

Posted



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECT
1-888-DASH-2-DOT
1-888-327-4236
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCIES ONLY

Date Received: _____

OD: _____

FD: _____

OO: _____

UP: _____

Reference No. _____

OWNER INFORMATION (Type or Print)

N _____

S _____

C _____

552056

Daytime Telephone Number () _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (17 Digits) JT5RN55D3E002207	Vehicle Make toyota	Vehicle Model HIGHLANDER Motor Home	Vehicle Year MAR/1983	Current Odometer Reading 99457
Purchased Date 1/31/2000	Dealer's Name Row Hoover Companies of Rockport Inc	Engine Size (CID/CC/L) No. Cylinders _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection	
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	Dealer's City 1570 W. Market, Rockport	State TX	Zip Code 78382	
Transmission Type <input checked="" type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Motorbell <input type="checkbox"/> Passengerside Airbag <input checked="" type="checkbox"/> 2-Point Belt <input type="checkbox"/> 3-Point Belt	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drivetrain <input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel
Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util. <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input checked="" type="checkbox"/> Other <i>motorhome</i>		Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other <i>motorhome</i>		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component Axles	Part Name(s) Rear Wheel Axles + Bearings	Location <input checked="" type="checkbox"/> Both <input type="checkbox"/> Front <input checked="" type="checkbox"/> Right <input checked="" type="checkbox"/> Rear	Failed Part(s) <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement
No. of Failures At least two	Date(s) of Failure(s) 1st Failure UNKNOWN/2nd Failure 2/1/80	Failed Part(s) Available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	Mileage at Failure(s) 1st UNKNOWN/2nd Failure 99457		
	Vehicle Speed at Failure(s) About 35 MPH - Lug Nut popped!		

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number Persons Injured 1st Failure - Unknown/2nd Failure - None	Number of Fatalities 1st/2nd Failure - None	Estimated Property Damage \$ UNKNOWN	Reported to Police 1st Failure - None
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INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Name, Tire Size (include all numbers and letters).
Note: This information not required for normal operation tires.

DOT	Manufacturer	Tire Name	Complete Tire Size
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TIRE SIZE - Points to the numbers and letters on the sidewall.

TIRE NAME - Points to the text on the sidewall.

TIRE MANUFACTURER - Points to the text on the sidewall.

U.S. DOT safety standard code - Points to the 11-character code on the sidewall.

The number may be on the inner side of the tire and have up to 11 letters and numbers. Usually located near rim flange on side opposite whitewall or on either side of blackwall tire.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response maybe used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Bearings are too small - unsafe on Highway not enough lug bolts to support dual wheels - toys for will not fill their agreement to replace the rear end and the axle assembly. Label inside toyota Cab states Mfg: the Huntsman Inc

Date of MFR: 4/24

Inv. Vco Mfg By: toyota Motor Co

Date of Mfg: 12/85

(info on back of Pictures

GUMR 4825

GAWR (CF) 2050 (RR) 2905

VEH I.D. NO KSR-031-004435

The Multipurpose Passenger Vehicle Certification 1984

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

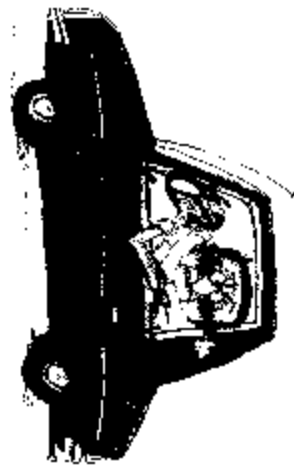
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



US Department of Transportation
National Highway Traffic Safety Administration
<http://www.nhtsa.dot.gov/hotline>

Dear Micro-Mini Motor Home Owner:

This is in response to your inquiry regarding micro-mini motor homes built on Toyota chassis.

Enclosed you will find the following documents:

1. A PICTORIAL CONCERNING MICRO-MINI MOTOR HOMES BUILT ON TOYOTA CHASSIS.
2. A PHOTOGRAPH OF MODIFICATION PARTS THAT YOU MAY WISH TO HAVE INSTALLED ON YOUR VEHICLE.
3. HOW TO OBTAIN THE MODIFICATION PARTS.
4. A VEHICLE INFORMATION AND PARTS ORDER FORM (WITH COMPLETED SAMPLE FORM).
5. A PARTS SALES CONTRACT AND RELEASE OF CLAIMS.

