
	LICENSE NO	MILEAGE 58335	COLOR RED	STOCK NO N8178
	YEAR MAKE - MODEL 85/CHEVROLET TRUCK/Astro VAN/VAN		DELIVERY DATE 03/31/99	DELIVERY MILES 58214
	VEHICLE ID NO 1GNEL19W5SB253856		SELLING DEALER NO	PRODUCTION DATE
	PT NO	P.O. NO	R.D. DATE 04/12/99	
COMMENTS			MO. 58635	

LABOR & PARTS

J# 1 33CHZ GLASS/WINDOWS UNITS TECH(S) 99 INTERNAL
REPAIR GLASS
SUBLET TO HAWKINS AUTO GLASS FOR REPLACEMENT

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
JOB # 1 1 P042346 INSTALL GLASS INTERNAL
JOB # 1 TOTAL PARTS 0 00
JOB # 1 TOTAL LABOR & PARTS 0 00

J# 2 90CHZ BODY UNITS TECH(S) 5492 INTERNAL
ADJUST DRIVERS DOOR HINGE
THERE IS NO ADJUSTMENT DOOR CHECKS OK AT THIS TIME

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
JOB # 2 TOTAL PARTS 0 00
JOB # 2 TOTAL LABOR & PARTS 0 00

J# 3 04CHZ BODY ELECTRICAL UNITS 1 50 TECH(S) 5972 INTERNAL
REPAIR LIGHT OUT ON SHIFT SELECTOR
FOUND BULB BURNT
REPLACED SHIFTER BULB

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
JOB # 3 2 99990-50194 BULB INTERNAL
JOB # 3 TOTAL PARTS 0 00
JOB # 3 TOTAL LABOR & PARTS 0 00

J# 4-89CHZ FRAME UNITS 0 50 TECH(S) 5492 INTERNAL
CUSTOMER STATES REAR SEAT DOESNT LATCH PROPERLY
FOUND SEAT NOT LATCHED PROPERLY
LATCHED SEAT PROPERLY

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
JOB # 4 TOTAL PARTS
JOB # 4 TOTAL LABOR & PARTS

COMMENTS-----
ALSO LOOKED AT
DRIVERS SEAT SITS CROOKED/ STRAIGHTENED
BACK BENCH SEAT LOOSE TIGHTENED
NO OTHER KEYS OR REMOTES AVAILABLE/ MAY WANT TO CHECK CHEVY DEALER
DETAILED AND FILLED WITH GAS
SLIDING DOOR ADJUSTED AS GOOD AS IT GETS
FRAME IS NOT BENT ROCKER PANEL IS BENT FROM PREVIOUS OWNER LIFTING
IMPROPERLY
RIGHT HEADLIGHT HAS MOISTURE BUT IS WORKING CORRECTLY
REPLACED SHIFTER INDICATOR BULB
COULD NOT DUPLICATE WIPERS SCRATCHING WINDOW AT THIS TIME

Copies of
Repairs since
purchase
03/31/99

[illegible]

LABOR INSTRUCTIONS

06CH2471108K

ANTI LOCK LIGHT
CUST. STATES CHECK
VEH. ABS LIGHT IS ON AND STAYING ON..
INSPECT AND ADVISE.

TEAR DOWN ESTIMATE. I UNDERSTAND THAT MY VEHICLE WILL BE REASSEMBLED WITHIN _____ DAYS OF THE DATE SHOWN ABOVE IF I CHOOSE NOT TO AUTHORIZE THE SERVICE(S) RECOMMENDED.

**Central Valley
N I S A N**

4590 N. SACRAMENTO AVE. • Modesto, CA 95355-0545 • (209) 525-3320 • 1-800-238-1700
Fax (209) 526-4170

ATR CONDITIONING
CUST. STATES CHECK A/C IS NOT COOLING. INSPECT AND ADVISE.

Y 215H2

SERVICE DEPARTMENT HOURS.
MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.
SATURDAY 8:00 A.M. TO 4:00 P.M.

