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US Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECT 1-888-DASH-2-DOT 1-888-327-4236 INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY

Date Received RECEIVED 03 APR 20 00 OFFICE SAFETY INVESTIGATION Reference No.

551978

Daytime Telephone Number

OWNER INFORMATION (Type or Print) [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO In the absence of your response, we will provide your name or address to the vehicle manufacturer.

Signature of Owner [Redacted] Date 3/21/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.), Vehicle Make (VOLKSWAGEN), Vehicle Model (BEETLE 1.2T), Vehicle Year (1999), Current Odometer Reading (9800), Purchased Date, Dealer's Name (BURNSVILLE VOLKSWAGEN), Dealer's City (BURNSVILLE), State (MN), Zip Code, Engine Size (1.8), No. Cylinders (4), Transmission Type (Manual), Antilock Brakes (Yes), Restraint System (Driver's side Airbag, Passenger's side Airbag, 3-Point Belt), Cruise Control (Yes), Drivetrain (Front), Vehicle Type (Car), Body Style (2 Door).

FAILED COMPONENT(S)/PART(S) INFORMATION

Component (JACK), Part Name(s) (POLYMER DESIGN OF JACK CAUSES FORCE TOWARD OPPOSITE SIDE - STIFF BODY OF CAR ALLOWS 2 WHEELS TO LIFT), Location (Front), Failed Part(s) (Original), No. of Failures (1), Date(s) of Failure(s) (N/A CAR FALLS OFF JACK!!), Mileage at Failure(s) (N/A POTENTIAL MAJOR INJURY/DEATH), Vehicle Speed at Failure(s) (N/A I WAS PINNED AGAINST WALL/CAR), Failed Part(s) Available? (No), NHTSA Previously Contacted? (Yes).

APPLICABLE INCIDENT INFORMATION

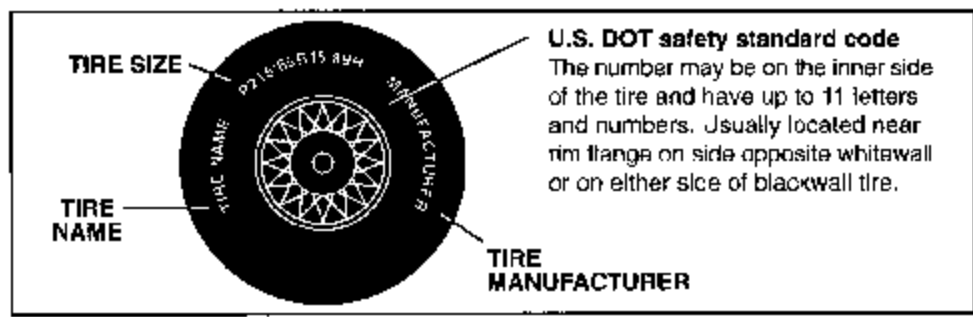
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash (No), Fire (No), Number Persons Injured, Number of Fatalities, Estimated Property Damage, Reported to Police (No).

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Name, Tire Size (include all numbers and letters). Note: This information not required for normal operation tires.

DOT [Redacted], Manufacturer, Tire Name, Complete Tire Size



The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.