



COPIED FOR STATE
DOT Auto Safety Hotline
Driver's Side Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received: FEB -7 AM 11:46
 RECEIVED
 OFFICE DEFECTS INVESTIGATION

Reference No. **550750**

Daytime Telephone Number: [REDACTED]

OWNER INFORMATION (Type or Print)

[REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an agreement, this report will be sent to the vehicle manufacturer.

Signature of Owner: [REDACTED] Date: 1/13/00

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits): 1G6EK1272WV615787
 (Located at bottom of windshield on driver's side)

Make: CADILLAC Model: ELDRADO Year: 1998

Purchased Date: 7-11-98 Dealer's Name: HOPKINS CADILLAC NISSAN
 Dealer's City: Lake City State: SI Zip Code: [REDACTED]

Engine Size (CID/CC): 4.6 2 valve No. Cylinders: 8
 Turbo Diesel Gas Fuel Injection

New Used

Manufacture Date (on driver's door or pillar): [REDACTED]

Transmission Type: Manual Automatic

Restraint System: Driverside Air Bag Motorbell Passengerside Air Bag 2-Point Belt 3-Point Belt

Cruise Control: Yes No

Drivetrain: Front Rear 4-Wheel

Vehicle Type: Car Sport Utility Van Truck Minivan Motorcycle Other

Body Style: 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): computer (?)
 failed to start then when running stopped

Location: Left Right Front Rear

Failed Part(s): Original Replacement

Handicap Adaptive Equip: Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: michelin Tire Name: [REDACTED] Complete Tire Size: [REDACTED]

No. of Failures: [REDACTED] Date(s) of Failure(s): NOV 6
 Mileage at Failure(s): 14000 15000 16000 17000
 Vehicle Speed at Failure(s): 40 MPH approx

Failed Part(s) Available?: Yes No

NHTSA Previously Contacted?: Yes No

APPLICABLE INCIDENT INFORMATION
 (Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash: Yes No

Fire: Yes No

Number of Persons Injured: 3

Number of Fatalities: 0

Reported to Manufacturer: Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies):
 First time failed to start
 2nd time failed to start
 3rd time failed to start
 4th time started OK then failed while I was driving at 40 MPH coming up to a intersection I couldn't stop it (Brakes wouldn't work) I couldn't steer it (power steering wouldn't work) crashed into tree I was injured by air bag hitting me & arm on steering wheel grandson in front got whiplash grandson in rear tore

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

interior Room Seat belt host 10" of intestine state
Salem hired a private inspector to inspect car
& found part which proves motor wasn't running
at time of accident that the motor failed
to keep running there has been 6 similar
incidents in this small town of live oak of
car failing while driving all GM products
olds mobiles 2 pontiacs I cant remember the others
thurs didnt crash but still failed while running
I dont want one to kill someone we were
all lucky maybe the next wont be

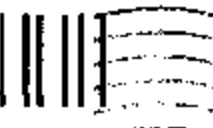
ATTACH ADDITIONAL SHEETS IF NECESSARY

Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Postage and Fees \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S
QUESTIONNAIRE
(V00)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

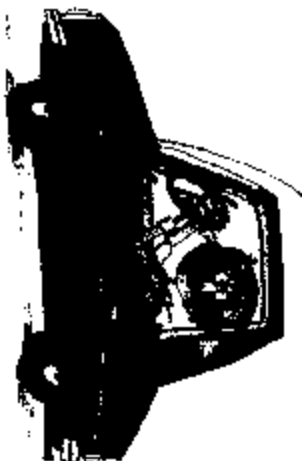
DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

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(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

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