**NOTICE TO OUR CUSTOMERS
COMPANY POLICY ON CASHING CHECKS**

- 1 Must be bank imprinted with current name and address
- 2 Must have current valid driver's license with birthdate
NO temporary license accepted
- 3 Bank guarantee card, MasterCard, Discover or Visa
also required for personal checks
- 4 Two Party checks will not be accepted
- 5 Limit on personal checks is \$1000
- 6 Cashiers checks of cash required for any amount over \$1000.00
- 7 All checks subject to approval from Telecheck
- 8 Vehicles cannot be picked up without payment in full
- 9 Personal charge accounts are not permitted
- 10 Only MasterCard, Visa or Discover cards will be accepted

WE REGRET WE ARE UNABLE TO LOAN CARS
NOTICE TO CONSUMER: PLEASE READ IMPORTANT
INFORMATION ON BACK. STORAGE CHARGES: \$8.00
PER DAY IF NOT PICKED UP WITHIN 48 HOURS.

Thank You For Your Patronage

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SERVICE DEPARTMENT HOURS

MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.
SATURDAYS 8:00 A.M. TO 5:00 P.M.

NOTICE TO CONSUMER PLEASE READ IMPORTANT INFORMATION ON BACK

BAR #AX174849

EPA #CAL000110842

CUSTOMER NO 60070	CONSUMER MICHAEL RENTER 8480	TAG NO 311	INVOICE DATE 05/05/99	INVOICE NO NICS69838
	LICENSE NO	MILEAGE 59727	COLOR RED	STOCK NO N8178
	YEAR MAKE MODEL 95/CHEVROLET TRUCK/ASTRO VAN/VAN		DELIVERY DATE 03/31/99	DELIVERY MILES 58214
	VEHICLE ID NO 1GNEL19W5S8253856		SELLING DEALER NO	PRODUCTION DATE
	FIN NO	PONO	R.O. DATE 04/28/99	
COMMENTS MO: 59827				

LABOR & PARTS
JOB # 1 22CHZ AUTOMATIC TRANS UNITS: 7.50 TECH(S) 5972 536.25
CUSTOMER STATES CLUNK WHEN DRIVING POSS TRANSMISSION
CHECK AND ADJUST
DING 1.0 POUND INTERNAL PROBLEM IN TRANSMISSION
INSTALL FACTORY REMAN TRANSMISSION 1-12 WARRANTY

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	P042887	REFILLS	12.55	12.55
JOB # 1	1	24201021	TRANSMISSION	1547.00	1547.00
JOB # 1	1	015642511	GASKT	6.53	6.53
JOB # 1 TOTAL PARTS					1566.08
JOB # 1 TOTAL LABOR & PARTS					2102.33

JOB # 2 98CHZ ACCESSORIES UNITS TECH(S) 5972 INTERNAL
NEW WIPER INCERTS
NO PARTS

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 2 TOTAL PARTS					0.00
JOB # 2 TOTAL LABOR & PARTS					0.00

SUBLET	PO#	VEND INV#	INV DATE	DESCRIPTION	
JOB # 1	42898	399144	05/05/99	RENTAL CAR	150.00
JOB # 1	42898	399144	05/05/99	1 DAY RENTAL	150.00
TOTAL - SUBLET					150.00

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # 1	UP	NISSAN USED CAR PLY ADJ		-100.00
JOB # 1	CHMB	CHRYSLER SERVICE CONTRACTS	69638	-2278.90
TOTAL - MISC				-2378.90

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$100.00 (+TAX)

COMMENTS
CHRYSLER SERVICE CONTRACT 12659690
100.00 CHARGE TO UCD PER JOHN MCSHERRY

*A CHARGE FOR HAZARDOUS WASTE
DISPOSAL MAY BE ADDED BY LAW YOU
MAY CHOOSE ANOTHER FACILITY TO
PERFORM NEEDED REPAIRS OR ADJUST-
MENTS WHICH THE SMOKE CHECK TEST

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SERVICE DEPARTMENT HOURS

MONDAY THRU FRIDAY 7 30 A M TO 5 30 P M
SATURDAYS 8 00 A M TO 5 00 P M

NOTICE TO CONSUMER PLEASE READ IMPORTANT INFORMATION ON BACK

BAR #AK174849

EPA #CALC00110842

CUSTOMER NO 60070	OWNER MICHAEL RENTER 8480	PAGE NO 311	INVOICE DATE 05/05/99	INVOICE NO NICS89638
	LICENSE NO	MILEAGE 59727	COLOR RED	STOCK NO N8178
	YEAR / MAKE / MODEL 95/CHEVROLET TRUCK/ASTRO-VAN/VAN		DELIVERY DATE 03/31/99	DELIVERY MILES 58214
	VEHICLE ID NO 1GNEL19W5SB263856		SELLING DEALER NO	PRODUCTION DATE
	ATE NO	SP ID NO	DATE 04/28/99	
	COMMENTS MO 59827			

TOTALS

I acknowledge notice and oral approval of
an increase in the original estimated price

---- VISA ---- MASTERCARD ---- AMEX ---- DISCOVER
---- CASH ---- CHECK ---- CHARGE ---- OTHER

----- AMOUNT ----- DATE ----- CASHIER

TOTAL LABOR .. 536 25
TOTAL PARTS ... 1566 08
TOTAL SUBLET. . 150 00
TOTAL G O G . 0 00
TOTAL MISC CHG . 0 00
TOTAL MISC DISC . 2378 90
TOTAL TAX .. 126 57
TOTAL INVOICE \$ 0 00

signature B A R # A8005017
CAJ # 981675598

CUSTOMER SIGNATURE

*A CHARGE FOR HAZARDOUS WASTE
DISPOSAL MAY BE ADDED BY LAW YOU
MAY CHOOSE ANOTHER FACILITY TO
PERFORM NEEDED REPAIRS OR ADJUST-
MENTS WHICH THE SMOG CHECK TEST
INDICATES ARE NECESSARY

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SERVICE DEPARTMENT HOURS

MONDAY THRU FRIDAY 7 30 A.M. TO 5 30 P.M.
SATURDAYS 8 00 A.M. TO 5 00 P.M.

NOTICE TO CONSUMER PLEASE READ IMPORTANT INFORMATION ON BACK

BAR #AK174849

EPA #CAL000110642

CUSTOMER NO 60070	ADVSR MICHAEL RENTER 8480	TAG NO 938X	INVOICE DATE 06/02/99	INVOIC NO NICS70062
	LICENSE NO	MILEAGE 59727	COLOR RED	STOCK NO N8178
	YEAR MAKE MODEL 95/CHEVROLET TRUCK(ASTRO VAN/VAN		DELIVERY DATE 03/31/99	DELIVERY MILES 58214
	VEHICLE ID NO 1GNE119W5SB253856		SELLING DEALER NO	PRODUCTION DATE
	P T E NO	P O NO	P O DATE 05/05/99	REPRINT# 2
COMMENTS MO- 59749				

LABOR & PARTS.....
J# 1 22CHZ AUTOMATIC TRANS UNITS TECH(S).5972 INTERNAL
CUSTOMER STATES KLUNK WHEN PUTTING VEHICLE IN GEAR AND ON
ACCELERATION CHECK AND ADVISE
INTERNAL PROBLEM IN REVERSE
NOTE TRANSMISSION WAS INSTALL RD 69638 PURCHASE FROM
ALFRED MATHEWS CADLIC PARTS WARRANTY ON TRANSMISSION

JOB # 1 TOTAL LABOR & PARTS 0 00

J# 2 98CHZ ACCESSORIES UNITS TECH(S).99 INTERNAL
RENTAL
RENTAL

JOB # 2 TOTAL LABOR & PARTS 0 00

SUBLET	PO#	VEND INV#	INV DATE	DESCRIPTION	
JOB # 1	43683	74563	05/27/99	INSPECT TRANS OPERATION	INTERNAL
JOB # 1	43702	400204	05/28/99	ONE DAY RENTAL	INTERNAL
JOB # 2	43059	399370	05/11/99	ONE DAY RENTAL	
TOTAL - SUBLET					184 14

