

**COPIED**

DOT Auto Safety Hotline

Vehicle Owner's QuestionnaireU.S. Department
of Transportation**Posted**

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

National Highway
Traffic Safety
Administration

FOR AGENCY USE ONLY

Date Received

QC RECEIVED
 Od or _____
 rt_dt _____
 od_rt _____
 up_tr _____

APR 26 AM 11:11

Reference No.

OF
DEFECTS IN**551972**

OWNER INFORMATION (Type or Print)

Name

Street

City

 Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorized signature, NHTSA will not provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

4/13/00

PRODUCT INFORMATION

Vehicle Identification No. (VIN.)
(17 Digits)(Located at bottom of
windshield on driver's side)

Make

Model

Year

2G1WL52MOT1164834

CHEVROLET

SEDAN
4DR LUMINA

1996

Purchased Date

1998

Dealer's Name

FIELD CO (LEASE TURNIN)

Dealer's City

BURBANK

State

CAL

Zip Code

91344

Engine Size
(GPD/C)

3.1

☐ Turbo☐ Diesel☒ Gas☐ Fuel Injection

No. Cylinders

6

Manufacture Date
(on driver's door or pillar)

2/96

Transmission Type

☐ Manual☒ Automatic

Restraint System

☒ Driverside Air Bag☐ Motorbelt☒ Passengerside Air Bag☐ 2-Point Belt☒ 3-Point Belt

Cruise Control

☒ Yes☐ No

Drivetrain

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☒ Car☐ Sport Utility☐ Van☐ Truck☐ Minivan☐ Motorcycle☐ Other

Body Style

☐ 2-Door☒ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

ENGINE FRAME TO BODY MOUNTING

Location

☒ Left☒ Front☒ Right☐ Rear

Failed Part(s)

☒ Original☐ Replacement

Handicap Adaptive Equip

☐ Yes☒ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes ☐ No

NHTSA Previously

Contacted?

☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☒ Yes ☐ No

Narrative Description of incident(s), failure(s), crash(es), and injury(ies).

SPOT WELDS BETWEEN THE ENGINE/TRANSAKE FRAME AND THE BODY FIREWALL ISOLATION MOUNTS ARE PULLED LOOSE ON RIGHT AND LEFT SIDES. FRAME MADE BANGING SOUNDS AND WAS PULLING FREE OF THE BODY. I SUBSEQUENTLY HAD THE BRACKETS REWELDED AND ADDED BOLTS THROUGH THE PASSENGER FLOOR BOARDS AND THE BRACKETS TO HOLD THEM TOGETHER. (FERRY REP SAID "OUT OF WARRANTY" NO ADJUSTMENT)

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882