

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECT
1-888-DASH-2-DOT
1-888-327-4236
INTERNET: <http://www.nhtsa.dot.gov>

RECEIVED AGENCY USE ONLY
Date Received 02 FEB 16 AM 7:30
OFFICE OF DEFECTS INVESTIGATION
550971
O.D. or
r.d.t
d.d.r.t
d.d.r.t
d.d.r.t
d.d.r.t

OWNER INFORMATION (Type or Print)

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 02/11/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (17 Digits) <u>2B4GH4538SR152504</u>	(Located at bottom of windshield on driver's side)	Vehicle Make <u>DODGE</u>	Vehicle Model <u>MINI VAN</u>	Vehicle Year <u>1996</u>	Current Odometer Reading <u>53226</u>
Purchased Date	Dealer's Name <u>FITZGERALD DODGE</u>	Engine Size (CID/CCL) <u>4</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection		
☒ New ☐ Used	Dealer's City <u>ROCKVILLE</u>	State <u>MD</u>	Zip Code		
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ Driverside Airbag ☐ Motorbelt ☒ Passengerside Airbag ☐ 2-Point Belt ☒ 3-Point Belt	Cruise Control ☒ Yes ☐ No	Drivetrain ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Utl. ☐ Van ☐ Truck ☒ Minivan ☐ Motorcycle ☐ Other
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other <u>MINI VAN</u>					

FAILED COMPONENT(S)/PART(S) INFORMATION

Component <u>SEAT</u>	Part Name(s) <u>DRIVERS SEAT BACK</u> <u>BROKEN (DANGEROUS COND)</u>	Location ☒ Left ☐ Right ☒ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No. of Failures <u>1</u>	Date(s) of Failure(s) <u>DEC 1999</u> Mileage at Failure(s) <u>52,800</u> Vehicle Speed at Failure(s):	Failed Part(s) Available? ☐ Yes ☒ No	NHTSA Previously Contacted? ☐ Yes ☒ No

APPLICABLE INCIDENT INFORMATION

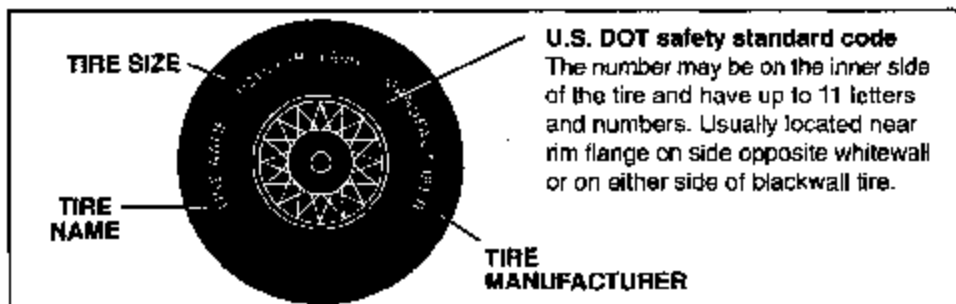
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number Persons Injured <u>SEE OVER</u>	Number of Families <u>OVER</u>	Estimated Property Damage <u>\$1000 REPAIR</u>	Reported to Police ☐ Yes ☐ No
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INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Name, Tire Size (include all numbers and letters).
Note: This information not required for normal operation tires.

DOT		Manufacturer	Tire Name	Complete Tire Size
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The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE FRONT DRIVERS SEAT BACK BROKE.
FAILED TO GO INTO THE FULL UPRIGHT POSITION

REPLACEMENT OF SEAT BACK \$ 700 PARTS
250 LABDR

THE MANUFACTURER DECIDED TO PROVIDE PARTS
FOR FREE - ASSUMING RESPONSIBILITY?

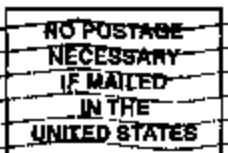
* ONLY 2 DRIVERS 5'-10" 5' 8" 170 lbs +/-
Please contact me 301 946 2363 ATTACH ADDITIONAL SHEETS IF NECESSARY
262 363-1333

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 79173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY. TRAFFIC SAFETY ADMIN.

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National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



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OWNER'S
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DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

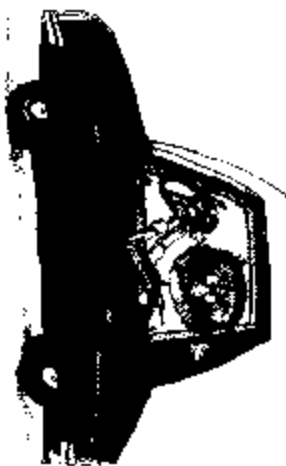
DASH2DOT

and dial toll free at

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