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 <p>AUTO SAFETY HOTLINE VEHICLE OWNER'S QUESTIONNAIRE</p> <p>NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION</p> <p>NATIONWIDE 1-800-424-9393 DC METRO AREA 202-366-0123</p>		<p>FOR AGENCY USE ONLY</p> <p>DATE RECEIVED RECEIVED QC 00 MAR -8 AM 9:57</p> <p>OFFICE DEFECTS INVS</p> <p>REFERENCE NO. 551251</p> <p>DAY TIME TELEPHONE NO. (AREA CODE) 517</p>	
OWNER INFORMATION (TYPE OR PRINT)			
NAME AND ADDRESS			
[REDACTED]			
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>			
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.			
SIGNATURE OF OWNER		DATE 03/02/00	
[REDACTED]		[REDACTED]	
VEHICLE INFORMATION			
VEHICLE IDENTIFICATION NO.* 1FTHX26F8VEA75349		VEHICLE MAKE Ford	VEHICLE MODEL F25044
MODEL YEAR 1997			
*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE			
CURRENT ODOMETER READING 43138	DATE PURCHASED 12/96	DEALER'S NAME CITY & STATE Ray Whitfield Ford Taylor MI	ENGINE SIZE (CID/CC/L) 7.3
<input checked="" type="checkbox"/> NEW <input type="checkbox"/> USED	<input checked="" type="checkbox"/> TURBO <input checked="" type="checkbox"/> DIESEL <input type="checkbox"/> GAS <input type="checkbox"/> FUEL INJECTN	NO. CYLINDERS	
TRANSMISSION TYPE <input type="checkbox"/> MANUAL <input checked="" type="checkbox"/> AUTOMATIC	ANTILOCK BRAKES <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	RESTRAINT SYSTEM <input checked="" type="checkbox"/> DRIVERSIDE AIRBAG <input type="checkbox"/> MOTORBELT <input type="checkbox"/> PASSENGERSIDE AIRBAG <input checked="" type="checkbox"/> 3-POINT BELT <input type="checkbox"/> 2-POINT BELT	CRUISE CONTROL <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
DRIVETRAIN <input type="checkbox"/> FRONT <input type="checkbox"/> REAR <input checked="" type="checkbox"/> 4-WHEEL	BODY STYLE STAWAG <input type="checkbox"/> HATCH BK <input type="checkbox"/> 4 DR <input type="checkbox"/> VAN <input type="checkbox"/> 2 DR <input type="checkbox"/> PK UP TRK <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>		
FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)			
COMPONENT HUBS	PART NAME(S) Automatic Front Lock In Hubs	LOCATION <input checked="" type="checkbox"/> LEFT FRONT <input checked="" type="checkbox"/> RIGHT REAR	FAILED PART(S) <input checked="" type="checkbox"/> ORIGINAL <input type="checkbox"/> REPLACEMENT
NO. OF FAILURES 1	DATE(S) OF FAILURE(S) HAD Problem in July 99, Jan 2000	MANUFACTURER CONTACTED <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	NHTSA PREVIOUSLY CONTACTED <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
MILEAGE AT FAILURE(S) 42,558	VEHICLE SPEED AT FAILURE(S)		
APPLICABLE ACCIDENT INFORMATION			
ACCIDENT <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	FIRE <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	NUMBER PERSONS INJURED NONE	NUMBER OF FATALITIES NONE
PROPERTY DAMAGE EST\$	POLICE REPORTED <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO		
NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)			
<p>The Front Hubs would not lock in low range without the front end making a loud bang after that they would just grind</p> <p>Ford is having lots of problems with file 1997 Four-wheel Automatic 4x4 Front Hubs Blowing out the short time I was at the Dealership two more people had problems with their vehicles</p>			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974 Public Law 93-579		be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.	
This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may			

20590+0001

U.S. Department of Transportation
National Highway Traffic Safety Administration
Auto Safety Hotline, NHT-11 HL
400 7th Street, SW
Washington, DC 20590

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Administration
400 Seventh St., S.W.
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Penalty for Private Use \$300



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UNITED STATES



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with the automatic lock out. I could see if I mis
used this truck but I don't I had fold the
dealership who has been doing the warranty work about
the front end when it was under warranty but they
said it was OK. then 6000 miles later they blow
out. I didn't have low range or high range
I would drive
I don't feel Ford is taking care of the problem that
they are aware of.

TIRE IDENTIFICATION NO.*									
D O T									
MANUFACTURER/TIRE NAME									
SIZE									
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.									
NARRATIVE DESCRIPTION (CONTINUED)									

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail