

POSTED



US Department of Transportation

National Highway Traffic Safety Administration

**AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE**

NATIONWIDE 1-800-424-9363
DC METRO AREA 202-366-0123

FOR AGENCY USE ONLY

DATE RECEIVED
RECEIVED

FEB 10 AM 6:11

od. or _____
rt. dt. _____
od. n. _____
up. r. _____
REFERENCE NO.

QCC

OFFICE DEFECTS INVESTIGATION

550889

OWNER INFORMATION (TYPE OR PRINT)

NAME and ADDRESS

[Redacted Name and Address]

COPIED

DAY TIME TELEPHONE NO. (AREA CODE)

[Redacted Telephone Number]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

[Redacted Signature]

DATE 1-26-00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.* 1G7GK2940XE554159
VEHICLE MAKE GMC
VEHICLE MODEL 2500 Truck
MODEL YEAR 1999

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING 7036
DATE PURCHASED July 1999
DEALER'S NAME, CITY & STATE Swant Motor Co. main St. Rice Lake, WI 54868
ENGINE SIZE (CID/CCL) _____
NO. CYLINDERS _____
 TURBO
 DIESEL
 GAS
 FUEL INJECTN

TRANSMISSION TYPE MANUAL AUTOMATIC
ANTILOCK BRAKES YES NO
RESTRAINT SYSTEM DRIVERSIDE AIRBAG MOTORBELT
 PASSENGERSIDE AIRBAG 3-POINT BELT 2-POINT BELT
CRUISE CONTROL YES NO
DRIVETRAIN FRONT REAR 4-WHEEL
BODY STYLE STAWAG _____ HATCH BK _____
4 DR _____ VAN _____
2 DR _____ PK UP TRK OTHER _____

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT Auto 4wd
PART NAME(S) _____
LOCATION LEFT FRONT RIGHT FRONT LEFT REAR RIGHT REAR
FAILED PART(S) ORIGINAL REPLACEMENT

NO. OF FAILURES 2
DATE(S) OF FAILURE(S) 12-30-99
1-2-00
MILEAGE AT FAILURE(S) under 4000
VEHICLE SPEED AT FAILURE(S) under 45 MPH
MANUFACTURER CONTACTED YES NO
NHTSA PREVIOUSLY CONTACTED YES NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT YES NO
FIRE YES NO
NUMBER PERSONS INJURED 1
NUMBER OF FATALITIES 0
PROPERTY DAMAGE ESTS \$4,000
POLICE REPORTED YES NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

The two times the truck has been in 4wd Auto it loosens the back end. The first time I was able to control it. The second time I lost control, skidding down the road, through a ditch and taking out 2 wooden fence posts. Resulting in over \$4,000 damage. This should be addressed before someone rolls or is seriously injured.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.