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OFFICE OF DEFECTS INVESTIGATION



US Department of Transportation
National Highway Traffic Safety Administration

Posted Owner's Questionnaire

DOT Auto Safety Hotline
TO REPORT VEHICLE SAFETY DEFECT
1-888-DASH-2-DOT
1-888-327-4236
INTERNET: <http://www.nhtsa.dot.gov>

AGENCY USE ONLY	
Date Received	06 FEB 28 AM 5:26
Od_or	_____
rt_dt	_____
od_rt	_____
up_ltr	_____
Reference No.	551100

OWNER INFORMATION (Type or Print)

Name: [REDACTED]

Address: [REDACTED]

City: [REDACTED] State: [REDACTED] Zip: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of [REDACTED] Date 10/12/99

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (17 Digits) <u>1B4GH44R2SX559211</u>	(Located at bottom of windshield on driver's side)	Vehicle Make <u>DODGE</u>	Vehicle Model <u>GRAND CARAVAN</u>	Vehicle Year <u>1995</u>	Current Odometer Reading <u>85510</u>
Purchased Date	Dealer's Name <u>Tim Whitehead CHEV PLY Dodge Inc.</u>	Engine Size (CID/CCL) <u>V6</u>	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input checked="" type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection		
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's City <u>Enterprise AL</u>	State <u>AL</u>	Zip Code <u>36031</u>	No. Cylinders <u>3.3</u>	
Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> Passengerside Airbag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> 3-Point Belt	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drivetrain <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Ltr. <input checked="" type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other
Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other <u>VAN</u>					

FAILED COMPONENT(S)/PART(S) INFORMATION

Component <u>TENSIONER BOLT</u>	Part Name(s) <u>BEH TENSIONER</u>	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input checked="" type="checkbox"/> Replacement
No. of Failures <u>2</u>	Date(s) of Failure(s) <u>July 5, 1997, October 10, 1999</u>	Mileage at Failure(s) <u>85510</u>	Vehicle Speed at Failure(s): <u>0 / Parking in parking lot</u>
Failed Part(s) Available? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			NHTSA Previously Contacted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

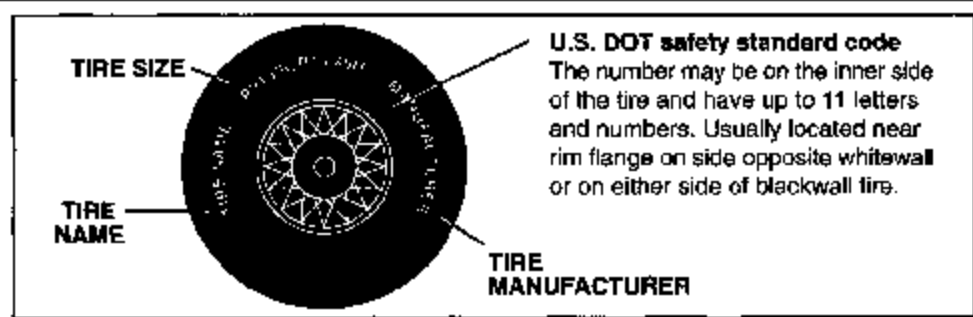
APPLICABLE INCIDENT INFORMATION
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number Persons Injured <u>0</u>	Number of Fatalities <u>0</u>	Estimated Property Damage \$ _____	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Name, Tire Size (include all numbers and letters).
Note: This information not required for normal operation tires.

DOT	Manufacturer	Tire Name	Complete Tire Size
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

As I was parking I noticed that I was unable to turn my steering wheel. Very, very hard. On the way to gas station engine got very very hot and I lost power to everything. This same thing happened in 1997. The bolt on the Tensioner just breaks off. I think that this is a safety hazard because when it happens the vehicle just loses power. The TOW-IN BELT TENSIONER BOLT just breaks.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



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National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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