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # 1	CHMB	CHRYSLER SERVICE CONTRACTS	70062	-150 00
JOB # 1	UP	NISSAN USED CAR POLY ADJ		-34 14
TOTAL - MISC				-184 14

ESTIMATE.....
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$185 00 (+TAX)

COMMENTS.....
PER JOHN MCSHERRY 34 24 TO USED CAR POLICY AND CSC TO PAY 150 00
PARTS WARRANTY CLAIM
75 00 ALFRED MATHEWS UCD

*A CHARGE FOR HAZARDOUS WASTE
DISPOSAL MAY BE ADDED BY LAW YOU
MAY CHOOSE ANOTHER FACILITY TO
PERFORM NEEDED REPAIRS OR ADJUST-
MENTS WHICH THE SMOG CHECK TEST

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SERVICE DEPARTMENT HOURS

MONDAY THRU FRIDAY 7:30 AM TO 5:30 PM
SATURDAYS 8:00 AM TO 5:00 PM

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

BAR #AK174849

EPA #CAL000110842

CUSTOMER NO 60070	ADVISOR MICHAEL RENTER 8480	TAG NO 538X	INVOICE DATE 06/02/99	INVOICE NO NICS70062
	LICENSE NO	MILEAGE 59727	COLOR RED	STOCK NO N8178
	YEAR MAKE MODEL 95/CHEVROLET TRUCK/ASTRO-VAN/VAN		DELIVERY DATE 03/31/99	DELIVERY MILES 58214
	VEHICLE ID NO 1GNEL19W5SB253856		SELLING DEALER NO	PRODUCTION DATE
	P.T.E. NO		P.O. NO	R.O. DATE 05/05/99
COMMENTS		MO 59748		

TOTALS.....

I acknowledge notice and oral approval of
an increase in the original estimated price

---- VISA ---- MASTERCARD ---- AMEX ---- DISCOVER
---- CASH ---- CHECK ---- CHARGE ---- OTHER

TOTAL LABOR .. 0.00
TOTAL PARTS .. 0.00
TOTAL SUBLET .. 184.14
TOTAL G.O.G. .. 0.00
TOTAL MISC CHG .. 0.00
TOTAL MISC DISC .. 184.14
TOTAL TAX .. 0.00
TOTAL INVOICE \$ 0.00

----- AMOUNT ----- DATE ----- CASHIER

signature B.A.R. # AB005017
CAD # 981675598

CUSTOMER SIGNATURE

*A CHARGE FOR HAZARDOUS WASTE
DISPOSAL MAY BE ADDED BY LAW YOU
MAY CHOOSE ANOTHER FACILITY TO
PERFORM NEEDED REPAIRS OR ADJUST-
MENTS WHICH THE SMOG CHECK TEST

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SERVICE DEPARTMENT HOURS

MONDAY THRU FRIDAY 7 30 A.M. TO 5 30 P.M.
SATURDAYS 8 00 A.M. TO 4 00 P.M.

NOTICE TO CONSUMER PLEASE READ IMPORTANT INFORMATION ON BACK

EPA #CAL000110842

ADVISOR MICHAEL REATER 8480	TAG NO 149	INVOICE DATE 10/04/99	INVOICE NO NICS79012
LICENSE NO	SALEAGE 65205	COLOR RED	STOCK NO N8178
YEAR MAKE MODEL 95/CHEVROLET TRUCK/ASTRO VAN/VAN		DELIVERY DATE 03/31/99	DELIVERY MILES 58214
VEHICLE ID NO 1GNEL19W5SB253856		SELLING DEALER NO	PRODUCTION DATE
P T E NO	P Q NO	R D DATE 10/04/99	
COMMENTS MO 65206			

RTS.....
AUTOMATIC TRANS UNITS- TECH(S).8023 INTERNAL
CUSTOMER STATES VEHICLE WON'T HOLD IN PARK CHECK AND ADVISE
ADJUST GEAR SHIFT