Please read and complete these documents in the order that they are listed. A pre-addressed envelope is provided for your convenience in returning the contract, order form and the required payment to Toyota.

If you have any questions, please send them to us using the enclosed pre-addressed envelope.

TOYOTA MOTOR SALES, U.S.A., INC.
National Technical Compliance Department

HOW TO OBTAIN THE MODIFICATION PARTS

- A. Find a local repair facility that will install the modification parts for you. Show them the photograph so that they will understand the parts that must be installed.

NOTE: 1 - A repair facility experienced with vehicle modification is recommended as some individual adaptation unique to your vehicle may be required.

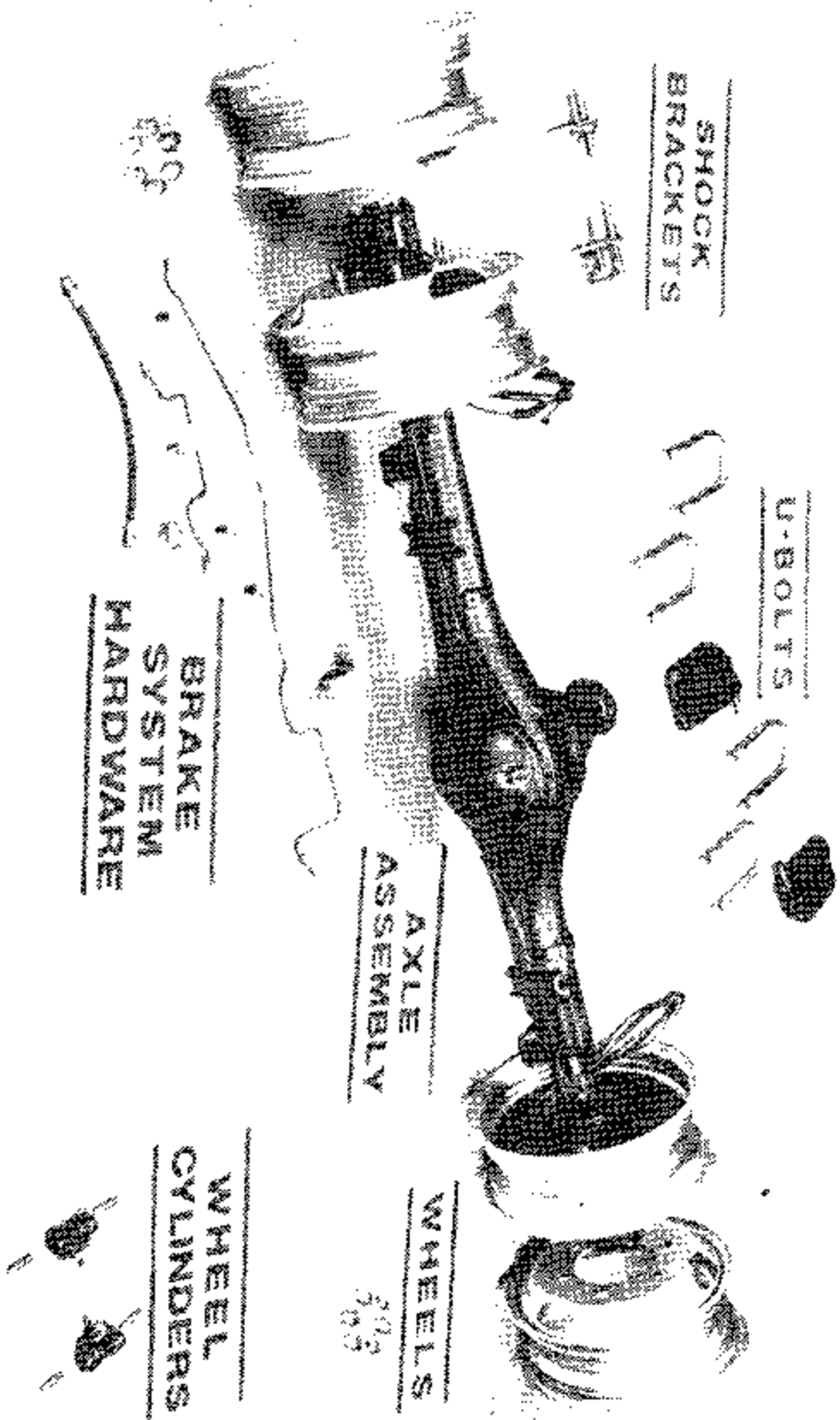
2 - The axle assembly and related parts are shipped in a crate weighing approximately 500 pounds. Be sure that the repair facility that you choose is prepared to handle a delivery of this weight. (A fork lift may be required.)

