



US Department of Transportation
National Highway Traffic Safety Administration

AUTO SAFETY HOTLINE

VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9393
DC METRO AREA 388-0123

FOR AGENCY USE ONLY

REFERENCE NO.

DATE RECEIVED

550454

COPIED RECEIVED

OWNER INFORMATION (TYPE OR PRINT)

LAST NAME

FIRST NAME & MIDDLE INITIAL

TELEPHONE NO. (Area Code)

SIGNATURE OF OWNER

DATE Jan-5-00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO. *

VEHICLE MAKE & MODEL

MODEL YEAR

2FTDF15Y9NCB15457

Ford F150 1992

1992

* LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING

DATE PURCHASED

DEALER'S NAME, CITY, & STATE

ENGINE SIZE

(CID/CC/L) 300

NO. CYLINDERS 6

TURBO

☐ DIESEL

☒ GAS

☒ FUEL INJECTED

TRANSMISSION TYPE

☐ MANUAL

☐ AUTOMATIC

CRUISE CONTROL

☐ Yes ☒ No

POWER STEERING

☒ Yes ☐ No

POWER BRAKES

☐ Yes ☒ No

AIR CONDITIONED

☐ Yes ☒ No

BODY STYLE

STAVAD

4 DR

2 DR

HATCH BK

VAN

PK UP TRK

OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT/PART NAME(S)

Dual Gas tanks fuel system
OVER PRESSURIZES

LOCATION

☐ Left ☐ Right

☐ Front ☐ Rear

FAILED PART(S)

☒ ORIGINAL

☐ REPLACEMENT

NO. OF FAILURES

DATE(S) OF FAILURE(S)

MILEAGE(S) AT FAILURE(S)

VEHICLE SPEED AT FAILURE(S)

To numerous -

To count

MANUFACTURER CONTACTED

☐ YES ☒ NO

NHTSA PREVIOUSLY CONTACTED

☐ YES ☒ NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT

☐ YES ☐ NO

FIRE

☐ YES ☐ NO

NUMBER PERSONS INJURED

NUMBER OF FATALITIES

PROPERTY DAMAGE (Est.)

\$

POLICE REPORT FILED

☐ YES ☐ NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

Gas transfers from one tank to another causing spillage. Also this condition forces liquid fuel into fuel vapor canister causing poor operating and stalling. This truck was worked on by Haggin Whimberly Ford in B.C. Mich and has not been fixed to stop fuel spillage. After considerable expense & promises to fix without further cost to me I sought remedy in court. The service manager said - this condition is caused by my over filling the tank. this was said in court.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA.

In determining whether a manufacturer should take appropriate action to correct a safety defect, if the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Auto Safety Hotline, NEF-11 HL
400 7th Street, SW
Washington, DC 20590

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

Official Business
Penalty for Private Use \$300

400 Seventh St., S.W.
Washington, D.C. 20560

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

PLEASE RE-SPOOD

~~Before~~ Prior to this I called Fords customer service # 1800-392-3673. I have called again as well. I have not heard from them. I have included a copy of the invoice. I spent over 1000.00 to repair this car. Because technicians couldn't dig nose what was wrong. I know this is not very clear. I am told this is the investigation # F-M-99032. I need to know if this condition has been present long enough it fuel pump always can result.

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.												
NARRATIVE DESCRIPTION (CONTINUED)												

AL3584

73659



INVOICE

FORD
295 W. Dickman Rd.
Battle Creek, MI 49015-2253
(616) 965-7771
Facility ID # F148253

PAGE 1

SERVICE ADVISOR: 5965 DAVID FURLONG

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
RED	92	FORD F150 PICKUP	2FTDF15Y9NCB15457		121982/121982	TG157	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
09SEP1992	14AUG92		05:00 29SEP99			CASH	17SEP1999
R.O. OPENED		READY	OPTIONS: TRN:M 2)MOD#=F15 4)AIR=N 5)PS=Y				
07:37 10AUG99		15:56 17SEP99					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A REPAIR AT TIMES ENGINE WANTS TO DIE CUTS OUT AT TIME TIS IS VERY INTERMITTENT

