



US Department of Transportation  
National Highway Traffic Safety Administration

**Posted** DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**

TO REPORT VEHICLE SAFETY DEFECT  
1-888-DASH-2-DOT  
1-888-327-4236  
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY

RECEIVED  
Date Received: 00 MAR -8 AM 9:25  
OFFICE OF INVESTIGATION

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
od\_rt \_\_\_\_\_  
up\_itr \_\_\_\_\_

Reference No. **551241**

Daytime Telephone Number \_\_\_\_\_

OWNER INFORMATION (Type or Print)

Name \_\_\_\_\_  
Street \_\_\_\_\_  
City \_\_\_\_\_

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorized signature, NHTSA will NOT provide your name or address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date 3/3/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (17 Digits) <b>1H0CE6675TA01771</b>	(Located at bottom of windshield on driver's side)	Vehicle Make <b>HONDA</b>	Vehicle Model <b>ACCORD</b>	Vehicle Year <b>1996</b>	Current Odometer Reading <b>49573</b>	
Purchased Date <b>4-28-96</b>	Dealer's Name <b>ED VOYLES HONDA</b>	Engine Size (CID/CC/L) <b>6</b>	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injection			
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	Dealer's City <b>ATLANTA, MARIETTA</b>	State <b>GA</b>	Zip Code <b>30067</b>	No. Cylinders <b>6</b>		
Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> Drivers-side Airbag <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> Passengerside Airbag <input type="checkbox"/> 2-Point Belt <input checked="" type="checkbox"/> 3-Point Belt	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drivetrain <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input checked="" type="checkbox"/> Car <input type="checkbox"/> Sport Util. <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component <b>WIRE HARNESS</b>	Part Name(s)	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input checked="" type="checkbox"/> Replacement
No. of Failures <b>1</b>	Date(s) of Failure(s) <b>3-19-99</b>	Failed Part(s) Available? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	Mileage at Failure(s) <b>35721</b>		
	Vehicle Speed at Failure(s): _____		

APPLICABLE INCIDENT INFORMATION

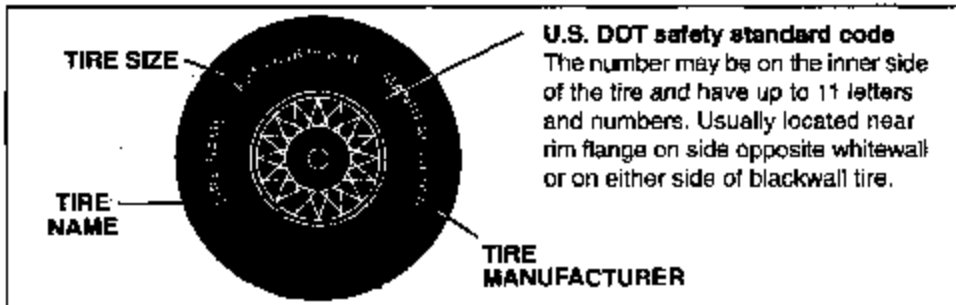
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input type="checkbox"/> No	Number Persons Injured	Number of Fatalities	Estimated Property Damage \$ _____	Reported to Police <input type="checkbox"/> Yes <input type="checkbox"/> No
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INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Name, Tire Size (include all numbers and letters).  
Note: This information not required for normal operation tires.

DOT	Manufacturer	Tire Name	Complete Tire Size
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The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Recall on air conditioner wire harness also affecting V6 model. Attached copies of service record. Faulty harness also caused alternator to be replaced. Alternator replaced again. Battery also had to be replaced at own cost due to bad alternator.

