



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Post Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received: **RECEIVED**
OFFICE DEFECTS
20 MAY -4 PM 1:30
552135
Reference No. _____
Daytime Telephone No. _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: _____ Date: 1/1

PRODUCT INFORMATION

Vehicle Identification No. (VIN): 1G2NW14D4KC681910 (Located at bottom of windshield on driver's side)
Make: GRAND AM SE Pontiac Model: GRAND AM SE Year: 1989
Purchased Date: _____ Dealer's Name: Frukner Dealer's City: Bensalem Pa State: PA Zip Code: _____
Engine Size (CID/CC/L): _____ Turbo: Diesel: Gas: Fuel Injection:
No. Cylinders: 4
Transmission Type: Manual Automatic
Restraint System: Driverside Air Bag Motorbelt Passengerside Air Bag 2-Point Belt 3-Point Belt
Cruise Control: Yes No
Drivetrain: Front Rear 4-Wheel
Vehicle Type: Car Sport Utility Van Truck Minivan Motorcycle Other
Body Style: 2-Door 4-Door Stationwagon Pick Up Truck Other
Manufacture Date (on driver's door or pillar): 11/88

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): Engine Location: Left Right Front Rear
Failed Part(s): ? Original Replacement
Handicap Adaptive Equip: Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: _____ Tire Name: _____ Complete Tire Size: _____
No. of Failures: _____ Date(s) of Failure(s): _____ Mileage at Failure(s): _____ Vehicle Speed at Failure(s): _____
Failed Part(s) Available?: Yes No
NHTSA Previously Contacted?: Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash: Yes No
Fire: Yes No
Number of Persons Injured: 0
Number of Fatalities: 0
Reported to Manufacturer: Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies):
Car has 41000 on it. Heads were redone at 20000 cost 2,500 car has new pan right since it was also car when under warranty was in shop off of town in 1 yr for loss of antifreeze total shop repair costs has been in excess of 15000 car fell under lemon law Dealer said no also shop manager said that the same year was being done for free to get some cars with more mileage

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

and older his words were you are getting screwed
\$15,000 worth of repairs total 16,000
for 1989 gran am Quad 4 \$30,000 invested

can't start when taking off no one can find problem
can't start at least 10 oxygen sensors installed 405 alternator's

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 731/73 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (VOQ)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety Administration

www.nhtsa.dot.gov/hotline