JOB # 1 TOTAL LABOR & PARTS 0 00

HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$2 55 (+TAX)

reads notice and oral approval of
price in the original estimated price

---- MASTERCARD ---- AMEX ---- DISCOVER
---- CHECK ---- CHARGE ---- OTHER

TOTAL LABOR ... 0 00
TOTAL PARTS ... 0 00
TOTAL SUBLET ... 0 00
TOTAL G D G ... 0 00
TOTAL MISC CHG ... 0 00
TOTAL MISC DISC ... 0 00
TOTAL TAX ... 0 00

TOTAL INVOICE \$ 0 00

AMOUNT 10/4 DATE DT CASHIER

B A R # AB005017

CUSTOMER SIGNATURE

Thank You for Your Patronage

*A CHARGE FOR HAZARDOUS WASTE
DISPOSAL MAY BE ADDED BY LAW YOU
MAY CHOOSE ANOTHER FACILITY TO
PERFORM NEEDED REPAIRS OR ADJUST-
MENTS WHICH THE VEHICLE CHECK TEST

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SERVICE DEPARTMENT HOURS

MONDAY THRU FRIDAY 7:30 A.M. TO 6:30 P.M.
SATURDAYS 8:00 A.M. TO 4:00 P.M.

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

BAR #AK174848

EPA #CAL000110843

CUSTOMER NO 60070	ADVISOR MICHAEL RENTER 8480	TAG NO 907	INVOICE DATE 10/28/99	UNIQUE NO NICS80385
	LICENSE NO 56381	MILEAGE 56381	COLOR RED	STOCK NO N8178
	YEAR • MAKE • MODEL 95/CHEVROLET TRUCK/ASTRO VAN/VAN		DELIVERY DATE 03/31/99	DELIVERY MILES 58214
	VEHICLE ID NO 1GNEL19W53B253856		SELLING DEALER NO	PRODUCTION DATE
	DATE NO	P.O. NO	R.O. DATE 10/25/99	
COMMENTS			MO. 66385	

LABOR & PARTS
JOB # 1 28CHZ AIR CONDITIONING UNITS. 4.70 TECH(\$).8585 352 50
CUSTOMER STATES A/C DOESN'T COOL.
AND MAKES NOISE CHECK AND REPORTYEND
INTERNAL PROBLEM COMPRESSOR
REPLACE A/C COMPRESSOR AND RECOVER DRYER RECHARGE A/C

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	PO47949	DRIER	92.30	92.30
JOB # 1	1	PO47990	COMPRESSOR	424.84	424.84
JOB # 1 TOTAL PARTS					517.14
JOB # 1 TOTAL LABOR & PARTS					869.64

G.O.G. & SUPPLIES					
JOB # 1	2.0	FREEON	0	30.000	/UNIT
JOB # 1	2.0		0		/UNIT
TOTAL - GOG					60.00
					0.00
					60.00

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # 1	CHMB	CHRYSLER SERVICE CONTRACTS	80385	-872.21
TOTAL - MISC				-872.21

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$100.00 (+TAX)

COMMENTS
847-8181 EXT 310

TOTALS		
I acknowledge notice and oral approval of an increase in the original estimated price	TOTAL LABOR	352.50
	TOTAL PARTS	517.14
	TOTAL SUBLET	0.00
	TOTAL G.O.G.	60.00
	TOTAL MISC CHG	0.00
	TOTAL MISC DISC	-872.21
	TOTAL TAX	42.57
	TOTAL INVOICE \$	100.00

.... VISA MASTERCARD AMEX DISCOVER
.... CASH CHECK CHARGE OTHER

AMOUNT DATE CASHIER

signature B.A.R. # AB005017
CAP. # 981675598

CUSTOMER SIGNATURE

11-4288

*A CHARGE FOR HAZARDOUS WASTE
DISPOSAL MAY BE ADDED BY LAW YOU
MAY CHOOSE ANOTHER FACILITY TO
PERFORM NEEDED REPAIRS OR ADJUST-
MENTS WHICH THE EPA OIL CHECK TEST
INDICATES ARE NECESSARY.

