

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration**COPIED****DOT Auto Safety Hotline
Vehicle Owner's Questionnaire****TO REPORT VEHICLE SAFETY DEFECTS**

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

Posted

FOR AGENCY USE ONLY

Date Received

RECEIVED

 Qd_or _____
 in dt _____
 ad fr _____
 up_d _____

00 APR 18 PM 2:15

Reference No.

DEFECTS IN

551913

Daytime Telephone Number

Name

Street

City

 Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of

Date 4/12/00

PRODUCT INFORMATIONVehicle Identification No. (VIN)
(17 Digits)(Located at bottom of
windshield on driver's side)

Make

Model

Year

3 B 7 K F 2 G 2 6 W M 2 1 1 4 5 8

Dodge

Ram pick up.

1998

Purchased Date

Dealer's Name

Engine Size
(CID/CC/L)
☐ Turbo
☐ Diesel
☒ Gas
☐ Fuel Injection

4-30-98

Bangor Chrysler - Plymouth - Dodge

5.9

☒ New ☐ Used

Dealer's City

State

Zip Code

No. Cylinders

2

Manufacture Date
(on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

9-97

☐ Manual
☒ Automatic

☒ Driverside Air Bag
☐ Motorbelt
☒ Passengerside Air Bag
☒ 2-Point Belt
☐ 3-Point Belt

☐ Yes
☒ No

☐ Front
☐ Rear
☒ 4-Wheel

☐ Car
☐ Sport Utility
☐ Van
☒ Truck
☐ Minivan
☐ Motorcycle
☐ Other

☒ 2-Door
☐ 4-Door
☐ Stationwagon
☒ Pick Up Truck
☐ Other
FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Location

Failed Part(s)

Handicap Adaptive Equip

Grinding
Transmission + Feeling
☐ Left
☐ Right
☐ Front
☐ Rear

☐ Original
☐ Replacement

☐ Yes
☐ No
TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s):

Failed Part(s)
Available?NHTSA Previously
Contacted?☐ Yes ☐ No☐ Yes ☒ No**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☐ Yes ☐ No☐ Yes ☐ No☐ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies). We Complaine To the dealer, from day one, about a grinding feeling. Took truck back several times they failed to recognize the grinding. Also told them that the truck wasn't shifting right. They said that was the way it was supposed to shift. (A hard thump) A few weeks ago the transmission went. And we had it replaced at another dealer. They said the transmission was put together wrong at the factory. It did not stop the grinding. I have since found out that this year a model of pickup has a recall on it. one of which is a faulty break rotor, and could cause the wheel to fall off. We have never been notified of any recalls. We are now afraid to use the truck for its purpose.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

which is hauling horses. We had to pay \$55.00 for labor for the transmission. which we are trying to get back. And now we have a \$30,000.00 pick up that we don't dare use.

I guess the bottom line is that we have complained from day one about the two problems and got ignored. Do we have to have an accident before some one listens to us?

P.S. The warranty had run out when the transmission went. The company replaced it with a rebuilt. Now we have a truck with second hand parts in it

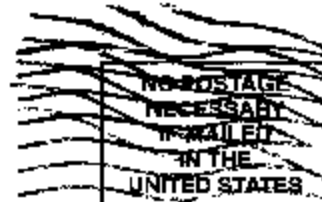
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

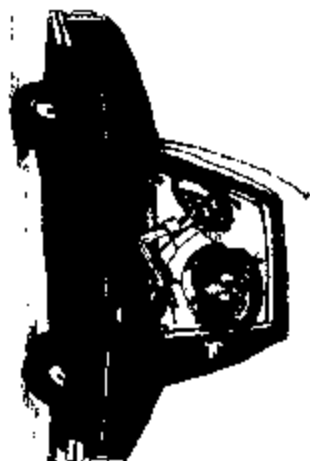
U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use

www.nhtsa.dot.gov/hotline

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National Highway Traffic Safety
Administration



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and dial toll free at

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TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

**VEHICLE
OWNER'S
QUESTIONNAIRE
(V00Q)**