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Form Approved: OMB No. 2127-0008



Posted Vehicle Owner's Questionnaire

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
TO REPORT VEHICLE SAFETY DEFECT
1-888-DASH-2-DOT
1-888-327-4236
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY

Date Received

00 FEB 24 AM 10:30

Od_or _____
od_ft _____
up_ltr _____

OFFICE DEFECTS INVESTIGATION

Reference No.

551083

OWNER INFORMATION (Type or Print)

[Redacted Owner Information]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

[Redacted Signature]

Date

2, 18, 00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (17 Digits) 4M2DV11W1SDJ15367	(Located at bottom of windshield on driver's side)	Vehicle Make Mercury	Vehicle Model Villager	Vehicle Year 1995	Current Odometer Reading 76100-
Purchased Date 12/18/1999	Dealer's Name Dean Kingling	Engine Size (CID/CCL) 306	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel ? <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection	State PA	Zip Code 16662
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's City Martinsburg	No. Cylinders 6	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel ? <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection		
Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes ? <input type="checkbox"/> No	Restraint System <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Motorbelt <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> 2-Point Belt <input checked="" type="checkbox"/> 3-Point Belt	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drivetrain <input type="checkbox"/> Front ? <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Ut. <input type="checkbox"/> Van <input type="checkbox"/> Truck <input checked="" type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other
					Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s) Seat Belt on Passenger's side for the middle seat. (see back)	Location <input type="checkbox"/> Left <input checked="" type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input checked="" type="checkbox"/> Replacement
No. of Failures	Date(s) of Failure(s) I observed the problem after purchase	Failed Part(s) Available? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	Mileage at Failure(s)		
	Vehicle Speed at Failure(s)		

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input type="checkbox"/> No	Number Persons Injured	Number of Fatalities	Estimated Property Damage \$ _____	Reported to Police <input type="checkbox"/> Yes <input type="checkbox"/> No
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INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Name, Tire Size (include all numbers and letters). Note: This information not required for normal operation tires.

DOT	Manufacturer	Tire Name	Complete Tire Size
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U.S. DOT safety standard code
The number may be on the inner side of the tire and have up to 11 letters and numbers. Usually located near rim flange on side opposite whitewall or on either side of blackwall tire.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response maybe used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This seat belt runs from the side of the van along the floor and then up the side of the middle seat. The portion of the belt on the floor is covered by a plastic guard/protector. Apparently, this plastic guard has worn the seat belt over time almost the whole way through. There is currently less than 1/2 inch holding the seat belt together. I have never seen a seat belt wear through like this before. I believe that this should be considered for a recall item. I called both our local dealership + Ford headquarters regarding this issue. Both said that the vehicle is out of warranty + there is nothing that they will do for it. In my opinion, either the design or the belt itself is faulty. The most disturbing thing is that originally I did not know that the belt had a problem because the plastic guard covered it up. Later, when the guard moved, I noticed that the belt was damaged. Up to that point, we had used that belt for my daughter's car seat. Thank God that we did not have an accident.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration DOT Auto Safety Hotline, NSA-10.1 400 7th Street, SW Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

and dial toll free at

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DOT Auto Safety Hotline (DASH) 2 DOT



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