3 - ARRANGING AND PAYING FOR THE INSTALLATION OF THE PARTS WILL BE YOUR RESPONSIBILITY.

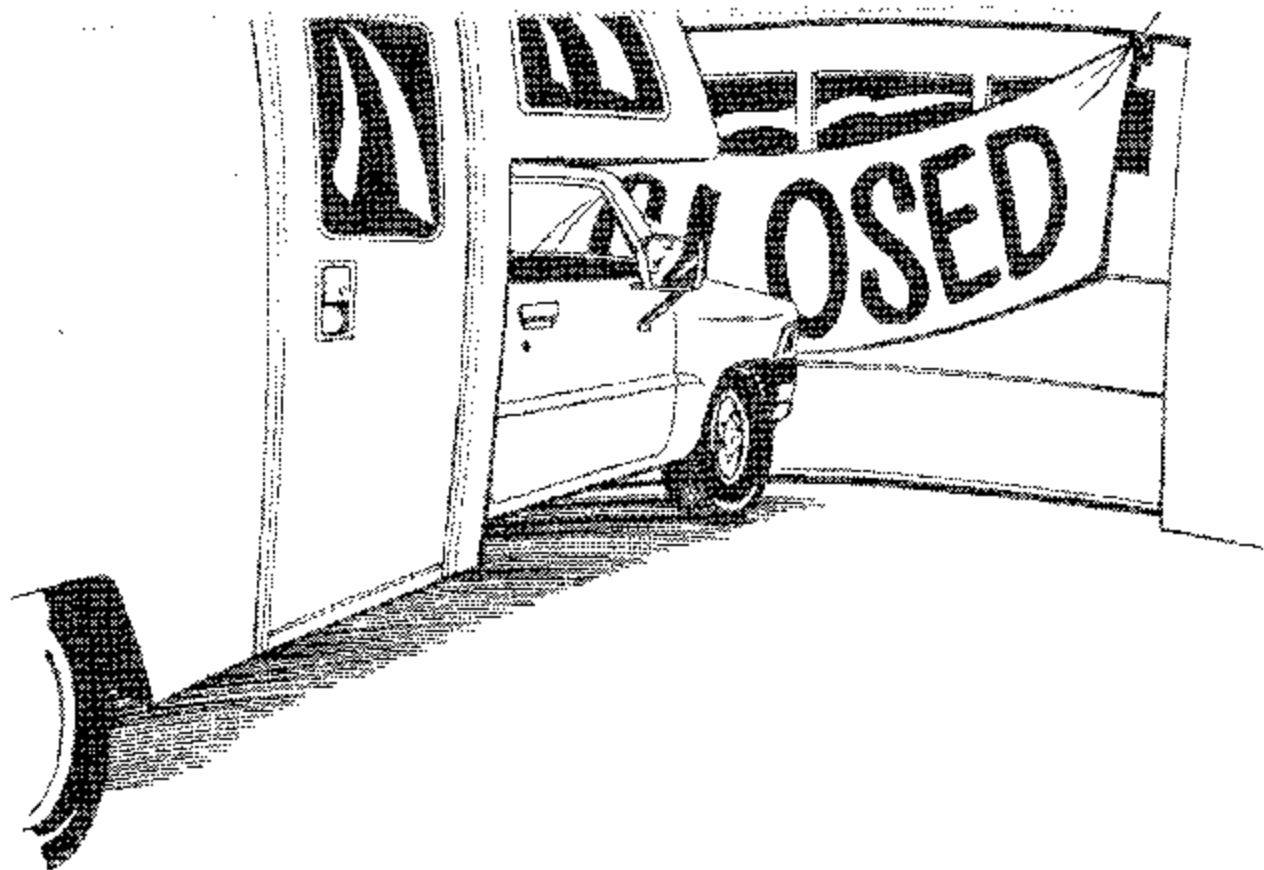
- B. Complete the enclosed vehicle information and parts order form.
- C. Complete and sign the enclosed Parts Sales Contract and Release of Claims.
- D. Send a cashiers check in the amount of \$70 payable to CALIFORNIA CARTAGE CO. for the axle kit and shipping and handling costs.
- E. Send a copy of your vehicle registration or title.
- F. Use the enclosed pre-addressed envelope to mail the vehicle information and parts order form, the completed and signed Parts Sales Contract and Release of Claims, and the \$70 cashiers check.

