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Form Approved: O.M.B. No. 2127-0008

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration**DOT Auto Safety Hotline
Vehicle Owner's Questionnaire****TO REPORT VEHICLE SAFETY DEFECT**

1-888-DASH-2-DOT

1-888-327-4236

INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY

Date Received

MAY -1 PM 2:52

Off. or

Off. or

Off. or

Off. or

Reference No.

OFFICE
DEFECTS INVESTIGATION

QC'd

552033

OWNER INFORMATION (Type or Print)

[Redacted Owner Information]

Daytime Telephone Number

[Redacted Telephone Number]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

[Redacted Signature]

Date

4.8.2000

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (17 Digits) 2G4UD14W8J1403132	(Located at bottom of windshield on driver's side)	Vehicle Make Buick	Vehicle Model Regal	Vehicle Year 1988	Current Odometer Reading 56047
Purchased Date 9-1-94	Dealer's Name Bought from my Mother	Engine Size (CID/CC/L) 2.8	No. Cylinders 6	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
☐ New ☒ Used	Dealer's City	State	Zip Code		
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ Driverside Airbag ☐ Passengerside Airbag ☐ 3-Point Belt ☐ Motorbelt ☒ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drivetrain ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Sport Util. ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other
					Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component Rear Calipers	Part Name(s) Rear Calipers	Location ☐ Left ☐ Front ☒ Right ☒ Rear	Failed Part(s) ☒ Original ☐ Replacement
No. of Failures 54	Date(s) of Failure(s) 1994, 1997, 1999, 2000	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☒ No
	Mileage at Failure(s)		
	Vehicle Speed at Failure(s)		

APPLICABLE INCIDENT INFORMATION

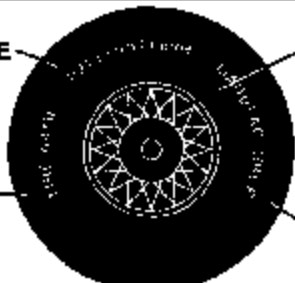
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number Persons Injured	Number of Fatalities	Estimated Property Damage \$	Reported to Police ☐ Yes ☐ No
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INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Name, Tire Size (include all numbers and letters).
Note: This information not required for normal operation tires.

DOT		Manufacturer	Tire Name	Complete Tire Size
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TIRE SIZE

TIRE
NAMETIRE
MANUFACTURER**U.S. DOT safety standard code**

The number may be on the inner side of the tire and have up to 11 letters and numbers. Usually located near rim flange on side opposite whitewall or on either side of blackwall tire.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I have replaced the rear calipers 4 times since I've owned this vehicle, 5 times all together. (My mother replaced one pair, I bought car from her). I've tried setting the parking Brake when parked, didn't change a thing. Of course, I've had to replace the pads and rotors each time because everything is rusted-solid. I am an assisting service mgr. at a car dealership (11 years) and have seen approx. 400-500 cars with this same problem! Poor Design! This should be a recall because it is a safety item!! (Rear brakes do not work!!!) I'm sure I won't be able to find all my receipts, but I can assure you I've spent over \$300.00 each time!! In 56,000 miles!! (Yes, my car gets driven every day)

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

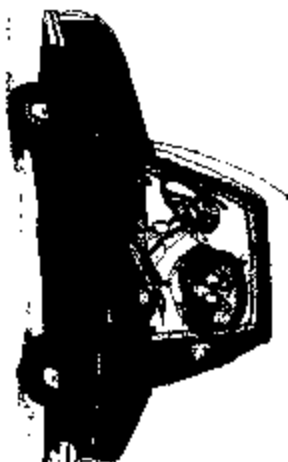
DASH2DOT

and dial toll free at

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DOT Auto Safety Hotline
(DASH) 2 DOT



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<http://www.nhtsa.dot.gov/hotline>