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U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

Posted

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECT

1-888-DASH-2-DOT

1-888-327-4236

INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY

Date Received

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Reference No.

OFFICE
DEFECTS INVESTIGATION

551115

8-5pm M-Fri

OWNER INFORMATION (Type or Print)

Name [Redacted]
 Street [Redacted]
 City [Redacted]
 State [Redacted]
 Zip [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 2.9.2000

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (17 Digits) 1FMDU34XXRUE77289		Vehicle Make Ford		Vehicle Model Explorer		Vehicle Year 1994		Current Odometer Reading 070642	
Purchased Date 10-97		Dealer's Name				Engine Size (CID/CCL) Gas		☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
☐ New ☒ Used		Dealer's City		State		Zip Code		No. Cylinders	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No		Restraint System ☒ Driverside Airbag ☐ Passengerside Airbag ☒ 3-Point Belt ☐ Motorbelt ☐ 2-Point Belt		Cruise Control ☒ Yes ☐ No		Drivetrain ☐ Front ☐ Rear ☒ 4-Wheel	
						Vehicle Type ☐ Car ☐ Van ☐ Minivan ☒ Sport Ult. ☐ Truck ☐ Motorcycle ☐ Other		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s) ENGINE AIR VENTILATION SCREEN - LOCATED BY WINDSHIELD		Location ☐ Left ☒ Front ☐ Right ☐ Rear		Failed Part(s) ☒ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s)		Failed Part(s) Available?		NHTSA Previously Contacted?
	Mileage at Failure(s)		☐ Yes ☐ No		☐ Yes ☐ No
	Vehicle Speed at Failure(s)				

APPLICABLE INCIDENT INFORMATION

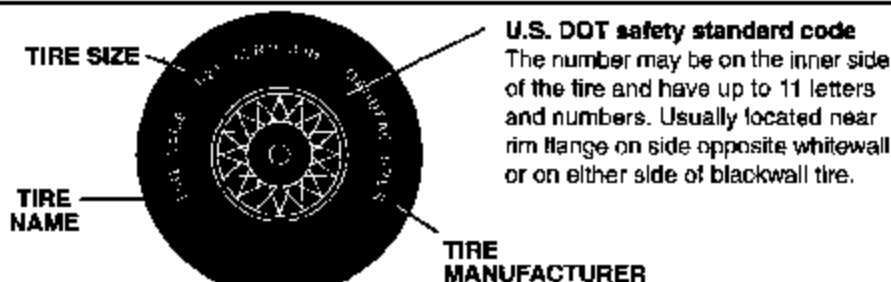
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number Persons Injured	Number of Fatalities	Estimated Property Damage \$	Reported to Police ☐ Yes ☐ No
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INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Name, Tire Size (include all numbers and letters).
 Note: This information not required for normal operation tires.

DOT										Manufacturer	Tire Name	Complete Tire Size
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The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Noticed a burning smell inside vehicle, at various times of driving, beginning late fall when temperatures lowered. Took vehicle to service garage - explained possible fire hazard in engine, based on information learned from local news story. Garage claimed unable to detect source of smell - failed to check engine areas as I explained possible fire danger. Continued to detect burning smell and it was getting stronger longer, more often. Returned vehicle to garage. Service man removed cover to heater, removed full size and portions of leaves that had burned/singed edges. Heater blower sucks leaves against heater coils causing the leaves to burn. The leaves entered the engine through windshield air vents and got drawn into vehicle heater. my knowledge of the possible fire danger came from a local news story and enabled me to insist on correction before further danger. I have the leaves and stems that were removed from the engine.

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



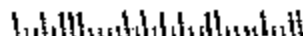
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UNITED STATES

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U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

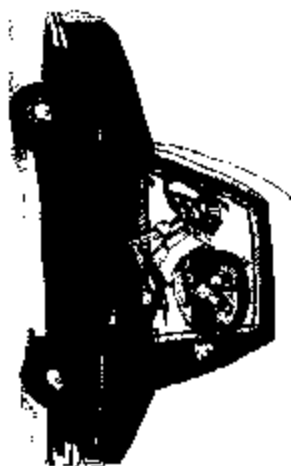
DASH2DOT

and dial toll free at

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DOT Auto Safety Hotline
(DASH) 2 DOT



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