1979 THROUGH 1983

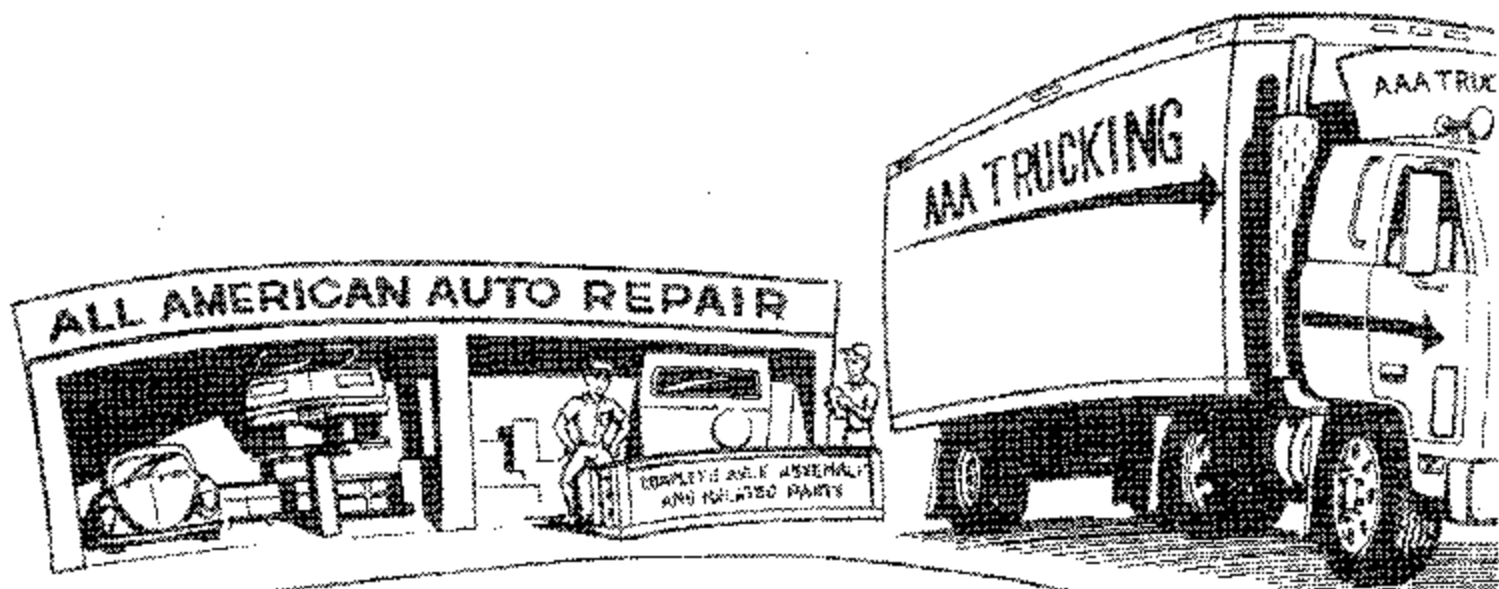
COMPONENTS FOR MICRO-MINI MOTOR HOMES ON 1979 THROUGH 1983
MODEL YEAR TOYOTA CAB AND CHASSIS



