

U.S. Department  
of TransportationNational Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**TO REPORT VEHICLE SAFETY DEFECT**  
 1-888-DASH-2-DOT  
 1-888-327-4236  
 INTERNET: <http://www.nhtsa.dot.gov>

## FOR AGENCY USE ONLY

Date Received

RECEIVED  
MAR 30 2000OFFICE  
DEFECTS INVESTIGATION
 Od\_or \_\_\_\_\_  
 rt dt \_\_\_\_\_  
 od\_rt \_\_\_\_\_  
 up\_ltr \_\_\_\_\_

Reference No.

551639

## OWNER INFORMATION (Type or Print)

 Name \_\_\_\_\_  
 Street \_\_\_\_\_  
 City \_\_\_\_\_

Daytime Telephone Number \_\_\_\_\_

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO  
 In the absence of an authorization, NHTSA will NOT provide your name or address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_

Date 2/10/2000

## VEHICLE INFORMATION

|                                                                                                       |                                                                                           |                                                                                                                                                                                                                                              |                                                                                                                                                                    |                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                                  |
|-------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vehicle Ident. No. (VIN)<br>(17 Digits)<br>4U26XFB5VC792034                                           | (Located at bottom of<br>windshield on driver's side)                                     | Vehicle Make<br>FLEETWOOD                                                                                                                                                                                                                    | Vehicle Model<br>DISCOVERY                                                                                                                                         | Vehicle Year<br>1997                                                                                                                                                                                                     | Current Odometer Reading<br>35445                                                                                                                                                                                                                                                |
| Purchased Date<br>OCT 26/96                                                                           | Dealer's Name<br>LAZY DAYS RV SUPERCENTER                                                 | Engine Size<br>(CID/CYL) 85.9                                                                                                                                                                                                                | <input checked="" type="checkbox"/> Turbo<br><input checked="" type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injection |                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                                  |
| <input checked="" type="checkbox"/> New <input type="checkbox"/> Used                                 | Dealer's City<br>SEFFNER                                                                  | State<br>FL                                                                                                                                                                                                                                  | Zip Code<br>33584                                                                                                                                                  | No. Cylinders<br>6                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                                  |
| Transmission Type<br><input type="checkbox"/> Manual<br><input checked="" type="checkbox"/> Automatic | Antilock Brakes<br><input type="checkbox"/> Yes<br><input checked="" type="checkbox"/> No | Restraint System<br><input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Motorbelt<br><input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> 2-Point Belt<br><input checked="" type="checkbox"/> 3-Point Belt | Cruise Control<br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No                                                                           | Drivetrain<br><input type="checkbox"/> Front<br><input checked="" type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel                                                                                             | Vehicle Type<br><input type="checkbox"/> Car <input type="checkbox"/> Sport Util.<br><input type="checkbox"/> Van <input type="checkbox"/> Truck<br><input type="checkbox"/> M/Plvan <input type="checkbox"/> Motorcycle<br><input checked="" type="checkbox"/> Other MOTORHOMER |
|                                                                                                       |                                                                                           |                                                                                                                                                                                                                                              |                                                                                                                                                                    | Body Style<br><input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up Truck<br><input checked="" type="checkbox"/> Other CLASS A |                                                                                                                                                                                                                                                                                  |

## FAILED COMPONENT(S)/PART(S) INFORMATION

|                                 |                                                  |                                                                                                                                          |                                                                                                        |
|---------------------------------|--------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| Component<br>PROPANE<br>COCKTUP | Part Name(s)<br>MAIN BURNER GAS VALVE            | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input checked="" type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No. of Failures<br>3            | Date(s) of Failure(s)<br>ABOUT EVERY MONTH OR SO | Failed Part(s)<br>Available?<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No                                      | NHTSA Previously<br>Contacted?<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No  |
|                                 | Mileage at Failure(s)<br>5-4000 AFTER PURCHASE   |                                                                                                                                          |                                                                                                        |
|                                 | Vehicle Speed at Failure(s)<br>NA                |                                                                                                                                          |                                                                                                        |

