

POSTED

Form Approved: O.M.B. No. 2127-0008



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECT
1-888-DASH-2-DOT
1-888-327-4236
INTERNET: <http://www.nhtsa.dot.gov>

RECEIVED BY USE ONLY

Date Received

00 JAN 13 AM 8:21

OFFICE

DEFECTS INVESTIGATION

OWNER INFORMATION (Type or Print)

550388

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/3/2000

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (17 Digits) <u>2CIM82263W6713069</u>	(Located at bottom of windshield on driver's side)	Vehicle Make <u>Chevrolet</u>	Vehicle Model <u>Metro</u>	Vehicle Year <u>1998</u>	Current Odometer Reading <u>35625</u>
Purchased Date <u>10/21/95</u>	Dealer's Name <u>LESON CHEVROLET</u>	Engine Size (CID/G/L) <u>1.0L</u>		☐ Turbo ☐ Diesel	
☒ New ☐ Used	Dealer's City <u>HARVEY</u>	State <u>LA</u>	Zip Code	No. Cylinders <u>3</u>	☐ Gas ☒ Fuel Injection
Transmission Type ☒ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ Driverside Airbag ☐ Motorbelt? ☒ Passengerside Airbag ☐ 2-Point Belt? ☐ 3-Point Belt?	Cruise Control ☒ Yes ☐ No	Drivetrain ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Sport Ut. ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other
Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other <u>Back Pack</u>					

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s) <u>Brake Vacuum Power Booster</u>	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No. of Failures	Date(s) of Failure(s) <u>Everyday</u> Mileage at Failure(s) <u>34,000 miles at which failures began</u> Vehicle Speed at Failure(s) <u>all speeds</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☒ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

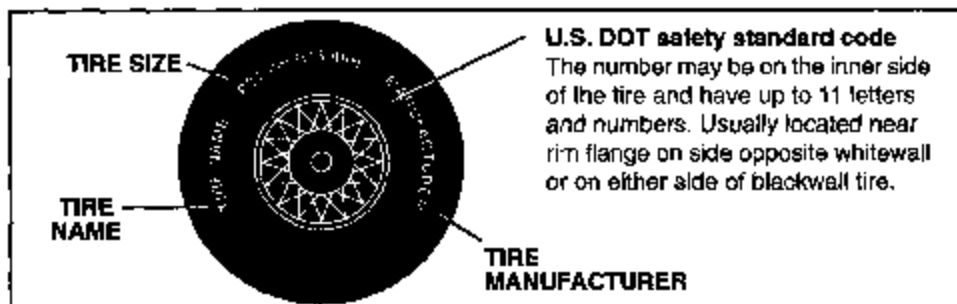
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number Persons Injured	Number of Fatalities	Estimated Property Damage \$	Reported to Police ☐ Yes ☐ No
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INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Name, Tire Size (include all numbers and letters).
Note: This information not required for normal operation tires.

DOT	Manufacturer	Tire Name	Complete Tire Size
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The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

An intermittent braking problem exists with this vehicle. Periodically the brakes do not respond properly. When this problem occurs, there is a high brake pedal when applying the brake, but the brakes do not respond. There is some braking ability when I push down on the brakes real hard, but the automobile keeps going and responds only slightly. So far, I have had no accident, but I have come close to having an accident on several occasions, when applying the brake because of improper brake response. The brakes work properly about 90% of the time. But I fear for life and limb of myself and others about 10% of the time.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

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COMPLETE THIS FORM
OR

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and dial toll free at

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DOT Auto Safety Hotline
(DASH) 2 DOT



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