



DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 TO REPORT VEHICLE SAFETY DEFECTS
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

Posted

Copied

FOR AGENCY USE ONLY

Date Received _____

Officer No. _____

Officer Name _____

Officer Title _____

Officer Agency _____

Officer Phone No. _____

552060

OWNER INFORMATION (Type or Print)

Name: [REDACTED]

Street: [REDACTED]

City: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

In the absence of the manufacturer's name or address to the vehicle manufacturer.

Signature: [REDACTED] Date: 4/15/00

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) (Located at bottom of windshield on driver's side): 1FALP4047TF203462

Make: FORD Model: MUSTANG Year: 96

Purchased Date: 7/14/97 Dealer's Name: TOWNSEND FORD Engine Size (CID/CC/L): _____ Turbo Diesel Gas Fuel Injection

New Used Dealer's City: TUSCALOOSA State: AL No. Cylinders: 6

Manufacture Date (on driver's door or pillar): 5/6/96 Transmission Type: Manual Automatic

Restraint System: Driverside Air Bag Motorbelt Passengerside Air Bag 2-Point Belt 3-Point Belt

Cruise Control: Yes No Drivetrain: Front Rear 4-Wheel

Vehicle Type: Car Sport Utility Van Truck Minivan Motorcycle Other

Body Style: 2-Door 4-Door Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): Water Pump (hole) Location: Left Right Front Rear

Failed Part(s): Original Replacement

Handicap Adaptive Equip: Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: _____ Tire Name: _____ Complete Tire Size: _____

No. of Failures: _____ Date(s) of Failure(s): _____ Mileage at Failure(s): _____ Vehicle Speed at Failure(s): _____

Failed Part(s) Available? Yes No

NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash: Yes No

Fire: Yes No

Number of Persons Injured: 0 Number of Fatalities: 0

Reported to Manufacturer: Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies): Engine Cooling System: Had to replace a water pump (70,000 miles) - engine on H IN MARCH 99, 2000 September, 1999. IN MARCH, 2000 - RADIATOR leaked + water pump had a hole (leak) again. I sent this car on advice of Ford to their radiator shop; I am told that this car's 3.8L engine does not have an adequate or powerful enough cooling system. Ford needs to address this problem. Auto is dangerous if it overheats

Continue on back

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Unexpectedly, FD the head gasket needs to be replaced, Ford should be responsible for the 1996 Mustang 3.8L AS with the 94, 95, they have warranted to 100,000 miles, I did not want to be in dangerous situation alone on the highway that have been numerous complaints of other Mustang and some have caused accidents. A recall should be in order for the coolant system with 3.8L. ALSO, when I received a copy of Vehicle Information ~~at 7/97~~ 7/97 that there are no recalls yet from your office, looks ~~like~~ like ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S
QUESTIONNAIRE
(VQQ)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial to 1 free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DO-



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Administration

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