

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration**COPIED****POSTED**

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

RECEIVED

07 APR 26 AM 11:12

Off. or

Ref. dt

Ref. no.

Ref. by

Reference

OFFICE
DEFECTS INVS

551973

OWNER INFORMATION (Type or Print)

Name [REDACTED]
 Street [REDACTED]
 City [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 4/12/00

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) 2G4WB55K3Y12139119		Make BUICK	Model REGAL LS	Year 2000
Purchased Date 1-21-2000	Dealer's Name JARVIS PONTIAC BUICK GMC		Engine Size (CID/CC/L) 3800	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection
☒ New ☐ Used	Dealer's City SIKESTON	State MO.	Zip Code 63801	No. Cylinders 6
Manufacture Date (on driver's door or pillar) 12-99	Transmission Type ☐ Manual ☒ Automatic	Restraint System ☒ Driverside Air Bag ☐ Motorbet. ☐ Passengerside Air Bag ☐ 2-Point Belt ☐ 3-Point Belt	Cruise Control ☒ Yes ☐ No	Drivetrain ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☒ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other		Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other		

FAILED COMPONENT(S)/PART(S) INFORMATION SEE BELOW

Part Name(s)	Location ☒ Left ☐ Right ☒ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement	Handicap Adaptive Equip ☐ Yes ☐ No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size
No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s):	Failed Part(s) Available? ☐ Yes ☐ No
		NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Reported to Manufacturer ☒ Yes ☐ No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies). NO CRASHES, ETC TO DATE 4-12-00

PROBLEM: MISSED OUTSIDE DRIVER'S REARVIEW MIRROR.

MY 2000 REGAL BUICK IS EQUIPPED WITH A SMALLER SIZED O/S REAR VIEW MIRROR THAN THE PASSENGER SIDE MIRROR. THE DRIVER'S MIRROR IS 3/4 INCH LESS IN GLASS WIDTH AND 3/8" LESS IN HEIGHT. THIS SUBSTANTIALLY DECREASES THE LEFT SIDE VIEWING AREA AND INCREASES THE BLIND SPOT ZONE TO THE EXTENT THAT IT MAKES LANE CHANGES VERY DIFFICULT TO HANDLE. THE 2000 REGAL I HAVE NEEDS MATCHED SIZED MIRRORS TO BETTER ASSURE MAXIMUM DRIVING SAFETY AND GIVE ME

Continues on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 44 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

COMPLETE SATISFACTION. I BELIEVE THIS MIRROR PROBLEM TO BE A SAFETY DEFECT, AND AS SUCH, I FOLLOWED ^{INSTRUCTIONS} IN THE OWNER'S MANUAL BY CONTACTING MY DEALER'S SERVICE REPRESENTATIVE & BUICK CUSTOMER RELATIONS CENTER, IN ADDITION TO THIS COMPLETED VEHICLE OWNER'S QUESTIONNAIRE TO ~~THE~~ NHTSA.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S**

QUESTIONNAIRE

(V00Q)

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OR

DASH 2 DOT

and dial toll free at

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