

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



DOT  
Manufacturer  
Tire Name  
Complete Tire Size

Note: This information not required for normal operation tires.  
To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Size (include all numbers and letters).

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

Crash  Yes  No  
Fire  Yes  No  
Number Persons Injured 1  
Number of Failures 0  
Estimated Property Damage \$ 300.00  
Reported to Police  Yes  No

APPLICABLE INCIDENT INFORMATION  
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Component 3  
Part Name(s) Front Wheel Speed Sensors 2 Hubs  
Location Left Front  
Failed Part(s) Original Replacement  
Date(s) of Failure(s) 8-15-00  
Mileage at Failure(s) 89440  
Vehicle Speed at Failure(s) 10 miles per hour  
Failed Part(s) Available?  Yes  No  
NHTSA Previously Considered?  Yes  No

FAILED COMPONENT(S)/PART(S) INFORMATION

Purchased Date 8-2-97  
Dealer's Name #1 Cochran  
State La.  
Zip Code 70114  
Vehicle Type:  Manual  Automatic  
Transmission Type:  Manual  Automatic  
Anti-lock Brakes:  Yes  No  
Restrain System:  Driver Side Airbag  Passenger Side Airbag  2-Point Belt  3-Point Belt  
Cruise Control:  Yes  No  
Vehicle Type:  Car  Sport Ute  Van  Truck  Motorcycle  Other  
Body Style:  2-Door  4-Door  Station Wagon  Pick Up Truck  Other  
Engine Size 3900cc Diesel  
No. Cylinders 2  
Fuel Injection:  Turbo  Diesel  Gas  
Vehicle Make GMC  
Vehicle Model Sierra  
Vehicle Year 1997  
Current Odometer Reading 25001

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (17 Digits) 2GTEK1934V561862  
Vehicle Make GMC  
Vehicle Model Sierra  
Vehicle Year 1997  
Signature of Owner [Redacted]  
Date 3/23/00

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of your signature, provide your name or address to the vehicle manufacturer.

Daytime Telephone Number 551614

DOT Auto Safety Hotline  
Vehicle Owner's Questionnaire  
TO REPORT VEHICLE SAFETY DEFECT  
1-888-DASH-2-DOT  
1-888-327-4236  
INTERNET: <http://www.nhtsa.dot.gov>  
US Department of Transportation  
National Highway Traffic Safety Administration  
Date Received 03 MAR 00 PM 12:03  
OFFICE DEFECTS INVESTIGATION  
Reference No. [Redacted]

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WENT TO WORK AT 11:30 pm my Husband WAS Driving VS. He Has never had an accident in 20 years of Driving. We got 1/4 mile from House going Down A Little grade WITH hill + Curve AT bottom He hit The Brakes AND They Locked up. Truck hit Bank on right - only going 10 miles An Hour - Truck Turned + slide ACROSS Road AND hit mail box on other side of Road - brakes still locked-up AND Truck hit mailbox AND just ABOUT slid into A Reverse. Have NOT received A Recall notice AND when I Took IT To The garage the mechanic - Foreman Told me That They have had problems WITH The 1997 pickup brakes.

1000.26 Body Damage

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration DOT Auto Safety Hotline, NSA-10.1 400 7th Street, SW Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

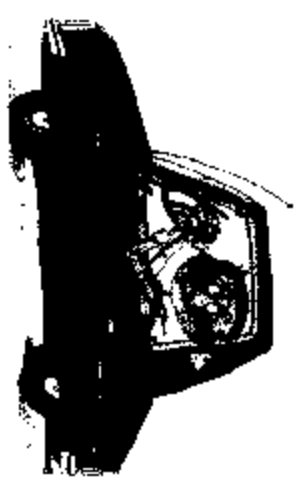
TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT 1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



U.S. Department of Transportation National Highway Traffic Safety Administration http://www.nhtsa.dot.gov/vhr/inline

SERVICE ADVISOR

PLATE	1997 GMC SIERRA	2GTEK19R3V1561802
VIN		
DATE	1997	
PROD. DATE		
WARR. EXP.		
PROMISED		
PG. NO.		
NO. OPENED	READY	OPTIONS
08:55	25FEB00	16:47 09MAR00

LINE OPCODE TECH TYPE HOURS COST NET TOTAL

A CUSTOMER STATES BRAKES COMING TO STOP BRAKE PEDAL GOES TO FLOOR.

CAUSE: INTERNAL DEFECT

SEARCH 2412: SENSOR, WHEEL SPEED - REPLACE FRONT BOTH

931 W (N/C)

1 15997071 HUB ASM-F (N/C)

1 15997072 HUB ASM-F (N/C)

FC: 6D

PART#: 15997071

COUNT: 2

CLAIM TYPE:

AUTH CODE:

OG:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

\*\*\*\*\*

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this automobile. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this automobile.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00

SIGNED: DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

PLEASE PAY THIS AMOUNT 0.00

B7566

130524

\*INVOICE\*



BUICK - PONTIAC - GMC TRUCK - INC.

PAGE 1

500 LEBANON ROAD - APT. 100  
P.O. BOX 244  
DUBOIS, PENNSYLVANIA 15801  
PHONE (814) 371-3811  
TOLL FREE 800-371-4501  
FAX (814) 371-2695

SERVICE ADVISOR: 770 RICHARD E. STERZEGA

COLOR	YEAR	MAKE/TYPE	VIN	LICENSE	RELEASE IN/OUT	TAG	
BLUE	1997	GMC SIERRA	2GTEK19R3V156186Z		28940/24940		
DEC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	BAL.	PAYMENT	INV. DATE
31AUG1997					0.00	CASH	09MAR2000
R.O. OPENED		READY		OPTIONS:			

10:33 06MAR00 16:26 09MAR00

LINE	QCODE	TRCH	TYPE	HOURS	LIST	NET	TOTAL
A							
REPAIR PER ESTIMATE							
RPE REPAIR PER ESTIMATE							
						380.80	380.80
					91.80	91.80	91.80
1							
PAINT PAINT AND MATERIAL							
998							
PARTS: 91.80 LABOR: 380.80 OTHER: 0.00							
					TOTAL LINE A:		472.60

\*\*\*\*\*

PAID IN FULL CASH

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	380.80
PARTS AMOUNT	91.80
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	472.60
LESS INSURANCE	0.00
SALES TAX	28.36
PLEASE PAY THIS AMOUNT	500.96

SIGNED: DEALER, GENERAL MANAGER OR AUTHORIZED PERSON DATE:

CUSTOMER SIGNATURE