



Posted

AUTO SAFETY HOTLINE

VEHICLE OWNER'S QUESTIONNAIRE

U.S. Department of Transportation

National Highway Traffic Safety Administration

NATIONWIDE 1-800-424-9393
OC METRO AREA 202-366-0123

FOR AGENCY USE ONLY

DATE RECEIVED

QC'd
JAN 22 AM 11:37
OFFICE OF DEFECTS INVESTIGATION

COPIED

REFERENCE NO.

550530

OWNER INFORMATION (TYPE OR PRINT)

[Redacted Name and Address]

DAY TIME TELEPHONE NO. (AREA CODE)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

[Redacted Signature]

DATE 1-11-00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.

KNAF61213XS773877

VEHICLE MAKE

Kia Sephia

VEHICLE MODEL

MODEL YEAR

1999

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING

29864

DATE PURCHASED

4-11-99

NEW USED

DEALER'S NAME, CITY & STATE

Cable Kia Oklahoma city OK

ENGINE SIZE (CID/OIL)

NO CYLINDERS **4**

TURBO
 DIESEL
 GAS
 FUEL INJECTN

TRANSMISSION TYPE

MANUAL
 AUTOMATIC

ANTI LOCK BRAKES

YES
 NO

RESTRAINT SYSTEM

DRIVERSIDE AIRBAG MOTORBELT
 PASSENGERSIDE AIRBAG
 3-POINT BELT 2-POINT BELT

CRUISE CONTROL

YES
 NO

DRIVETRAIN

FRONT
 REAR
 4-WHEEL

BODY STYLE

STAWAG
4 DR
2 DR _____
HATCH BK _____
VAN _____
PK UP TRK _____
OTHER _____

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT

PART NAME(S)

windshield wipers, steering, brake rotors

LOCATION

LEFT FRONT
 RIGHT REAR

FAILED PART(S)

ORIGINAL
 REPLACEMENT

NO. OF FAILURES

DATE(S) OF FAILURE(S)

MILEAGE AT FAILURE(S) **2100**

VEHICLE SPEED AT FAILURE(S) **65-70**

MANUFACTURER CONTACTED

YES NO

NHTSA PREVIOUSLY CONTACTED

YES NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT

YES NO

FIRE

YES NO

NUMBER PERSONS INJURED

1

NUMBER OF FATALITIES

0

PROPERTY DAMAGE EST\$

POLICE REPORTED

YES NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER-TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

We have had car in shop three times for a number of troubles and when we get it back it still hasn't been fixed. This car is unsafe to be on Highways or any other roads, all because Kia Sephia won't fix what they should.

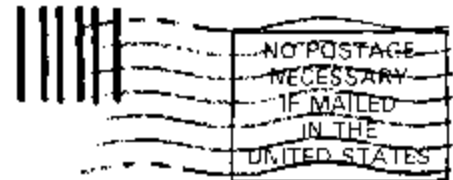
We have come to a point that we are fixing to hire a lawyer and sue for a total Refund. The car will not hardly stop at 55 mph because of the rotors. I really think they should take the cars off of the roads. As AP. or more children will be hurt because of Kia Sephia, and maybe Kia are too lazy to do what they should have done when we first taken car in for repair.

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U.S. Department of Transportation
National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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U.S. Department of Transportation
National Highway Traffic Safety Administration
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430 7th Street, SW
Washington DC 20590

