



# DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

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**FOR AGENCY USE ONLY**

Date Received: \_\_\_\_\_  
 Od. or r. Lt. \_\_\_\_\_  
 Reference No. \_\_\_\_\_

**RECEIVED**  
 00 MAY 25 AM 11:02

**OFFICE DEFECTS INVEST**

**552411**

OWNER INFORMATION (Type in Print)

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: \_\_\_\_\_ Date: 5/18/00

**PRODUCT INFORMATION**

Vehicle Identification No. (VIN.) (Located at bottom of windshield on driver's side) | Make | Model | Year

1GCCS1441VK11840 | Chevrolet | S-10 Pickup | 1997

Purchased Date: 9/14/96 | Dealer's Name: County Chevrolet | Engine Size (CID/CC/L): 2.2 |  Turbo |  Diesel |  Gas |  Fuel Injection

New  Used | Dealer's City: Warrenton | State: Virginia | Zip Code: 20186 | No. Cylinders: 4

Manufacture Date (on driver's door or pillar): 9/96 | Transmission Type:  Manual  Automatic | Restraint System:  Underside Air Bag  Motorbel |  Passengerside Air Bag  Point Belt |  3-Point Belt | Cruise Control:  Yes  No | Drivetrain:  Front  Rear  4-Wheel | Vehicle Type:  Car  Sport Utility  Van  Truck  Minivan  Motorcycle  Other | Body Style:  2-Door  4-Door  Station Wagon  Pick Up Truck  Other

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Part Name(s): Windshield wipers | Location:  Left  Right  Front  Rear | Failed Part(s):  Original  Replacement | Handicap Adaptive Equip:  Yes  No

**TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Brand: \_\_\_\_\_ | Tire Name: \_\_\_\_\_ | Complete Tire Size: \_\_\_\_\_

No. of Failures: \_\_\_\_\_ | Date(s) of Failure(s): \_\_\_\_\_ | Mileage at Failure(s): \_\_\_\_\_ | Vehicle Speed at Failure(s): \_\_\_\_\_ | Failed Part(s) Available?:  Yes  No | NHTSA Previously Contacted?:  Yes  No

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash:  Yes  No | Fire:  Yes  No | Number of Persons Injured: NONE/yet | Number of Fatalities: NONE | Reported to Manufacturer:  Yes  No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies): Windshield wipers will stop working after approximately 10 minutes. The first time this happen was in a very bad rain storm and I almost hit a school bus. I called the dealer and was informed that they had a recall for this problem but that my truck was not covered because it was built at a different plant. I could not believe this so I called the manufacturer, and was told the same thing. Although it is the same problem they have to get so many complaints before they will fix

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The problem, I guess I should have hit the school bus to get all of those kids parents to complain. This is a serious safety problem and needs to be fixed.

Thank you



ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NSA-10.01 400 7th Street, SW Washington, DC 20590



Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (VOQ)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

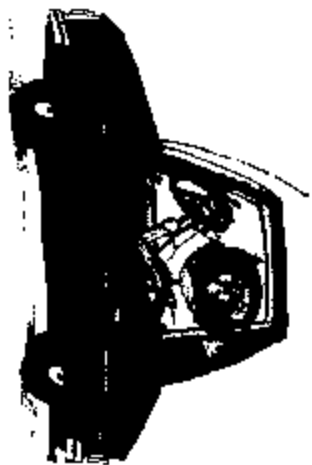
DASH 2 DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



US Department of Transportation National Highway Traffic Safety Administration

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