

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

AUTO SAFETY HOTLINE

VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-8393
DC METRO AREA 202-365-0123

POSTED

FOR AGENCY USE ONLY

DATE RECEIVED

00 APR 12 AM 10:33

OFFICE
DEFECTS INVESTIGATION

551847

DAY TIME TELEPHONE

REFERENCE NO.

OWNER INFORMATION (TYPE OR PRINT)

NAME [REDACTED]

ADDRESS [REDACTED]

CITY [REDACTED] STATE [REDACTED] ZIP [REDACTED]

COPIED

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☒ NO ☐ Buy it back for a replacement

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE

4-1-00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.

KNDJB6235X5583767

VEHICLE MAKE

Kia, Foreign Motors Subaru

VEHICLE MODEL

Sportage

MODEL YEAR

1999

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING

022083

DATE

PURCHASED

DEALER'S NAME, CITY & STATE

3-26-99

Kia, Foreign Motors

NEW ☒ USED ☐

P.O. Box 52410 Irvine, Cal. 92617

ENGINE SIZE

(CID/CC/L)

240

NO. CYLINDERS

4

TURBO

DIESEL

GAS

FUEL INJECTN

TRANSMISSION TYPE

MANUAL ☐AUTOMATIC ☒

ANTILOCK BRAKES

YES ☐NO ☒

RESTRAINT SYSTEM

DRIVERSIDE AIRBAG ☒PASSENGERSIDE AIRBAG ☒3-POINT BELT ☐2-POINT BELT ☐MOTORBELT ☐

CRUISE CONTROL

YES ☐NO ☒

DRIVETRAIN

FRONT ☒REAR ☐4-WHEEL ☐

BODY STYLE

STAWAG ☐4 DR ☐2 DR ☒

HATCH BK

VAN ☐PK UP TRK ☐OTHER ☒

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT

PART NAME(S) Brakes, Accelerator, Transmission, Engine odor, Alarm, Fan belt, for engine

LOCATION

LEFT ☐FRONT ☐RIGHT ☐REAR ☐

FAILED PART(S)

ORIGINAL ☐REPLACEMENT ☐

NO. OF FAILURES

9 times

DATE(S) OF FAILURE(S)

4-99, 5-99, 5-99, 6-99,

6-99, 7-99, 8-99, 9-99, 10-99 failed

MILEAGE AT FAILURE(S)

from day 1

3-99

VEHICLE SPEED AT FAILURE(S)

2-99

MANUFACTURER CONTACTED

YES ☒ NO ☐

NHTSA PREVIOUSLY CONTACTED

YES ☒ NO ☐

APPLICABLE ACCIDENT INFORMATION

ACCIDENT

YES ☐NO ☒

FIRE

YES ☐NO ☒

NUMBER PERSONS INJURED

0

NUMBER OF FATALITIES

0

PROPERTY DAMAGE

ESTS ☒

POLICE REPORTED

YES ☐NO ☒

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

I've contacted the Attorney General, manufacture President at Kia on 5400 bl. of Belair Rd., Dick Gelsman by certified mail requesting to give me another vehicle. The only response I received as of today was a letter from Attorney General about the matter. Truck still a failure.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974

Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Please Help me via
4-1-00