[illegible]

LABOR INSTRUCTIONS

AUTOMATICAL TRANS
 CUSTOMER STAFFS VEHICLE WON'T RUN B TH REPAIR OFFICE
 RAIN REPAIR

TEAR DOWN ESTIMATE I UNDERSTAND THAT MY VEHICLE WILL BE REASSEMBLED WITHIN ____ DAYS OF THE DATE SHOWN ABOVE IF I CHOOSE NOT TO AUTHORIZED THE SERVICE'S RECOMMENDED

**Central Valley
N I S S A N**

1630 N. McNerry Ave. • Modesto, CA 95205-9045 • (209) 528-3238 • 1-800-395-1788
Fax (209) 528-4370

BJR NO AKY7484G

EPA NO CAL 000110842

SERVICE DEPARTMENT HOURS:

AY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.
SATURDAY 8:00 A.M. TO 4:00 P.M.

**NOTICE TO OUR CUSTOMERS
COMPANY POLICY ON CASHING CHECKS**

- 1 Must be bank imprinted with current name and address
- 2 Must have current valid driver's license with birthdate
- 3 NJ temporary license accepted
- 4 Bank guarantee card, MasterCard, Discover or Visa
also required for personal checks
- 5 Two Party checks will not be accepted
- 6 Limit on personal checks is \$1000
- 7 Cashiers checks or cash required for any amount over \$1000.00
- 8 All checks subject to approval from Telecheck!
- 9 Vehicles cannot be picked up without payment in full
- 10 Personal charge accounts are not permitted
- 11 Only MasterCard, Visa or Discover cards will be accepted

WE REGRET WE ARE UNABLE TO LOAN CARS
NOTICE TO CONSUMER, PLEASE READ IMPORTANT
INFORMATION ON BACK. STORAGE CHARGES: \$8.00
PER DAY IF NOT PICKED UP WITHIN 48 HOURS.

Thank You For Your Patronage

418259

86511

INVOICE

ALFRED MATTHEWS

PONTIAC • GMC • CADILLAC • OLDSMOBILE
3807 McHENRY AVENUE • P.O. BOX 577287
MODESTO, CA 95357
(209) 577-0140

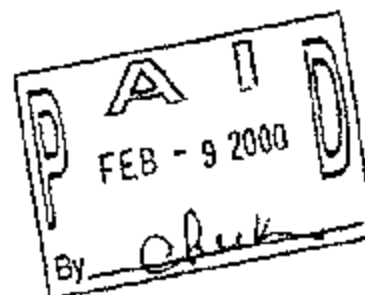
PAGE 1

SERVICE ADVISOR: 95 GARRETT REIMER

RED	95	CHEVROLET ASTRO VAN	1GNEL19W5SB253856			70087/70087	T180B
DEL DATE	PROD. DATE	WARR EXP.	PROMISED	PO NO.	PREPARED BY	PAYMENT	INV DATE
02JAN1995			17:00 02FEB00		95	CASH	09FEB2000
R.O. OPENED	READY	OPTIONS DLR:XXX					
11:21 02FEB00	08:31 09FEB00						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A CUST STATES REAR HATCH WONT OPEN CHECK AND ADVISE							
G25 INTERIOR TRIM							
203 CP					175.00	175.00	
REMOVED REAR HATCH TRIM PANEL FROM INSIDE CHECKED AND REPAIRED LOCK ROD							
ON LEFT SIDE OF RELEASE ASSEMBLY.							

