



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECT
1-888-DASH-2-DOT
1-888-327-4236
INTERNET: <http://www.nhtsa.dot.gov>

Form Approved: O.M. No. 12-0008

FOR AGENCY USE ONLY
Date Received

01 FEB -1 PM 11:43

OFFICE
DEFECTS INVESTIGATION

Old or
rt_dt
od_rt
up_ltr

Reference No.

550632

OWNER INFORMATION (Type or Print)

Deville Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (17 Digits) IGINES2MIW6215602	(Located at bottom of windshield on driver's side)	Vehicle Make Chevrolet	Vehicle Model Malibu	Vehicle Year 98	Current Odometer Reading 22280
Purchased Date 3-30-98	Dealer's Name Elliot Chevrolet	Engine Size (CID/CC/L) 2.4	No. Cylinders 4	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
☐ New ☒ Used	Dealer's City Athens Tx	State Tx	Zip Code 75751		
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ Driver's Side Airbag ☒ Passenger's Side Airbag ☒ 2-Point Belt ☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drivetrain ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Sport Ult. ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other
					Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component ABS	Part Name(s) Tires (Replaced (1)) Rods (Replaced (2)) Turned (3)	Location ☒ Left ☒ Front ☒ Right ☐ Rear	Failed Part(s) ☒ Original ☒ Replacement
No. of Failures 5	Date(s) of Failure(s) (8/9/98) (6-23-98) (10-11-98) (12-2-98) (11-2-99) (11-2-99) Mileage at Failure(s) (2,595) (6,499) (9,122) (20,928) (21,403)	Vehicle Speed at Failure(s):	NHTSA Previously Contacted? ☒ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

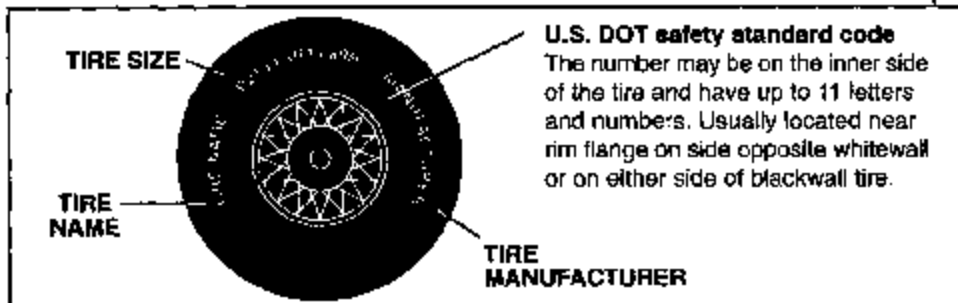
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number Persons Injured 0	Number of Fatalities 0	Estimated Property Damage \$ 0	Reported to Police ☐ Yes ☒ No
--	---	-----------------------------	---------------------------	-----------------------------------	---

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Name, Tire Size (include all numbers and letters).
Note: This information not required for normal operation tires.

DOT DOT W2mw	Manufacturer AAA Firestone	Tire Name Affinity	Complete Tire Size P215/50R15 (93T M+S)
-----------------	-------------------------------	-----------------------	---



The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Safety concerns my family and reliability of
this product, it is my family safety No. 1
5 times in shop for same problem and the service manager
tells me we need new tires (bought new tires still the same
problem persist. Dates of incidents already noted
on other page

Thanks

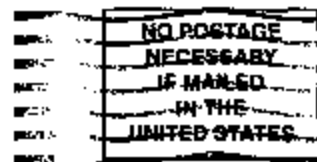
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

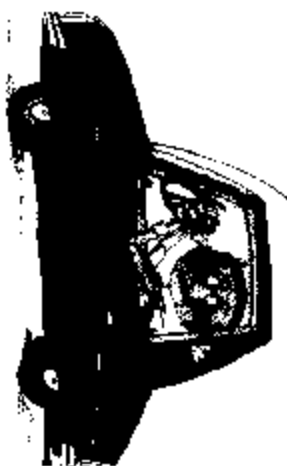
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.dot.gov/hotline>