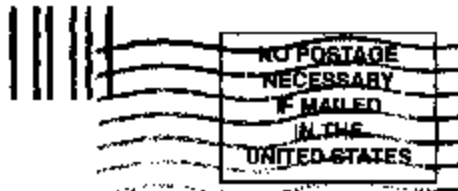
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

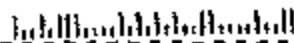
Official Business Penalty for Private Use \$300



**BUSINESS REPLY MAIL**  
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
DOT Auto Safety Hotline, NSA-10.1  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE  
OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

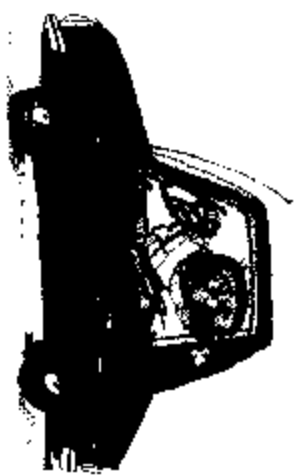
TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**  
**1-888-327-4236**

DOT Auto Safety Hotline  
(DASH) 2 DOT



U.S. Department of Transportation  
National Highway Traffic Safety  
Administration  
<http://www.nhtsa.dot.gov/hotline>



## Office of Defects Investigation Recall Database

Call the **Auto Safety Hotline** toll free at (888) 327-4236 to report safety defects or to obtain information on cars, trucks, child seats, highway or traffic safety.

**Report Date: January 3, 2000 02:54:49 PM**

NHTSA CAMPAIGN ID Number: 98V231000  
Component: ELECTRICAL SYSTEM:WIRING:HARNESSE:FRONT:UNDERHOOD  
Manufacturer: AMERICAN HONDA MOTOR CO.  
Potential Number of Units Affected: 967771

Year: 1996

Make: HONDA

Model: ACCORD

Manufactured From: APR 1994 To: MAY 1997

Year of Recall: '98

Type of Report: Vehicle

Summary:

Vehicle Description: Sedan, Coupe and Wagon Passenger vehicles except the DX model and models with V6 engines. The factory installed air conditioner wire harness was improperly routed allowing some wires to rub against each other, eventually causing a short circuit.

The short circuit can possibly cause the underhood wiring to overheat and smoke, causing a fire in the engine compartment. A short circuit can also result in a blown fuse or dead battery.

Dealers will inspect the vehicles for proper routing of these wires. Any harness improperly routed will be inspected for damage and the routing will be corrected. If any insulation is worn through and the copper wires are exposed, the harness will be replaced. Dealers will also install plastic tubing to protect the harness. Owner notification is expected to begin October 8, 1998. Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact Honda at 1-800-999-1009. Also contact the National Highway Traffic Safety Administration's Auto Safety Hotline at 1-888-DASH-2-DOT (1-888-327-4236).

This search returned 1 record.

[New Search](#)

[Return to Safety Problems and Issues](#)

102908

8 2 3 2 0

\*INVOICE\*

SOUTHERN MOTORS OF SAVAN  
10300 ABERCORN EXPRESSWA  
SAVANNAH GA 31420

PAGE 1

SERVICE ADVISOR: 485 DONALD STURGESS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
GREEN	96	HONDA ACCORD	1HGCE6675TA017771		35721/35721	T402	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PG NO	RATE	PAYMENT	INV DATE
01JAN96			18:00 18MAR99			CASH	19MAR99

R.O. OPENED	READY	OPTIONS:
09:43 12MAR99	12:47 19MAR99	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A CUST STATES BATTERY LIGHT STAYS ON WHEN ENGINE IS SHUT OFF, GOES OFF WHEN ENGINE IS RUNNING

CAUSE: BATTERY LIGHT STAYS ON

737099 REPAIRED WIRING HARNESS THAT WAS ROUTED

INCORRECTLY

326 WH40 (N/C)

FC: 668 PART# COUNT

CLAIM TYPE:

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

35721 SHORT TO POWER TROUBLESHOOT CHARGING SYS PER FLOWCHART ON PG

-62 IN SVC MANUAL. FOUND WHT/BLU WIRE SHORTED TO POWER. HAD BATTERY

VOLTAGE DISCONNECTED ICU, ABS CONTROL UNIT, C107 AT ALTERNATOR. STILL

BATT. VOLTAGE. R&R CENTER CONSOLE, RADIO, COMPLETE DASH ASSY, DID VISUAL

INSPECTION OF WIRE HARNESS. FOUND HARNESS MISROUTED AGAINST BLOWER

MOTOR. RECIRCULATOR LINKAGE WHEN OPERATING HAD RUBBED THROUGH HARNESS

PROTECTOR AND WHITE POWER WIRE AND WHT/BLU WIRE R&R BLOWER

MOTOR, EVAPORATOR ASSY, EVAC & RECHARGE. AFTER REINSTALLING RECHECKED

SYSTEM. HAS FAULTY VOLTAGE REGULATOR. NOT ORDERED ALTERNATOR.

