

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received: **RECEIVED**
COPIED
MAR 15 AM 9:02

OFFICE DEFECTS INVESTIGATION
NEW

Reference No. **549555**
551592

OWNER INFORMATION (Type or Print)

[Redacted Owner Information]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 1/1

VEHICLE INFORMATION

Vehicle Identification No. (VIN) (17 Digits) (Located at bottom of windshield on driver's side): **206846246072**

Make: **ITASC** Model: **IT636WQ** Year: **1996**

Purchased Date: **12-17-97** Dealer's Name: **Gayle Active RV Center** Dealer's City: **MOUNTVILLE, O** State: **OH** Zip Code: **43034**

Engine Size (CID/CCL): **120** No. Cylinders: **6** Turbo Diesel Gas Fuel Injection

Manufacture Date (on driver's door or pillar): **8 95** Transmission Type: Manual Automatic

Restraints System: Driverside Air Bag Motorbel Passengerside Air Bag 2-Point Belt 3-Point Belt

Cruise Control: Yes No

Drivetrain: Front Rear 4-Wheel

Vehicle Type: Car Sport Utility Van Truck Minivan Motorcycle Other **Motor Home**

Body Style: 2-Door 4-Door Stationwagon Pick Up Truck Other **CARAVAN**

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): **LIST ATTACHED**

Location: **All over unit** Left Right Front Rear

Failed Part(s): Original Replacement

Handicap Adaptive Equip: Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: **Michelin Radial** Tire Name: _____ Complete Tire Size: _____

No. of Failures: _____ Date(s) of Failure(s): **LIST ATTACHED** Mileage at Failure(s): _____ Vehicle Speed at Failure(s): _____

Failed Part(s) Available?: Yes No

NHTSA Previously Contacted?: Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash: Yes No

Fire: Yes No

Number of Persons Injured: _____ Number of Fatalities: _____

Reported to Manufacturer: Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies):

LIST ATTACHED

including 16 headlights, two lights, two plug and repl. head int. receptacle, broken gas plug another in the circuit pack. Replaced headlights in 2 yrs. replaced 2 light switches in 2 yrs. must replace brake lining every year with about 30,000 miles on vehicle. Micro Valve Failed, Fan Motor Failed, Air conditioner compressor failed all in 2 yrs.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882



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Office: **DEFECTS INVESTIGATION**

Reference No.: **549555**
NEW 551592

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: [Redacted]
State: [Redacted]
Zip: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
in the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: [Redacted] Date: [Redacted]

PRODUCT INFORMATION

Vehicle Identification No. (VIN): **70684C246072** (Located at bottom of windshield on driver's side)

Make: **ITASCA** Model: **IK636WB** Year: **1996**

Purchased Date: **12-17-97** Dealer's Name: **GAYLE ALINE AUTO CENTER** Engine Size (CID/CCL): **170** Turbo: Diesel: Gas: Fuel Injection:

New Used Dealer's City: **MOUNTAIN, O** State: **OH** Zip Code: **45354** No. Cylinders: **6**

Manufacture Date (on driver's door or pillar): **8 95** Transmission Type: Manual Automatic Restraint System: Driverside Air Bag Motorbelt Passengerside Air Bag 2-Point Belt 3-Point Belt Cruise Control: Yes No Drivetrain: Front Rear 4-Wheel Vehicle Type: Car Sport Utility Van Truck Minivan Motorcycle Other **motor boat** Body Style: 2-Door 4-Door Stationwagon Pick Up Truck Other **canoe**

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): **LIST ATTACHED** Location: All over vehicle Left Right Front Rear Failed Part(s): Original Replacement Handicap Adaptive Equip: Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: **MICHELIN RADIAL** Tire Name: _____ Complete Tire Size: _____

No. of Failures: _____ Date(s) of Failure(s): **LIST ATTACHED** Mileage at Failure(s): _____ Vehicle Speed at Failure(s): _____

Failed Part(s) Available? Yes No NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies). Attach photos if available.)

Crash: Yes No Fire: Yes No Number of Persons Injured: _____ Number of Fatalities: _____ Reported to Manufacturer: Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies):
LIST ATTACHED
ignition is definitely too light, you plug one appl. into receptacle, when you plug another in, the circuit fails. replaced 2 headlights in 2 yrs. replaced 2 light switches in 2 yrs. must replace brake lining every year with about 30,000 miles on vehicle. microwave failed, furnace failed, air conditioner compressor failed all within 2 yrs.

Continue on back.

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to the rear. The headboard does not stay attached to the wall. The mattress slides against the bedroom door and will not let the door open. There is nothing to hold it in place. There was a hole in the kitchen floor. Cruise control had a problem. The gas cable broke and had to be replaced. Also the water reserve had to have its straps welded to hold it in place twice. It is a sad thing to own a lemon like this.

P.S. Have to replace head light, 3 times in 2 years.