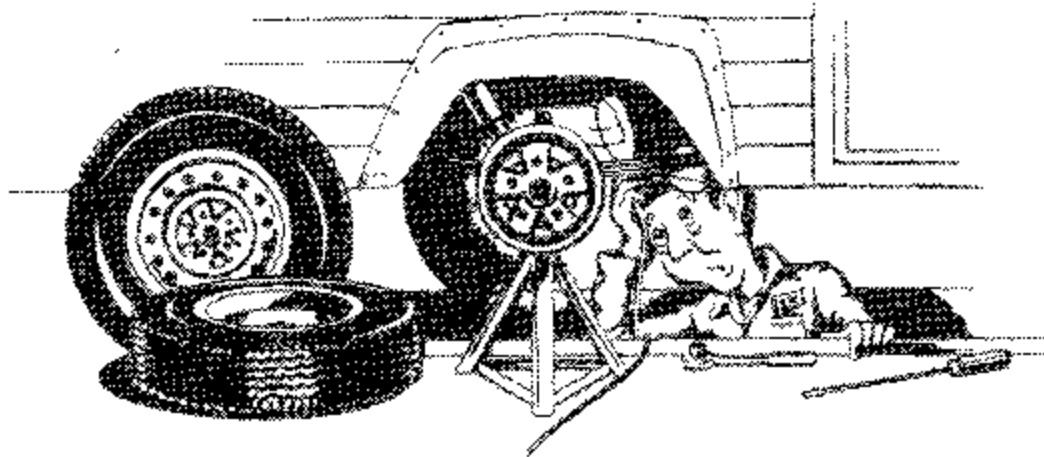
These components will fit the 1979 through 1983 model year unmodified Toyota cab and chassis. Any additional parts and/or modification required to adapt these components to the completed vehicle are the responsibility of the vehicle owner and must be resolved between the vehicle owner and the installer.



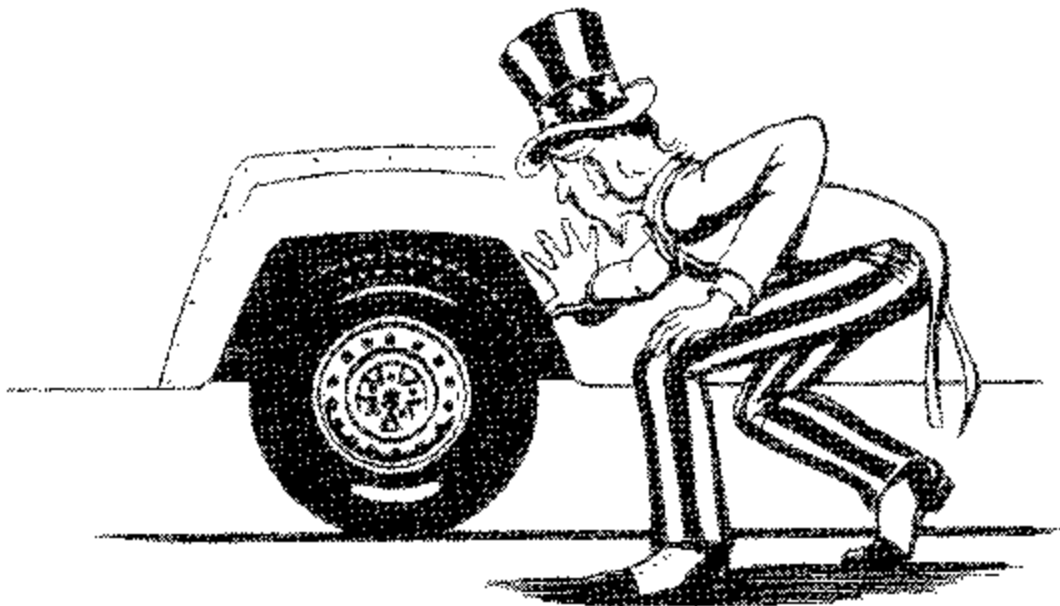
- (M) For the vehicle owner whose motor home manufacturer is now out of business, Toyota will make the axle assembly and some related parts available directly to the vehicle owner for the same low shipping and handling cost of \$70.



- (N) This low price will include delivery to the repair facility chosen by the vehicle owner. ARRANGING AND PAYING FOR THE INSTALLATION OF THE PARTS WILL BE THE VEHICLE OWNER'S RESPONSIBILITY.



