

**COPIED**U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline **Posted** Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

RECEIVED

00 JAN 12 AM 10:37

 Od_or _____
 rt_dt _____
 od_rt _____
 p_ltr _____

Reference No.

OWNER INFORMATION (Type or Print)

Name

Street

City

Daytime Telephone Number

OFFICE
DEFECTS INVE**550384**
 Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
 In the absence of a signature, please print the name or address to the vehicle manufacturer.

Signature of Owner

Date 1.15.00

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) <u>1FTJTW35F4UEC123315</u>		Make <u>FORD</u>	Model <u>F-350</u>	Year <u>1997</u>
Purchased Date <u>1/15/00</u>	Dealer's Name <u>RON CARTER</u>		Engine Size (CID/CCL) <u>7.3</u>	☒ Turbo ☒ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	Dealer's City <u>ALLIEN</u>	State <u>TX</u>	Zip Code <u>75001</u>	
Manufacture Date (on driver's door or pillar) <u>1/15/00</u>	Transmission Type ☐ Manual ☒ Automatic	Restraint System ☐ Driver's Side Air Bag ☐ Passenger Side Air Bag ☒ Seat Belt	Cruise Control ☒ Yes ☐ No	Drivetrain ☐ Front ☒ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Van ☒ Minivan ☐ Motorcycle ☐ Other		Body Style ☐ 2-Door ☐ Station Wagon ☒ Pick Up Truck ☐ Other		

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) <u>HUB CAPS Keep</u>	Location ☒ Left ☒ Front ☒ Right ☒ Rear	Failed Part(s) ☒ Original ☐ Replacement	Handicap/Adaptive Equip ☐ Yes ☒ No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size
No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s)	Failed Part(s) Available? ☐ Yes ☒ No
		NHTSA Previously Contacted? ☐ Yes ☒ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Reported to Manufacturer ☒ Yes ☐ No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Front & Rear Hub Caps Keep flying or falling off vehicle. Caps are sufficiently large as to pose safety hazard to others on road. Everytime I have tires replaced or tire work caps become loose due to poor design & eventually fly off. I've had 4 replaced at cost. caps are a safety hazard to others on road.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Local dealers are aware of problem & suggest calling NHTSA about problem. I think they should recall or notify cops so as they will stay on truck & not be flying off to land. God knows where.

D.S. * Discount tire co. has knowledge of this particular vehicle & have replaced it at their expense after I had tire work done there.

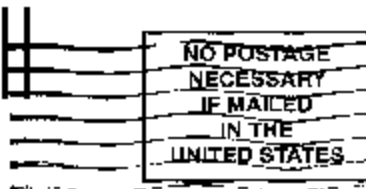
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

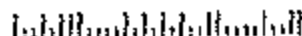


BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S**

QUESTIONNAIRE

(V00)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

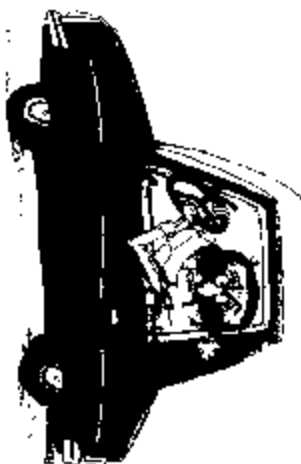
DASH 2 DOT

and dial toll free at

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