

 <p>AUTO SAFETY HOTLINE VEHICLE OWNER'S QUESTIONNAIRE</p> <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p> <p>NATIONWIDE 1-800-424-8363 DC METRO AREA 202-368-0123</p>	<p style="text-align: center;">FOR AGENCY USE ONLY</p> <table border="1" style="width:100%; border-collapse: collapse;"> <tr> <td style="width:70%;"> DATE RECEIVED RECEIVED JAN 29 09:12:08 </td> <td style="width:30%;"> od. or _____ rt. dt _____ od. rt _____ up. ltr _____ </td> </tr> <tr> <td colspan="2" style="text-align: right;"> REFERENCE NO. 551634 </td> </tr> <tr> <td colspan="2" style="text-align: center;"> OFFICE DEFECTS INVESTIGATION </td> </tr> <tr> <td colspan="2"> DAY TIME TELEPHONE NO. (AREA CODE) </td> </tr> </table>	DATE RECEIVED RECEIVED JAN 29 09:12:08	od. or _____ rt. dt _____ od. rt _____ up. ltr _____	REFERENCE NO. 551634		OFFICE DEFECTS INVESTIGATION		DAY TIME TELEPHONE NO. (AREA CODE)	
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REFERENCE NO. 551634									
OFFICE DEFECTS INVESTIGATION									
DAY TIME TELEPHONE NO. (AREA CODE)									
OWNER INFORMATION (TYPE OR PRINT)									
NAME and ADDRESS <div style="background-color: black; width: 100%; height: 40px;"></div>									

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

In the absence of a signature, we will NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER DATE 01/31/00

VEHICLE INFORMATION			
VEHICLE IDENTIFICATION NO. 1FDRE1467WHR45104	VEHICLE MAKE FORD	VEHICLE MODEL Econoline-150	MODEL YEAR 1998
*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE			
CURRENT ODOMETER READING 19	DATE PURCHASED _____ <input checked="" type="checkbox"/> NEW <input type="checkbox"/> USED	DEALER'S NAME, CITY & STATE CROWN - Lynbrook, N.Y. FORD	ENGINE SIZE (CID/CC/L) 4-6 (8) NO. CYLINDERS _____
TRANSMISSION TYPE <input type="checkbox"/> MANUAL <input checked="" type="checkbox"/> AUTOMATIC	ANTILOCK BRAKES <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	RESTRAINT SYSTEM <input checked="" type="checkbox"/> DRIVERSIDE AIRBAG <input type="checkbox"/> MOTORBELT <input checked="" type="checkbox"/> PASSENGERSIDE AIRBAG <input checked="" type="checkbox"/> 3-POINT BELT <input type="checkbox"/> 2-POINT BELT	CRUISE CONTROL <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
		DRIVETRAIN <input type="checkbox"/> FRONT <input checked="" type="checkbox"/> REAR <input type="checkbox"/> 4-WHEEL	BODY STYLE STAWAG _____ HATCH BK _____ 4 DR _____ VAN _____ 2 DR _____ PK UP TRK _____ OTHER _____

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)			
COMPONENT FRONT - BRAKE	PART NAME(S) BRAKE ROTORS (SCORED)	LOCATION <input checked="" type="checkbox"/> LEFT FRONT <input checked="" type="checkbox"/> RIGHT REAR	FAILED PART(S) <input checked="" type="checkbox"/> ORIGINAL <input type="checkbox"/> REPLACEMENT
NO. OF FAILURES	DATE(S) OF FAILURE(S) _____ MILEAGE AT FAILURE(S) Approx 13,000 VEHICLE SPEED AT FAILURE(S) 55 to 65	MANUFACTURER CONTACTED <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	NHTSA PREVIOUSLY CONTACTED <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO

APPLICABLE ACCIDENT INFORMATION					
ACCIDENT <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	FIRE <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	NUMBER PERSONS INJURED _____	NUMBER OF FATALITIES _____	PROPERTY DAMAGE ESTS _____	POLICE REPORTED <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

Front of vehicle shudders/shakes on making - BRAKE application at highway speeds. ON EXAMINATION, FRONT BRAKE ROTORS showed deep - SCORING, NO splash plates had been installed on front brakes by vehicle manufacturer.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