If for any reason you were not
COMPLETELY SATISFIED
with our service please call
our service manager,
Jim Freeman at
(209) 577-0140



ALFRED MATTHEWS

PONTIAC • GMC • CADILLAC • OLDSMOBILE

ORIGINAL ESTIMATE	AUTHORIZED REVISED ESTIMATE	DESCRIPTION	TOTALS
200		LABOR AMOUNT	175.00
		PARTS AMOUNT	0.00
		GAS OIL LUBE	0.00
		SUBLET AMOUNT	0.00
		MISC CHARGES	0.00
		TOTAL CHARGES	175.00
		LESS INSURANCE	0.00
		SALES TAX	0.00
		PLEASE PAY THIS AMOUNT	175.00

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK
I ACKNOWLEDGE RECEIPT OF VEHICLE AND I HAVE RECEIVED A COPY OF THIS INVOICE

Customer Signature

DATE RECEIVED
07/27/00

TIME RECEIVED
07:27 AM

DATE TIME PROMISED
07/28/00

9:55:30 PM

DATE IN CHG SEE ABOVE

YES

NO

VEHICLE TO BE
DOWNSIDE
CARDED
UNLESS
INDICATED
OTHERWISE
SAVE
DISCARD
PARTS
FALLING
E NEW
UNLESS
SPECIFIED
OTHERWISE
WARRANT

DATE RECEIVED
07/27/00

TIME RECEIVED
07:27 AM

DATE TIME PROMISED
07/28/00

9:55:30 PM

DATE IN CHG SEE ABOVE

YES

NO

CUSTOMER NO
940070

VEHICLE NO
940070

VEHICLE MAKE
CHRYSLER

VEHICLE MODEL
PT CRUISER

VEHICLE YEAR
1999

VEHICLE COLOR
BLACK

VEHICLE VIN
1H4BN111111111111

VEHICLE LICENSE
940070

VEHICLE TITLE
940070

VEHICLE REGISTRATION
940070

VEHICLE SALES TAX
940070

VEHICLE TOTAL DUE
940070

VEHICLE PAYMENT
940070

VEHICLE INTEREST
940070

VEHICLE FEE
940070

VEHICLE TOTAL
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VEHICLE TOTAL
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LABOR INSTRUCTIONS

FRONT SUSPENSION
CUSTOMER STATES NOISE FROM DIFFERENTIAL CHECK AND REPORT

TEAR DOWN ESTIMATE I UNDERSTAND THAT MY VEHICLE WILL BE REASSEMBLED WITHIN --- DAYS OF THE DATE SHOWN ABOVE IF I CHOOSE NOT TO AUTHORIZE THE SERVICES RECOMMENDED

Central Valley N I S S A N

4530 N. McKinley Ave. • Modesto, CA 95358-0545 • (209) 525-0029 • 1-800-366-1700
Fax (209) 528-4170

BAR NO. AK174849
EPA NO. CAL 000110842

SERVICE DEPARTMENT HOURS
MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.
SATURDAY 8:00 A.M. TO 4:00 P.M.

NOTICE TO OUR CUSTOMERS COMPANY POLICY ON CASHING CHECKS

1. Must be bank imprinted with current name and address
2. Must have current valid driver's license with birthdate NO temporary license accepted
3. Bank guarantee card, MasterCard, Discover or Visa also required for personal checks
4. Two Party checks will not be accepted
5. Limit on personal checks is \$1000
6. Cashiers checks or cash required for any amount over \$1000.00
7. All checks subject to approval from Telecredit
8. Vehicles cannot be picked up without payment in full
9. Personal charge accounts are not permitted
10. Only MasterCard, Visa or Discover cards will be accepted

WE REGRET WE ARE UNABLE TO LOAN CARS
NOTICE TO CONSUMER PLEASE READ IMPORTANT
INFORMATION ON BACK. STORAGE CHARGES \$8.00
PER DAY IF NOT PICKED UP WITHIN 48 HOURS.

Thank You For Your Patronage

Central Valley

N I S S A N

a new world of excellence



SERVICE DEPARTMENT HOURS

MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.
SATURDAYS 8:00 A.M. TO 4:00 P.M.

