



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

Auto Safety Hotline

POSTED

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY

Date Received

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DEFECTS INV

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OWNER INFORMATION (Type or Print)

Name: [Redacted]
Street: [Redacted]
City: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 2/28/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <i>(Located at bottom of windshield on driver's side)</i> 4U2ABFD8VC89320A	Vehicle Make Goshen	Vehicle Model Sentry	Vehicle Year 1997	Current Odometer Reading 59,080
Purchase Date 2/9/98	Dealer's Name SUNSET BUS CO	City Santa Fe Springs	State CA	Zip Code 90610-5485
☒ New ☐ Used	Engine Size (CID/CC/L) 5.9	No. Cylinders 6	☐ Turbo ☒ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ Driverside Airbag ☐ Motorbelt ☐ Passengerside Airbag ☐ 2-Point Belt ☐ 3-Point Belt	Cruise Control ☒ Yes ☐ No	Drivetrain ☐ Front ☒ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sports Ult. ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☒ Other BUS	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other BUS			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component CNG	Part Name(s) 5TH TANK MOUNTING SYSTEM	Location ☐ Left ☒ Right ☐ Front ☒ Rear	Failed Part(s) ☒ Original ☐ Replacement
No. of Failures 2	Date(s) of Failure(s) 6/11/99 TO 8/29/99	Mileage at Failure(s) 45,000 TO 47,000 APPROX	Vehicle Speed at Failure(s) N/A
	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☒ No	

APPLICABLE INCIDENT INFORMATION

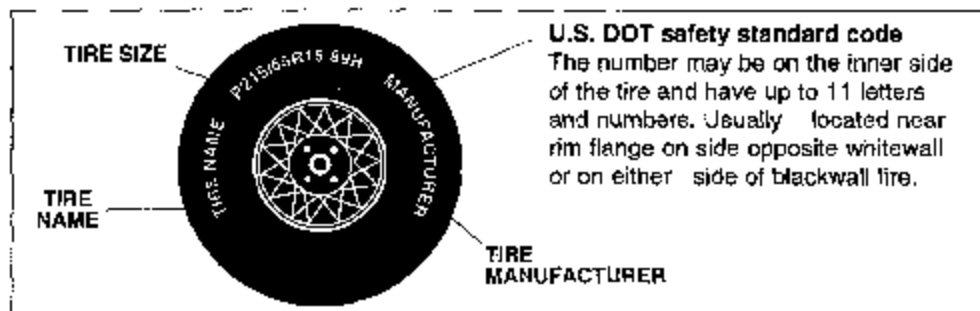
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number Persons Injured 0	Number of Fatalities 0	Estimated Property Damage \$ 0	Reported to Police ☒ Yes ☐ No
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INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Name, Tire Size (include all numbers and letters).
Note: This information not required for normal operation tires.

DOT		Manufacturer	Tire Name	Complete Tire Size
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The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

During CNG Tank Inspection on about 6/99 I discovered That The fifth (outside frame) Cng Tank was in contact with The Body To frame mounts. It appeared That The Body mounts had sagged Because They were partially Cut away when The Tank was installed by the factory. This Condition would have likely eventually ruptured The Tank Causing a explosion.

We Took The bus To A To Z Bus in Sacto Ca. (a local Goshen dealer) They Could Not Determine what had Caused ^{Body} Their Mounts and Tank To Come in contact so They Cut more off The mounts To restore 3/4" Clearance. Within a month The Tank was in contact with The Body mounts. A To Z Bus Thought it was because The Bus had been bottomed out on That Tank but There was no evidence of That. At This point I Authorized Them To remove The Tank and Mounting Hardware Because we needed The Bus. It was down over 2 mos. During This Time.

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**National Highway
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Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Auto Safety Hotline, NSA-10.1
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