

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

Posted

FOR AGENCY USE ONLY

Date Received

Qd. or

ma

od

up

it

Reference No.

OFFICE
DEFECTS INVESTIGATION

551365

Residence Telephone Number

OWNER INFORMATION (Type or Print)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 3/6/00

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) 3VWBB61C2WM021613		Make 1998 V.W.	Model Beetle	Year 1998
Purchased Date 8/3/98	Dealer's Name DeMontand Auto Group		Engine Size (CID/CC/L) —	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection
☐ New ☐ Used	Dealer's City Houston	State TX	Zip Code 77090	Mn. Cylinders —
Manufacture Date (on driver's door or pillar) 4/29/98	Transmission Type ☒ Manual ☐ Automatic	Restraint System ☒ Driverside Air Bag ☐ Motorside Air Bag ☒ 2-Point Belt ☐ 3-Point Belt	On/Off Control ☒ Yes ☐ No	Vehicle Type ☒ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other
		Drive/Train ☐ Fwd ☒ Rear ☐ 4-Wheel	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other	

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) Completely Burned	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement	Handicap Adaptive Equip. ☐ Yes ☐ No
-----------------------------------	--	---	---

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size
No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s):	Failed Part(s) Available? ☐ Yes ☐ No
		NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash ☐ Yes ☒ No	Fire ☒ Yes ☐ No	Number of Persons Injured 0	Number of Fatalities 0	Reported to Manufacturer ☒ Yes ☐ No
--	---	--------------------------------	---------------------------	---

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Feb 3, 2000 While driving From Dallas to Houston The CAR
 shut down with All Emergency Lights coming on. Immediately
 started to smoke (white smoke) AND right away FLAMES came out
 Around Front hood. My Daughter had only enough time
 to exit The CAR AND it burned completely. ALL her
 contents burned in The CAR. There had BEEN NO
 prior warnings... NO oil leakage, NO smoke, NO
 emergency lights flashing. VW is refusing All

Continue on back

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882