## APPLICABLE INCIDENT INFORMATION

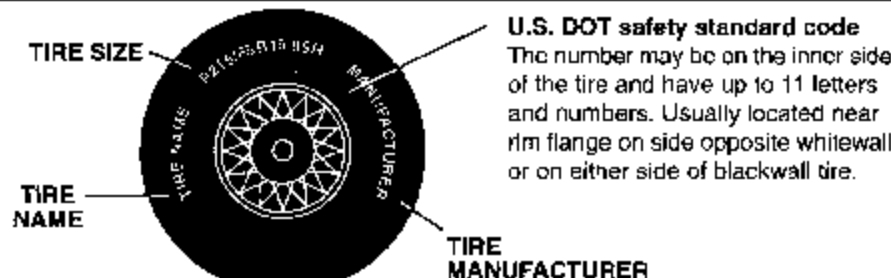
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

|                                                                   |                                                                  |                        |                      |                                       |                                                                                |
|-------------------------------------------------------------------|------------------------------------------------------------------|------------------------|----------------------|---------------------------------------|--------------------------------------------------------------------------------|
| Crash<br><input type="checkbox"/> Yes <input type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input type="checkbox"/> No | Number Persons Injured | Number of Fatalities | Estimated Property Damage<br>\$ _____ | Reported to Police<br><input type="checkbox"/> Yes <input type="checkbox"/> No |
|-------------------------------------------------------------------|------------------------------------------------------------------|------------------------|----------------------|---------------------------------------|--------------------------------------------------------------------------------|

## INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Name, Tire Size (include all numbers and letters).  
 Note: This information not required for normal operation tires.

|     |  |  |  |  |  |  |  |  |  |              |           |                    |
|-----|--|--|--|--|--|--|--|--|--|--------------|-----------|--------------------|
| DOT |  |  |  |  |  |  |  |  |  | Manufacturer | Tire Name | Complete Tire Size |
|-----|--|--|--|--|--|--|--|--|--|--------------|-----------|--------------------|



**The Privacy Act of 1974 - Public Law 93-579** This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

A FEW MONTHS AFTER PURCHASE OF MOTORHOME, THE LARGE BURNER CONTROL VALVE ON THIS 5-BURNER PROPANE COOKTOP STARTED TO STICK IN THE "OPEN" OR "ON" POSITION. IT WAS OBVIOUSLY DUE TO EXCESS HEAT REFLECTING BACK TO THE VALVE, EVEN TO THE POINT TO VIRTUALLY MELTING THE PLASTIC KNOB. OTHER EVIDENCE OF EXCESS HEAT IS THAT THE WHITE PORCELAIN TOP & BLACK GRILLES ARE BLISTERING AND PEELING. THIS IS OBVIOUSLY A DESIGN FLAW, AND A POTENTIALLY SERIOUS SAFETY PROBLEM. MY REPEATED ATTEMPTS TO HAVE THE MANUFACTURER ADDRESS THE PROBLEM HAVE BEEN UNSUCCESSFUL, OTHER THAN OFFERS TO SELL NEW PARTS (OBVIOUSLY REDESIGNED) OR COOKTOP. ID INFO: NATTAG/MARK CHEF/MAYCAR - 1-800-544-5513. CLEVELAND COOKING PRODUCTS, CLEVELAND OH 44171-3731. MODEL 85-TW-38K, SER 10807756, 8.5 COOKTOP. ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department  
of Transportation

National Highway  
Traffic Safety  
Administration

403 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73172 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
DOT Auto Safety Hotline, NSA-10.1  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE  
OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

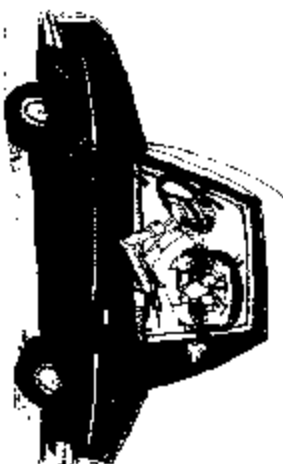
TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

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and dial toll free at

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(DASH) 2 DOT



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