

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Of or

Address

City

Reference No.

OFFICE
DEFECTS INVEST

551594

OWNER INFORMATION (Type or Print)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
 in the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 3/18/00

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side)										Make		Model		Year	
1G8ZF1282VZ373889										saturn		SCI		97	
Purchased Date		Dealer's Name								Engine Size (CID/CO/L)		☐ Turbo			
2/00		whites motor CO										☐ Diesel			
☐ New ☐ Used		Dealer's City								State		Zip Code			
		Midland								TX		79701			
Manufacture Date (on driver's door or pillar)		Transmission Type		Restraint System		Cruise Control		Drivetrain		Vehicle Type		Body Style			
		☐ Manual ☒ Automatic		☒ Driver's Side Air Bag ☐ Motorbelt ☒ Passenger's Side Air Bag ☐ 2-Point Belt ☐ 4-Point Belt		☒ Yes ☐ No		☒ Front ☐ Rear ☐ 4-Wheel		☒ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other		☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other			

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)		Location		Failed Part(s)		Handicap Adaptive Equip	
Air bag sensor		Center ☐ Left ☐ Right ☐ Front ☐ Rear		☒ Original ☐ Replacement		☐ Yes ☒ No	

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand		Tire Name		Complete Tire Size	
No. of Failures		Date(s) of Failure(s)		Failed Part(s) Available?	
1				☐ Yes ☐ No	
		Mileage at Failure(s)		NHTSA Previously Contacted?	
				☐ Yes ☐ No	
		Vehicle Speed at Failure(s)			

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash		Fire		Number of Persons Injured		Number of Fatalities		Reported to Manufacturer	
☒ Yes ☐ No		☐ Yes ☒ No				0		☒ Yes ☐ No	

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Air bag sensor failed to deploy Air bags.

After a visit to Dealer, Dealer said air bag sensor would need to be replaced because of accident. Would not cover under warranty. I paid \$300.00 for new sensor even though car was under warranty and had only 30K miles on it.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882