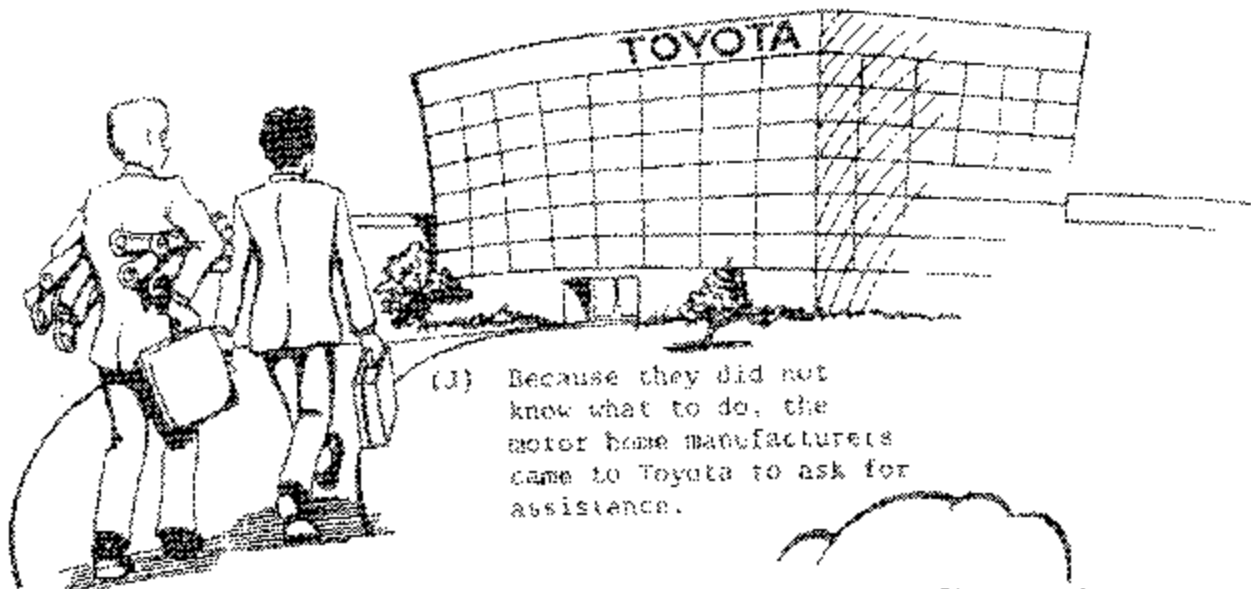
- (G) The overloading of the vehicle chassis and the "add-on" dual rear wheels sometimes caused rear wheel, axle shaft and axle bearing repairs to be required at frequent intervals.



- (H) The Federal Government became aware of the problems vehicle owners were experiencing and asked the motor home manufacturers to correct the problems that they had caused.

