



US Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received **QC'd**

Reference No. **551738**

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OWNER INFORMATION (Type or Print)

[Redacted Owner Information]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of a manufacturer's address, you may provide an address to the vehicle manufacturer.

Signature of Owner *[Signature]* Date **3/26/00**

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side) **4T1B622K7WU201390** Make **TOYOTA** Model **CAMRY** Year **1998**

Purchased Date **Sept 8 1998** Dealer's Name **Scott Clarks** Engine Size (CID/CCAL) **4** Turbo Diesel Gas Fuel Injection

New Used Dealer's City **Charlotte** State **NC** Zip Code _____ No. Cylinders **4** Fuel Injection

Manufacture Date (on driver's door or pillar) **09/98** Transmission Type Manual Automatic Restraint System Driverside Air Bag Motorbell Passengerside Air Bag 2-Point Belt 3-Point Belt Cruise Control Yes No Drivetrain Front Rear 4-Wheel Vehicle Type Car Sport Utility Van Truck Minivan Motorcycle Other _____ Body Style 2-Door 4-Door Stationwagon Pick Up Truck Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) **Top Plate on struts** Location Left Right Front Rear Failed Part(s) Original Replacement Handicap Adaptive Equip Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand _____ Tire Name _____ Complete Tire Size _____

No. of Failures _____ Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s): _____ Failed Part(s) Available? Yes No NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash Yes No Fire Yes No Number of Persons Injured **0** Number of Fatalities **0** Reported to Manufacturer Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies). **So far no wrecks with car. Just want to report the problem. I took the car to Scott Clarks Toyota to check out the top plate on the struts. He told me there is a national back order on the part to fix the problem. Before I left he took car to service bay and then brought it back. The reason I say he is because I don't remember his name right now. He showed me that he fixed the problem. What he done was to take a hammer and beat on top of the strut area.**

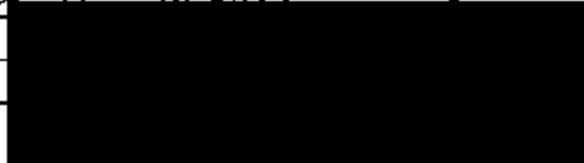
Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

under the hood, I don't know if this will do anything to the alignment. so far it don't look like it does except for the tires wearing out on the outsides, like they are underinflated which they are not. I hope you can do something or just check this problem out. also the service man said it would be around 400⁰⁰ per wheel I think to fix this problem.

Thank you,



NECESSARY

U.S. Department of Transportation

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400 Seventh St., S.W. Washington, D.C. 20590

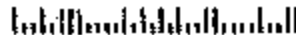
Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL
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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (VOQ)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

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1-888-327-4236

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