



DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 TO REPORT VEHICLE SAFETY DEFECTS
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received: **RECEIVED** **QC'd** **QC'd**
 MAR - 6 1998
 OFFICE
 CTS INVESTIGAT

Reference No. **551208**

Daytime Telephone Number: ()

OWNER INFORMATION (Type or Print)

Name: [Redacted]
 State: [Redacted]
 City: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: [Redacted] Date: 2, 23, 00

PRODUCT INFORMATION

Vehicle Identification No. (VIN): YV1FX8857H1106756 (Located at bottom of windshield on driver's side)
 Make: VOLVO Model: 740 GL Year: 1987

Purchased Date: Oct 31/98 Dealer's Name: private owner Engine Size (CID/CC/L): _____
 New Used Dealer's City: Toronto State: CANADA Zip Code: _____ No. Cylinders: _____
 Turbo Diesel Gas Fuel Injection

Manufacture Date (on driver's door or pillar): _____ Transmission Type: Manual Automatic
 Restraint System: Driver's Side Air Bag Motorbelt Passenger Side Air Bag 2-Point Belt 3-Point Belt
 Cruise Control: Yes No
 Drivetrain: Front Rear 4-Wheel
 Vehicle Type: Car Sport Utility Van Truck Minivan Motorcycle Other wagon
 Body Style: 2-Door 4-Door Stationwagon Pick-Up Truck Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): door lock wiring? only system used. Location: Left Right Front Rear
 Failed Part(s): Original Replacement
 Handicap Adaptive Equip: Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: _____ Tire Name: _____ Complete Tire Size: _____
 No. of Failures: _____ Date(s) of Failure(s): Feb 5 1998
 Mileage at Failure(s): 164,000 km Failed Part(s) Available? Yes No
 Vehicle Speed at Failure(s): CO - engine was at 0km/h NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash: Yes No Fire: Yes No
 Number of Persons Injured: none Number of Fatalities: none Reported to Manufacturer: Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies):
The car had been parked overnight (outside - -30°C). The key was used to open the driver's door* - in a few minutes smoke started coming from under the hood, and within 10 minutes - flames. By the time the fire truck got there, the car was engulfed in flame - it was almost totally incinerated except for the metal.
 * it was an electric lock - all the doors opened with that one click. Continue on back

The Privacy Act of 1974 - Public Law 93-579. This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