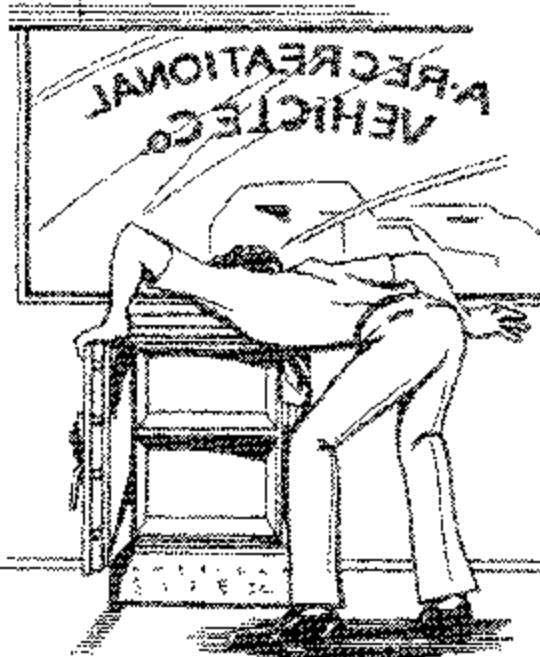
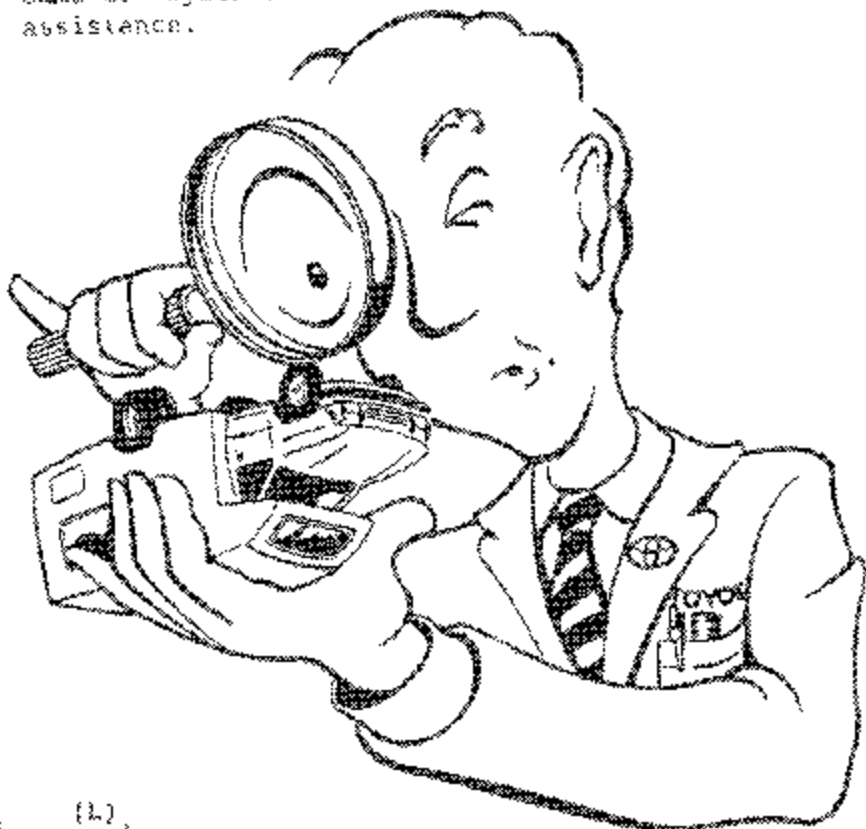


motor home manufacturers did not know what to do and many of them were



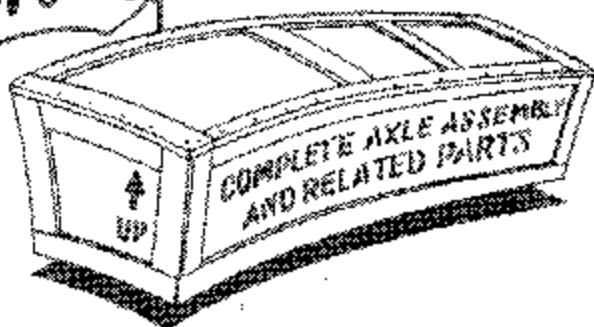
(J) Because they did not know what to do, the motor home manufacturers came to Toyota to ask for assistance.

(K) Toyota studied the problem and advised them that the most effective action for many of the vehicles might be the installation of a "full floating" rear axle assembly. However, due to the many varieties of micro-mini motor homes, there is no guarantee that this action will be effective in all cases.



(L) The motor home manufacturers wanted to install the axles but said that they could not afford to purchase the parts. To help them, Toyota agreed to provide the axle assembly and some related parts for only a \$70 shipping and handling charge.

\$70⁰⁰





PARTS SALES CONTRACT AND RELEASE OF CLAIMS

READ THIS CONTRACT CAREFULLY BEFORE SIGNING.

IT AFFECTS YOUR RIGHTS.

This Contract contains the terms and conditions on which Toyota Motor Sales, U.S.A., Inc. (called "Toyota" in this contract) is willing to sell replacement parts to individual owners of micro mini motor homes.

By signing this Contract, I agree to be bound by these terms and conditions.

1. I understand that Toyota will provide to me the appropriate parts pictured on the photograph enclosed with this Contract for a charge of \$70.00 to cover all or part of the shipping charges. Toyota will ship the parts to the repair shop selected by me. Toyota will use good faith efforts to ship the parts within 30 days after receiving all of the information required by the instruction form entitled "How to Obtain the Modification Parts" and enclosed with this Contract, so long as the parts are available.

