



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

**AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE**

NATIONWIDE 1-800-424-9393
DC METRO AREA 202-386-0123

FOR AGENCY USE ONLY

RECEIVED
JAN 27 8:41
OFFICE OF DEFECTS INVESTIGATION

REFERENCE NO.

550572

OWNER INFORMATION (TYPE OR PRINT)

NAME and ADDRESS

DAY TIME TELEPHONE NO. (AREA CODE)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☒ NO ☐
In the absence of an authorized representative, provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE 1-22-00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.

VEHICLE MAKE

VEHICLE MODEL

MODEL YEAR

1GCHG35R1X1079495

chevrolet

EXPRESS VAN

1999

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING

DATE

PURCHASED 1/99

DEALER'S NAME, CITY & STATE

ENGINE SIZE

(CID/CYL)

☐ TURBO☒ DIESEL☒ GAS☒ FUEL INJECTN

318000

☒ NEW ☐ USED

NO DEALERS WANT TO SERVICE MY VEHICLE.

5700

NO. CYLINDERS 4

TRANSMISSION TYPE

ANTILOCK BRAKES

RESTRAINT SYSTEM

CRUISE CONTROL

DRIVETRAIN

BODY STYLE

☐ MANUAL☒ YES☒ DRIVERSIDE AIRBAG☒ MOTORBELT☐ YES☐ FRONT

STAWAG

HATCH BK

☒ AUTOMATIC☐ NO☐ PASSENGERSIDE AIRBAG☐ 2-POINT BELT☒ NO☒ REAR

4 DR

VAN

2 DR

PK UP TRK

OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT

PART NAME(S)

LOCATION

FAILED PART(S)

BRAKES

☒ LEFT FRONT
☒ RIGHT REAR☒ ORIGINAL
☐ REPLACEMENT

NO. OF FAILURES

DATE(S) OF FAILURE(S)

4-99 8-99

MANUFACTURER CONTACTED

NHTSA PREVIOUSLY CONTACTED

2

MILEAGE AT FAILURE(S)

15,000 24,000

☒ YES ☐ NO☐ YES ☒ NO

VEHICLE SPEED AT FAILURE(S)

CONSTANTLY

APPLICABLE ACCIDENT INFORMATION

ACCIDENT

FIRE

NUMBER PERSONS INJURED

NUMBER OF FATALITIES

PROPERTY DAMAGE ESTS

POLICE REPORTED

☒ YES ☐ NO☐ YES ☒ NO☐ YES ☒ NO☐ YES ☒ NO☐ YES ☒ NO☒ YES ☐ NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

BBB - AUTO LINE FILE # CHV99641432R - 1800-955-5100 EXT 505

Last dealer to perform work on my vehicle was BAYSHORE CHEVROLET.
1356 SUNRISE HWY BAYSHORE NY 11706 631-665-0002 Jim Bergin Sjm
They worked on my vehicle 2 times. OVER

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 95-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

The first time they changed brake pads and made some adjustments.
The second time they didn't tell me what was done and I didn't receive
a document as to what was done and now they don't want
to work on the vehicle at all. ~~that~~ my brakes are worse
now than they were before they worked on them.

☆ U.S. G.P.O.: 1994 - 524-392

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Auto Safety Hotline, NEF-11 HL
400 7th Street, SW
Washington, DC 20590

