

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

AUTO SAFETY HOTLINE

VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-6300
DC METRO AREA 202-368-0123

FOR AGENCY USE ONLY

DATE RECEIVED

FEB -1 PM 11:44

OFFICE
DEFECTS INVESTIGATION

REFERENCE NO.

550633

DAY TIME TELEPHONE NO. (AREA CODE)

OWNER INFORMATION (TYPE OR PRINT)

NAME AND ADDRESS

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☒ NO ☐
In the absence of an authorized signature, please print the name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE

1/1/00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.*

1FTSF3150XEAB83774

VEHICLE MAKE

Ford

VEHICLE MODEL

F-350

MODEL YEAR

99

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING

32052

DATE

PURCHASED 2/98

DEALER'S NAME, CITY & STATE

MAGARINO

ENGINE SIZE

(CID/CC/L)

NO. CYLINDERS 10

TURBO
DIESEL
GAS

FUEL INJECTN

TRANSMISSION TYPE

☐ MANUAL☒ AUTOMATIC

ANTILOCK BRAKES

☒ YES☐ NO

RESTRAINT SYSTEM

☒ DRIVERSIDE AIRBAG ☐ MOTORBELT☐ PASSENGERSIDE AIRBAG☐ 3-POINT BELT ☒ 2-POINT BELT

CRUISE CONTROL

☒ YES☐ NO

DRIVETRAIN

☐ FRONT☐ REAR☒ 4-WHEEL

BODY STYLE

STAWAG

4 DR

2 DR

HATCH BK

VAN

PK UP TRK

OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT

Brake +
Trans

PART NAME(S)

rotors + pads
2 sensors in trans

LOCATION

☒ LEFT
FRONT☒ RIGHT
REAR

FAILED PART(S)

☒ ORIGINAL
REPLACEMENT

NO. OF FAILURES

6 brakes
3 trans

DATE(S) OF FAILURE(S)

1 year & month

MILEAGE AT FAILURE(S) 780 - 32000

VEHICLE SPEED AT FAILURE(S)

MANUFACTURER
CONTACTED☒ YES ☐ NONHTSA PREVIOUSLY
CONTACTED☐ YES ☒ NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT

☐ YES ☐ NO

FIRE

☐ YES ☐ NO

NUMBER PERSONS INJURED

NUMBER OF FATALITIES

PROPERTY
DAMAGE
EST\$

POLICE REPORTED

☐ YES ☐ NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Fold to show Return Address [no stamp needed] Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

Comments: The Ford F-350 I bought one year and three months ago has been in the shop almost once a month for related problems. The brakes had to be replaced on all 4 sides, (rotors + pads). The 1999 F-350 has been in twice for the transmission. Both the brakes and the trans still don't feel proper. The truck also has other problems. The lighter doesn't work, the light fell out of the right side door, and the heat smells when it is damp out. When I turn the light on sometimes the "instrument" lights are delayed to come on.

☆ U.S. G.P.O.: 1994 -- 524-382

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NAIL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Auto Safety Hotline, NEF-11 HL
400 7th Street, SW
Washington, DC 20590

