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Form Approved: O.M.B. No. 2127-0006

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECT

1-888-DASH-2-DOT

1-888-327-4236

INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY

Date Received

MAY 13 11:59

Od or

rt dt

od rt

up tr

Reference No.

551908

OWNER INFORMATION (Type or Print)

Apt. No.

State

Zip Code

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

5/13/2003

VEHICLE INFORMATION

Vehicle Ident. No. (VIN)
(17 Digits)(Located at bottom of
windshield on driver's side)

Vehicle Make

Vehicle Model

Vehicle Year

Current Odometer Reading

2FMDA5142V3C93236

Ford

windstar

97

21500

Purchased Date

Dealer's Name

Engine Size
(CID/CC/L)☐ Turbo☐ Diesel☒ Gas☐ Fuel Injection

1-1-97

Echelon Ford

No. Cylinders

6

☐ New ☐ Used

Dealer's City

State

Zip Code

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

☐ Manual☒ Yes☒ Driverside Airbag☐ Motorbelt☒ Yes☒ Front☐ Car☐ Sport Ult.☐ 2-Door☒ Automatic☐ No☒ Passengerside Airbag☒ 2-Point Belt☐ No☐ Rear☒ Van☐ Truck☐ 4-Door☒ Minivan☐ Motorcycle☐ Stationwagon☐ Pick Up Truck☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

Part Name(s)

Location

☐ Left☐ Right☐ Front☐ Rear

Failed Part(s)

☐ Original☐ Replacement

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes ☐ No

NHTSA Previously

Contacted?

☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash

Fire

Number Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes ☐ No☐ Yes ☐ No

\$

☐ Yes ☐ No

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Name, Tire Size (include all numbers and letters).
Note: This information not required for normal operation tires.

DOT

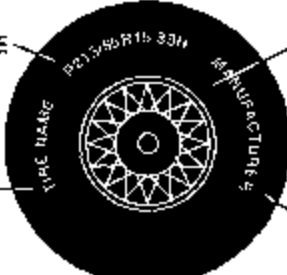
Manufacturer

Tire Name

Complete Tire Size

TIRE SIZE

TIRE NAME



U.S. DOT safety standard code

The number may be on the inner side of the tire and have up to 11 letters and numbers. Usually located near rim flange on side opposite whitewall or on either side of blackwall tire.

TIRE MANUFACTURER

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Right Side Brakes make intermittent
rumbling noise Dealer cannot determine
the cause Brakes never failed, however
the rumble gives cause for concern

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

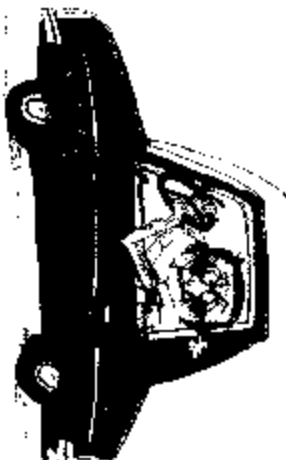
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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<http://www.nhtsa.dot.gov/hotline>