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Form Approved: O.M.B. No. 3127-0066

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECT
1-888-DASH-2-DOT
1-888-327-4236
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY	
Date Received	00 FEB 10 AM 6:12
OFFICE	DEFECTS INVESTIGATION
Reference No.	550888

OWNER INFORMATION (Type or Print)

Name	[REDACTED]
Street	[REDACTED]
City	[REDACTED]

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/15/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (17 Digits) JT8BF28G2X00471	Vehicle Make Lexus	Vehicle Model ES 300	Vehicle Year 99	Current Odometer Reading 16120
Purchased Date 2/99	Dealer's Name Meade Lexus	Engine Size (CID/CC/L) No. Cylinders 6	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
☒ New ☐ Used	Dealer's City Southfield	State MI	Zip Code	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ Driverside Airbag ☐ Motorbelt ☒ Passengerside Airbag ☐ 2-Point Belt ☐ 3-Point Belt	Cruise Control ☒ Yes ☐ No	Drivetrain ☐ Front ☒ Rear ☐ 4-Wheel
Vehicle Type ☒ Car ☐ Sport Util. ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s) Rear Seat Belts	Location ☐ Left ☐ Right ☐ Front ☒ Rear	Failed Part(s) ☒ Original ☐ Replacement
No. of Failures Continual	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s):	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously Contacted? ☒ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

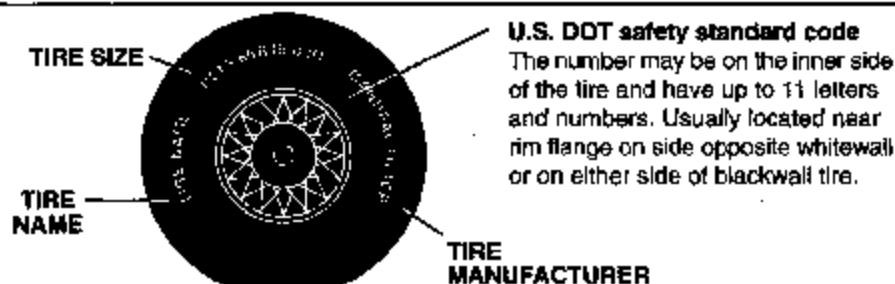
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number Persons Injured	Number of Fatalities	Estimated Property Damage \$	Reported to Police ☐ Yes ☐ No
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INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Name, Tire Size (include all numbers and letters).
Note: This information not required for normal operation tires.

DOT		Manufacturer	Tire Name	Complete Tire Size
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The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

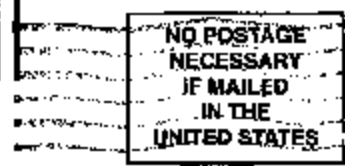
Rear Seat Belts Don't Perform Well enough TO Hold Child (Infant) Safety Seat. We Have Tried (5) Different Types TO TRY Make Work BUT still unsuccessful. Have Contacted Lexus of America and They PUT us IN TOUCH w/Dealer Several Times TO TRY and solve This Problem, Including a Diagnostic Specialist WHO still Couldn't get IT TO work well enough so There was NO Movement w/ The Child seat. We Even Took Car & Seat TO A Person That The NHTSA recommended BUT still NO LUCK. Local Fire Dept. Had Problem Trying also. Finally Told Dealer They Had TO DO something about This Problem, but They said There's Nothing else They Can do TO HELP us w/ This Problem. We Leased This Vehicle For 39mos. and are STUCK w/ a Car That We Can't Put our Newborn In, and a DealerShip & Co. (Lexus) That Doesn't Care About Child Safety. ~~ATTACH ADDITIONAL SHEETS IF NECESSARY~~

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

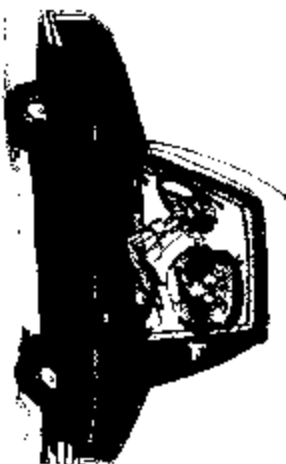
DASH2DOT

and dial toll free at

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DOT Auto Safety Hotline
(DASH) 2 DOT



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