



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

AUTO SAFETY HOTLINE

VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9393
DC METRO AREA 388-0123

REFERENCE NO.

550540

RECEIVED

DATE RECEIVED

COPIED

OWNER INFORMATION (TYPE OR PRINT)

LAST NAME

Posted

FIRST NAME & MIDDLE INITIAL

TELEPHONE NO.

STREET ADDRESS

SIGNATURE OF OWNER

DATE

1-11-2002

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.

1G8ZH5283YZ320975

VEHICLE MAKE & MODEL

SATURN - SL1

MODEL YEAR

1997

* LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER
READING

058161

DATE

PURCHASED March-97

DEALER'S NAME, CITY, & STATE

SATURN OF TINLEY PARK
8355 W 139 ST.
TINLEY PARK, IL 60477

ENGINE SIZE

(CID/CC/LI)

NO. CYCLES

☐ TURBO

☐ DIESEL

☒ GAS

☒ FUEL INJECTED

TRANSMISSION TYPE

☐ MANUAL

☐ 3 ☐ 4 ☐ 5 (Speed)

☒ AUTOMATIC

CRUISE

CONTROL

☐ Yes ☒ No

POWER

STEERING

☒ Yes ☐ No

POWER

BRAKES

☒ Yes ☐ No

AIR

CONDITIONED

☒ Yes ☐ No

BODY STYLE

STAWAG

4 DR ☒ 2 DR

HATCH BK

VAN

PK UP TRK

OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT/PART NAME(S)

AUTOMATIC BELT TENSIONER

LOCATION

☐ Left ☐ Right

☐ Front ☐ Rear

FAILED PART(S)

☒ ORIGINAL

☐ REPLACEMENT

NO. OF FAILURES

1

DATE(S) OF FAILURE(S)

12-30-99

MILEAGE(S) AT FAILURE(S)

057359

VEHICLE SPEED AT FAILURE(S)

APPROX. 30 MPH

MANUFACTURER

CONTACTED

☒ YES ☐ NO

NHTSA PREVIOUSLY

CONTACTED

☐ YES ☐ NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT

☐ YES ☒ NO

FIRE

☐ YES ☒ NO

NUMBER PERSONS

INJURED

0

NUMBER OF FATALITIES

0

PROPERTY DAMAGE

(Est.)

0

POLICE REPORT

FILED

☐ YES ☒ NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

I WAS HALF WAY TO WORK WHEN I HEARD A NOISE FROM UNDER THE HOOD. I WAS MAKING A TURN SO I WAS GOING ONLY 25-30 MPH AND I WAS ABLE TO PULL OFF THE ROAD AND STOP. I LOOKED UNDER THE HOOD AND SAW THAT THE "SERPENTINE BELT" HAD COME LOOSE. UPON FURTHER INVESTIGATION I REALIZED THAT THE AUTOMATIC BELT TENSIONER CAME APART. WITHOUT THE BELT THE CAR HAS NO ALTERNATE OUTPUT WATER PUMP WILL NOT TURN (NO ENGINE COOLING) AND OF COURSE NO POWER STEERING. LUCKILY IN MY CASE I WAS GOING SLOW AT THE TIME, I DRIVING AT 60-70 MPH ON THE HIGHWAY AND SUDDENLY LOOSE POWER STEERING WOULD SURELY CAUSE AN ACCIDENT, NOT TO MENTION IF THIS WOULD HAVE HAPPENED AT NIGHT IN THE MIDDLE OF NO WHERE.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-578

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA

in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.