

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Received

Od or

Unit

Date

Time

Reference No.

00 MAR 17 PM 2:27

OFFICE
DEFECTS INVEST

551430

Daytime Telephone Number

OWNER INFORMATION (Type or Print)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

PRODUCT INFORMATION

Vehicle Identification No. (VIN)
(17 Digits)(Located at bottom of
windshield on driver's side)

Make

Model

Year

4M2XU11T1X0530218

Mercury

Villager

1999

Purchased Date

Dealer's Name

Engine Size
(CID/CC/L)☐ Turbo☐ Diesel☐ Gas☐ Fuel Injection6-99
☒ New ☐ Used

Dealer's City

State

Zip Code

No. Cylinders

Manufacture Date
(on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

☐ Manual☐ Driverside Air Bag☐ Motorbelt☐ Yes☐ Front☐ Car☐ Sport Utility☐ 2-Door☐ 4-Door☐ Automatic☐ Passengerside Air Bag☐ 2-Point Belt☐ No☐ Rear☐ Van☐ Truck☐ Stationwagon☐ 3-Point Belt☐ Minivan☐ Motorcycle☐ Pick Up Truck☐ Other☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Rear suspension/fuel tank

Location

☐ Left☐ Right☐ Front☐ Rear

Failed Part(s)

☐ Original☐ Replacement

Handicap Adaptive Equip

☐ Yes☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

5-27-99

Failed Part(s)
Available?☐ Yes☐ NoNHTSA Previously
Contacted?☐ Yes☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☐ No

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☐ Yes ☒ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Fuel tank punctured by rear suspension component during rollover crash.

Photos attached

Continue on back.

The Privacy Act of 1974 • Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882



February 22, 2000

Re: 1999 Mercury Villager Gas Tank Puncture

I have enclosed copies of the photographs I took of this minivan. Photographs 21 and 22 show the puncture and photograph 23 shows the data label with the VIN. I believe that the puncture was caused by a vertical brake line support bracket welded to the rear axle. I apologize for the small number of photographs, but the puncture wasn't related to my job that day and I took them more for curiosity than anything else. I never received a police report, but I do know that the accident took place on Interstate 95 in Virginia on May 27, 1999. If you need more information I could put you touch with the attorney I got the assignment from.

Feel free to give me a call if you have any questions.

Sincerely,