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK

BAR #AK174849

EPA #CAL000110842

CUSTOMER NO 60070	ADVISOR MICHAEL RENTER 8490	TAG NO 627	INVOICE DATE 05/26/00	INVOICE NO NICS03124
	LICENSE NO	RELEASE 72430	DELIVERY DATE RED	DELIVERY MILES N8178
	YEAR-MAKE-MODEL 95/CHEVROLET TRUCK/ASTRO VAN/VAN		DELIVERY DATE 03/31/99	DELIVERY MILES 58214
	VEHICLE ID NO 1GNEE19W5SB253856		SECURITY DEALER NO	PRODUCTION DATE
	FINCH NO	P.O. NO	R.O. DATE 04/22/00	
	CONVEYITS			
			MO: 72435	

TOTALS

I acknowledge notice and oral approval of
an increase in the original estimated price

---- VISA ---- MASTERCARD ---- AMEX ---- DISCOVER
---- CASH ---- CHECK ---- CHARGE ---- OTHER

TOTAL LABOR .. 0.00
TOTAL PARTS .. 0.00
TOTAL SUBLET .. 1109.00
TOTAL G.O.G. .. 0.00
TOTAL MISC CHG .. 0.00
TOTAL MISC DISC .. -554.50
TOTAL TAX .. 0.00
TOTAL INVOICE \$ 554.50

----- AMOUNT ----- DATE ----- CASHIER

signature B.A.R. # AB005017
CAD # 981675598

CUSTOMER SIGNATURE

Received cash by

Central Valley NISSAN

a new world of excellence



SERVICE DEPARTMENT HOURS

MONDAY THRU FRIDAY 7:30 A.M. TO 5:30 P.M.
SATURDAYS 8:00 A.M. TO 4:00 P.M.

NOTICE TO CONSUMER PLEASE READ IMPORTANT INFORMATION ON BACK

BAR #AK174849

EPA #CAL00011084

CUSTOMER NO 60070	ADVISED MICHAEL RENTER 0400	FAO NO 527	INVOICE DATE 05/26/00	INVOICE NO NCS80134
[REDACTED]	YEAR MAKE MODEL 72430	W/LEAK 72430	DELIVERY DATE 05/26/00	DELIVERY MILES N8178
	VEHICLE TYPE CHEVROLET TRUCK ASTRO VAN/VAN		SECOND DELIVERY DATE 05/26/00	PRODUCTION DATE 50214
	VEHICLE NO 1GNE118W500250050			
	COMMENTS		04/22/00	

MO: 72435

LABOR & PARTS
JOB # 1 06CHZANTILOCK ANTI LOCK LIGHT UNITS: TECH(S):99 INTERNAL
CUST. STATES CHECK VEH. ABS LIGHT IS ON AND STAYING ON
INSPECT AND ADVISE
SUBLET TO ALFRED MATHEWS

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----	
JOB # 1 TOTAL PARTS	0.00
JOB # 1 TOTAL LABOR & PARTS	0.00

JOB # 2 28CHZ AIR CONDITIONING UNITS: TECH(S):8023 INTERNAL
CUST. STATES CHECK A/C IS NOT COOLING. INSPECT AND ADVISE
ADD FREON

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----	
JOB # 2 TOTAL PARTS	0.00
JOB # 2 TOTAL LABOR & PARTS	0.00

SUBLET-----PO#-----VEND INV#-----INV DATE-----DESCRIPTION-----
JOB # 1 4683 90899 05/26/00 ABS REPAIR

TOTAL - SUBLET	1109.00
TOTAL - SUBLET	1109.00

G O G & SUPPLIES-----
TOTAL - GOG 0.00

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----
JOB # 1 CUP CHRYSLER PLOY ADJ U/C

TOTAL - MISC	554.50
TOTAL - MISC	554.50

ESTIMATE
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$1200.00 (+TAX)

COMMENTS
M.H. OLD RO

*A CHARGE FOR HAZARDOUS WASTE DISPOSAL MAY BE ADDED BY LAW YOU MAY CHOOSE ANOTHER FACILITY TO PERFORM NEEDED REPAIRS OR ADJUSTMENTS WHICH THE BUDG CHECK TEST INDICATES ARE NECESSARY