

 Posted AUTO SAFETY HOTLINE VEHICLE OWNER'S QUESTIONNAIRE NATIONAL HIGHWAY Traffic Safety Administration NATIONWIDE 1-800-424-9393 DC METRO AREA 202-366-0123		FOR AGENCY USE ONLY DATE RECEIVED RECEIVED 00 FEB 22 AM 7:01 OFFICE DEFECTS INVESTIGATION 551011 DAY TIME TELEPHONE NO. (WHEN CALLED)	
OWNER INFORMATION (TYPE OR PRINT) NAME and ADDRESS COPIED		REFERENCE NO.	
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☒ NO ☐ In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.			
SIGNATURE OF OWNER		DATE <u>2-10-00</u>	
VEHICLE INFORMATION			
VEHICLE IDENTIFICATION NO. <u>YS3DF58N9X2068558</u>		VEHICLE MAKE <u>SAAB</u>	VEHICLE MODEL <u>93 S-E</u>
MODEL YEAR <u>'99</u>			
*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE			
CURRENT ODOMETER READING <u>4652</u>	DATE PURCHASED <u>7-99</u> ☒ NEW ☐ USED	DEALER'S NAME, CITY & STATE <u>Ramsay Auto Group</u> <u>Rt 17, Ramsay New Jersey</u>	
		ENGINE SIZE (CID/CC/L) <u>2.0L-16V</u>	☒ TURBO ☐ DIESEL ☐ GAS ☐ FUEL INJECTN
NO CYLINDERS <u>4</u>			
TRANSMISSION TYPE ☐ MANUAL ☒ AUTOMATIC	ANTILOCK BRAKES ☒ YES ☐ NO	RESTRAINT SYSTEM ☒ DRIVERSIDE AIRBAG ☐ MOTORBELT ☒ PASSENGERSIDE AIRBAG ☒ 3-POINT BELT ☐ 2-POINT BELT	CRUISE CONTROL ☒ YES ☐ NO
		DRIVE/RAIN ☒ FRONT ☐ REAR ☐ 4-WHEEL	BODY STYLE STAWAG 4 DR <u>X</u> 2 DR HATCH BK ☐ VAN ☐ PK UP TRK ☐ OTHER ☐
FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)			
COMPONENT <u>Right front shock/suspension</u>	PART NAME(S) <u>beats/bolts / suspension shock components</u> <u>steering jockey</u>	LOCATION ☐ LEFT FRONT ☒ RIGHT REAR	FAILED PART(S) ☒ ORIGINAL ☐ REPLACEMENT
NO. OF FAILURES <u>20, at least</u> <u>Car starts into pot holes - drift to right / out of balance resulting</u>	DATE(S) OF FAILURE(S) <u>multiple occurrences</u> <u>Aug - Feb</u>	MANUFACTURER CONTACTED ☒ YES ☐ NO	NHTSA PREVIOUSLY CONTACTED ☐ YES ☒ NO
MILEAGE AT FAILURE(S) <u>Current mileage: 46,500</u> <u>occurring frequently</u>		VEHICLE SPEED AT FAILURE(S)	
APPLICABLE ACCIDENT INFORMATION			
ACCIDENT ☐ YES ☐ NO	FIRE ☐ YES ☐ NO	NUMBER PERSONS INJURED _____	NUMBER OF FATALITIES _____
PROPERTY DAMAGE EST\$ _____		POLICE REPORTED ☐ YES ☐ NO	
NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974 Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may		be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.	

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

re. failure of

D O T M X M 2 0 5 / 5 0 / Z R 1 6

MANUFACTURER/TIRE NAME

Michelin

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

low profile tires made for the SAAB 9-3 SE

At 4500 miles, I had a flat. Upon inspection, the tire dealer found that it was a bubble. Then he found another tire with a bubble. When I called Michelin/^{SAAB} to discuss this, I was told that the tire is not made for pot holes. This is a SERIOUS problem. Why? Many people are driving low profile tires in the city and don't know they are vulnerable to bubbles... which could lead to a Blow out. Consumers are not notified when purchasing the car of the risks. Tire centers report that they are CONSTANTLY fixing these tires. This is a life-threatening situation... VOLVO was sued recently for the same problem. PLEASE LOOK INTO IT AND MAKE THE TIRE COMPANY/CAR MANUFACTURERS ACCOUNTABLE!

Thanks!

☆ U.S. G.P.O.: 1994 - 524-352

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Auto Safety Hotline, NEF-11 HL
400 7th Street, SW
Washington, DC 20590

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