2. I understand that the charge at which Toyota is providing these parts to me is substantially below the manufacturer's suggested retail price for these parts (which is currently approximately \$3,000.00) and that Toyota is willing to sell these parts to me at this discount ONLY if I use them in the motor home described in the enclosed Vehicle Information and Parts Order Form. I agree that I will not sell the parts, use the parts in any other vehicle or use the parts for any other purpose. If I violate this agreement, I agree to pay Toyota the full manufacturer's suggested retail price for the parts.

3. I understand that I am solely responsible for selecting the repair shop that will install the parts in my motor home and for paying for any charges by the repair shop. I have already contacted the repair shop and they have agreed to do the installation. I agree that Toyota will not be responsible for either making or paying for the repairs or providing technical expertise and that I cannot call upon Toyota for any information or instruction concerning installation of these parts on my motor home.

4. By signing this contract, I agree that Toyota is not responsible for any defect in my motor home caused by changes made by any person other than Toyota to the truck chassis supplied by Toyota to the motor home manufacturer (called "Changes" in this Contract), including the installation of the body by the motor home manufacturer. I release Toyota, its parent, subsidiaries and affiliated companies, Toyota's distributors and franchised dealers, and each of their respective shareholders, directors, officers, employees and agents from any and all claims, demands, liabilities, causes of action and rights of action whatsoever, past, present or future, known or unknown, suspected or unsuspected, which arise out of or relate, in any way to any Changes, including, without limitation, any alleged defect that may

exist or continue to exist after the installation of the parts covered by this Contract (collectively called the "Released Claims").

I understand and agree that the Released Claims include all claims of every nature and kind whatsoever, relating to, or arising out of, any Changes, past, present or future, known or unknown, suspected or unsuspected. I hereby expressly waive all rights under Section 1542 of the Civil Code of California and all similar laws of other jurisdictions. Section 1542 provides as follows:

A general release does not extend to claims which the creditor does not know or suspect to exist in his favor at the time of executing the release, which if known by him must have materially affected his settlement with the debtor.

I understand that I may discover facts in the future different from, or in addition to, those which I now know or believe to be true concerning the Released Claims, and I agree that the releases contained in this Contract shall be and remain effective in all respects notwithstanding my discovery of different or additional facts.

5. DISCLAIMER OF WARRANTIES. I UNDERSTAND AND AGREE THAT THE PARTS COVERED BY THIS CONTRACT ARE BEING SOLD TO ME AS IS, WHERE IS, AND WITH ALL FAULTS AND WITHOUT ANY WARRANTY WHATSOEVER, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY WARRANTY AS TO QUALITY, CONDITION, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

WITHOUT LIMITING THE DISCLAIMER OF WARRANTIES IN THE PREVIOUS PARAGRAPH, I UNDERSTAND THAT TOYOTA IS MAKING NO WARRANTY THAT THE INSTALLATION OF THE PARTS COVERED BY THIS CONTRACT WILL BE SUCCESSFUL IN CORRECTING ANY DEFECT IN MY MOTOR HOME AND THAT TOYOTA WILL NOT BE RESPONSIBLE IF ANY SUCH DEFECT CONTINUES TO EXIST.

IN ADDITION, I UNDERSTAND THAT INSTALLATION OF THESE PARTS ON 1978 MODEL YEAR AND EARLIER CHASSIS WILL LIKELY INVOLVE SIGNIFICANT CHALLENGES AND MAY PRESENT SUBSTANTIAL PROBLEMS THE RESOLUTION OF WHICH WILL BE MY SOLE RESPONSIBILITY.

SOME STATES DO NOT ALLOW DISCLAIMERS OF IMPLIED WARRANTIES SO THE ABOVE DISCLAIMERS MAY NOT APPLY TO YOU.

By signing below, I agree to be bound by the terms of this Contract.

Signature: _____

Print Name: _____

Date of Signature: _____

then in a 5 inch wheel the bolts are
top small bit screwing with out ends in
wheel they pop off. this should be done in
a 6 inch wheel and take with 4 bolts
and that's not too any to many to pack
front wheels.

1.7 how'd Dandy Good little
Meyer

at the end of the road and in
the morning is passed into vacuum. The
the is passed into the bearing and
it is passed onto the axle then in
they snapped into a groove in axle. The
the is to be thing bolts into the bearing
the is to be little bolts of one that pop
the is to be the hot fetter. On the way
they are to. Everything comes out - off
the is to be the ground the coach is
the is to be on fire for a dragging the the