12EEC EEC WIRING AND REPAIR

2320 STAGER, FRANK LIC#: M148718

CP

						0.00	0.00
1	F4UZ*9F472*C	SENSOR ASY	49.95	49.95	49.95		
1	F4TZ*9C968*A	REGULATOR ASY FUEL PRESSURE	42.50	42.50	42.50		
1	F2TZ*9B989*A	POTENTIOMETER - ENGINE THROTTLE	25.25	25.25	25.25		
1	F1PZ*12A297*A	CONTR ASY-IGN MULTPL FUNC	79.95	79.95	79.95		
1	F5TZ*5230*AXA	MUFFLER AND PIPE ASY - REAR	185.75	185.75	185.75		
1	E6TZ*5F235*B	TUBE ASY -EXH CONV AIR INLET	42.50	42.50	42.50		
1	E8DZ*9A487*A	VLV. ASY. - EXH. A/SPLY CHK.	18.95	18.95	18.95		
1	E2ZZ*9D653*A	CANISTER ASY FUL VAPOR STORAGE	51.20	51.20	51.20		
1	HD*250*	MUFF CLAMP	2.02	2.02	2.02		
PARTS:	498.07	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	498.07

121982

B** REPAIR AT TIMES ENGINE WANTS TO CUT OUT WHILE DRIVING
CAN CANCEL SERVICE REQUEST

4428 WASSENAAR, THOMAS LIC#: M191135

CP

						0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00

C** REPAIR TI RUN INT

10EEC REPAIR TO RUN

4428 WASSENAAR, THOMAS LIC#: M191135

INT

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	(N/C) 0.00
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EXPENDABLE MATERIALS & HAZARDOUS WASTE FEE

(N/C)

THE FACTORY WARRANTY COVERS ALL OF THE COMPONENTS WITH RESPECT TO THE DATE OF THIS REPAIR. THE REPAIR WORKSHOPS EXPRESSLY WAIVES ANY IMPLIED WARRANTY OF MERCHANTABILITY OF MATERIALS AND THE SELLER NEITHER ASSURES NOR AUTHORIZES ANY OTHER REPAIR TO BE DONE BY ANY OTHER PERSON IN CONNECTION WITH THE SALE OF THIS VEHICLE.	ALL PARTS REMOVED WILL BE RETURNED TO CUSTOMER ☐ DISCARD IF CHECKED BY CUSTOMER	1. I HEREBY AUTHORIZE THE REPAIR WORKSHOPS TO USE ANY AND ALL OF THE VEHICLE'S MATERIALS AND PARTS THAT ARE NOT SPECIFICALLY LISTED AS BEING TO BE RETURNED TO ME. I AGREE TO WAIVE ANY OTHER RIGHTS I MAY HAVE IN SUCH MATERIALS OR PARTS. I AGREE TO WAIVE ANY OTHER RIGHTS I MAY HAVE IN SUCH MATERIALS OR PARTS. 2. I AGREE TO WAIVE ANY OTHER RIGHTS I MAY HAVE IN SUCH MATERIALS OR PARTS. I AGREE TO WAIVE ANY OTHER RIGHTS I MAY HAVE IN SUCH MATERIALS OR PARTS.				DESCRIPTION LABOR AMOUNT PARTS AMOUNT GAS, OIL, LUBE SUBLET AMOUNT MISC. CHARGES SUB TOTAL LESS DISCOUNT SALES TAX	TOTALS
	PARTS REPLACED PURSUANT TO THIS WARRANTY WILL BE RETURNED TO THE CUSTOMER BY THE REPAIR WORKSHOPS UNLESS OTHERWISE SPECIFIED.	CUSTOMER'S SIGNATURE DATE TIME	CUSTOMER'S ACCEPTANCE DATE TIME	PLEASE PAY THIS AMOUNT			

CUSTOMER COPY