\*\*\*\*\*

B\*\* SUBLET RENTAL ENTERPRISE

95400041 RENTAL VEH.

99 WH40 (N/C)

SUBL P.O. 41174/ENTERPRISE

WH40 (N/C)

FC:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

\*\*\*\*\*

C\*\* REPLACED FAULTY ALTERNATOR DUE TO SHORTED WIRES THAT WERE REPAIRED

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

## STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/item. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/item.

## DESCRIPTION

LABOR AMOUNT

PARTS AMOUNT

GAS, OIL, LUBE

SUBLET AMOUNT

MISC. CHARGES

TOTAL CHARGES

LESS INSURANCE

SALES TAX

PLEASE PAY THIS AMOUNT

## TOTALS

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER

102908

8 2 3 2 0

\*INVOICE\*

SOUTHERN MOTORS OF SAVAN  
10300 ABERCORN EXPRESSWA  
SAVANNAH GA 31420

PAGE 2

SERVICE ADVISOR: 485 DONALD STURGESS

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
GREEN	96	HONDA ACCORD	1HGCE6675TA017771		35721/35721	T402	
DEL DATE	PROD DATE	WAR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV DATE
01JAN96			18:00 18MAR99			CASH	19MAR99

R.C. OPENED	READY	OPTIONS:
09:43 12MAR99	12:47 19MAR99	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
ON LINE A							
CAUSE: INOP							
1	31100		REPLACE ALT				(N/C)
			326 WH40				(N/C)
			1 31100-POG A03RM W-ALTERNATOR (RMD)				(N/C)
			CORE CHARGE W				(N/C)
			PO: 032 PART#: COUNT:				
			CLAIM TYPE:				
			AUTH CODE: E01				

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

4721 FAULTY ALTERNATOR REPLACE ALTERNATOR

\*\*\*\*\*

SUPPLIES: A token charge is included for supplies used on your vehicle. Supply items are nuts, bolts, washers, tape, pins, wire, solvents, cleaner, solder, sealers, and lubricants. It also includes costs and profits for waste disposal. The charge is 10% of the total labor chg to maximum of \$13.50

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DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

CUSTOMER

102908

89822

\*INVOICE\*

SOUTHERN MOTORS OF SAVAN  
10300 ABERCORN EXPRESSWA  
SAVANNAH GA 31420

PAGE 1

SERVICE ADVISOR: 404 STEPHEN WALSH

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
GREEN	1996	HONDA ACCORD	1HGCE6675TA017771		42958/42962	T624	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV DATE
01JAN1996			13:30 28SEP99			CASH	28SEP1999

H.O. OPENED	READY	OPTIONS:
10:16 28SEP99	13:54 28SEP99	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A STATES BATTERY LIGHT WILL COME AT IDLE							
CAUSE: LOW CHARGE RATE							
118100 TEST CHARGING SYSTEM AND REPLACED							
ALTERNATOR; PARTS WARRANTY							
250 WH40 (N/C)							
1 31100-POG-A03RM W-ALTERNATOR (RMD) (N/C)							
PC: 032 PART#: COUNT:							
CLAIM TYPE:							
AUTH CODE: B99							

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

152 FAULTY ALTERNATOR, BAD DIODE PATTERN TESTED AND REPLACED ALL PARTS  
...RR.

SUPPLIES: A token charge is included for supplies used on your vehicle. Supply items are nuts, bolts, washers, tape, pins, wire, solvents, cleaner, solder, sealers, and lubricants. It is also includes costs and profits for waste disposal. The charge is 10% of the total labor chg to maximum of \$13.50

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LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER