



U.S. Department of Transportation
National Highway Traffic Safety Administration

AUTO SAFETY HOTLINE **Posted**
VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9303
DC METRO AREA 202-366-0123

FOR AGENCY USE ONLY
DATE RECEIVED
JAN 11 PM 3:30
OFFICE DEFECTS INVESTIGATION
REFERENCE NO.
550375

OWNED INFORMATION (TYPE OR PRINT)

NAME: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an address to the vehicle manufacturer.
SIGNATURE OF OWNER: [REDACTED] DATE: 01/07/00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO. <i>JT3VN39W4N8048419</i>		VEHICLE MAKE <i>Toyota</i>	VEHICLE MODEL <i>4Runner</i>	MODEL YEAR <i>1992</i>
*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE				
CURRENT ODOMETER READING <i>57664</i>	DATE PURCHASED <i>10/9/93</i>	DEALER'S NAME, CITY & STATE <i>Fordham Toyota, Inc. 236 West Fordham Rd Bronx, NY 10468</i>		ENGINE SIZE (CID/CCIL) <i>3.0 liter</i> NO. CYLINDERS <i>6</i>
TRANSMISSION TYPE <input checked="" type="checkbox"/> MANUAL <input checked="" type="checkbox"/> AUTOMATIC	ANTILOCK BRAKES <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	RESTRAINT SYSTEM <input type="checkbox"/> DRIVERSIDE AIRBAG <input type="checkbox"/> PASSENGERSIDE AIRBAG <input checked="" type="checkbox"/> 3-POINT BELT <input type="checkbox"/> 2-POINT BELT		CRUISE CONTROL <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
		DRIVETRAIN <input type="checkbox"/> FRONT <input type="checkbox"/> REAR <input checked="" type="checkbox"/> 4-WHEEL	BODY STYLE STAWAG 4 DR <input checked="" type="checkbox"/> 2 DR <input type="checkbox"/>	
TURBO DIESEL GAS FUEL INJECTN <input type="checkbox"/> TURBO <input type="checkbox"/> DIESEL <input type="checkbox"/> GAS <input checked="" type="checkbox"/> FUEL INJECTN				
HATCH BK <input type="checkbox"/> VAN <input type="checkbox"/> PK UP TRK <input type="checkbox"/> OTHER <input checked="" type="checkbox"/>				

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT	PART NAME(S) <i>Replace 2 A/C Headgasket 2 times Recall, Alternator, A.C. Exp Valve recall</i>	LOCATION <input type="checkbox"/> LEFT FRONT <input type="checkbox"/> RIGHT REAR	FAILED PART(S) <input checked="" type="checkbox"/> ORIGINAL (both) <input type="checkbox"/> REPLACEMENT
NO. OF FAILURES	DATE(S) OF FAILURE(S)	MANUFACTURER CONTACTED YES <input type="checkbox"/> NO <input type="checkbox"/>	NHTSA PREVIOUSLY CONTACTED YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>
	MILEAGE AT FAILURE(S)		
	VEHICLE SPEED AT FAILURE(S)		

APPLICABLE ACCIDENT INFORMATION

ACCIDENT <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	FIRE <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	NUMBER PERSONS INJURED <i>None</i>	NUMBER OF FATALITIES <i>None</i>	PROPERTY DAMAGE ESTIMATED	POLICE REPORTED <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
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NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(ES)

In Oct. of 1997, my alternator was not charging battery. Alternator was replaced after several visits and two batteries. Oct. 1998 recall for SSC V06 Headgasket was replaced. In July I service car with coolant, oil filter change, transmission change, rotate and balance wheels and also complain about air conditioner. Was told by Toyota that ac was good. But still could not get the ac to work. Went back on Oct. 19, 1999 because vehicle had oil leaking and air conditioner was still not working. Told Toyota, to check oil leak and ac, and also, about a grinding sound when ever I apply the brakes. Was told I needed front brakes. So I let them replace brakes and covers for

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 Public Law 93-579
This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Vehicle ID JT3VN39W4N8048419

B & L TOYOTA INC.
WFS922

RESPONSE FOR: CLAIM HISTORY / SSC INFORMATION

PAGE 2
DATE: 12/28/99

VEHICLE ID NUMBER	REPAIR	R.O. #	MILEAGE	ORIGINAL PART	DEALER
OPCODE DESCRIPTION		OPCODE	COMP CODE	12/12/99	CLASH
SSC	SSC DESCRIPTION		OPCODE	SVL DATE	SVL CLR
JT3VN39W4N8048419	11/10/99	0152674	086555		31102
REPLACE ONE EXPANSION VALVE	✓	350044			152674
	11/10/99	0152674	086555	1111535010	31102
CYLINDER HEAD GASKET		110051	NLA	63 12	252674
	08/08/94	176709	028505	4561936010	31102
		430971		91 12	001266
	11/10/93	069926	022225	2221045100	31102
		210991		79 99	002192
	11/10/93	809926	022225	2221045100	31102
		210991		79 99	102192
	10/15/98	014084	049120	1111535060	31102
CYLINDER HEAD GASKET	✓	110051		63 12	140843
	11/10/93	069926	022225	2221045100	31102
		210991		79 99	202192
	05/11/92	100700	000010		31121
PRE DELIVERY SERVICE FOR USA		001019			N01474
	08/02/93	022935	019845	677548910104	31121
FRONT CONSOLE BOX		743651		40 13	002280
	10/05/93	002431	021111	2220015010	31121
FUEL PRESSURE REGULATOR ASSY	✓	095211		2 13	002650
	10/02/93	002431	021111	2220015020	31121
GENERATOR ASSEMBLY		271011		91 13	002651
	10/16/93	002462	021524	2220242260	31121
		210991		95 81	002754
	12/02/93	002293	023845	677548910104	31121
FRONT CONSOLE BOX		743651		60 81	002280
	12/02/93	002293	023845	677548910104	31121
INS CLUSTER PIN PNL SUBASSY		530481		91 13	003221
	12/14/93	002603	024525	0942960010	31121
		210991		95 73	003326
	01/18/94	002412	024845	6612016500	31121
RADIO TUNER ASSEMBLY	✓	860031		75 73	008420
	09/24/92	016170	009200	4343432104	31121
REAR DRUM BRAKE (ONE SIDE)	✓	046673		85 73	016170
	12/13/92	S17591	014721	4351235200	31121
		473991		21 42	017591
	01/27/93	F17473	014650	0862100822	31121
RADIO SPKR ASSY, FRT 1-SIDE	✓	860051		73 73	017473
	04/08/93	S12614	015751	7337035040J0	31121
REAR SEAT BELT (ONE SIDE)		711511		95 83	019614
	04/13/93	S20145	016373	7337035040J0	31121
REAR SEAT BELT (ONE SIDE)		711511		95 83	020145
	05/14/93	N20241	014374	6211102010	31121
FUSIBLE LINK		830151		95 73	020241
	07/25/92	S14700	004400	4351212250	31121
REAR DRUM BRAKE (ONE SIDE)		046673		85 73	147001
	08/27/92	S15469	007020	8612014770	31121
RADIO TUNER ASSEMBLY		860031		75 73	154691
F01 EXPANSION VALVE A/C				11/18/99	31102
V06				10/16/98	31102

*** END OF REPORT ***

VEHICLE ID NUMBER	DATE OF FIRST USE	SELL DEALER	MARK TYPE	EXTRA CARE	SSC INFO	CLAIM HIST
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JT3VN39W4NB048419	07/17/92	31121	L	Y	Y	Y
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VEHICLE ID NUMBER	REPAIR	R.O. #	MILEAGE	ORIGINAL PART #	DEALER
OPCODE DESCRIPTION		OPCODE	COND CODE	Y1 Y2 Y3	CLAIM #
SVC#	SVC DESCRIPTION		OPCODE	SVC DATE	SVC-CLR
J4VNS9W4NS048419	11/10/99	0152674	056555		31102
	REPLACE ONE EXPANSION VALVE	350044			152674
	11/10/99	0152674	056555	1111535010	31102
	CYLINDER HEAD GASKET	110651	MLA	66 12	252674
	08/08/94	T76709	020305	4561936010	31102
		430921		91 12	001266
	11/10/98	069926	022225	2221045100	31102
		332991		91 57	002192
	11/10/93	069926	022225	2221045100	31102
		210991		99 94	102192
	10/15/98	014084	049120	1111535060	31102
	CYLINDER HEAD GASKET	110651		66 12	140843
	11/10/93	069926	022225	2221045100	31102
		210991		99 99	202192
	05/11/92	100700	000010		31121
	PRE DELIVERY SERVICE FOR USA	001013			N01494
	08/02/93	022935	019845	477548910104	31121
	FRONT CONSOLE BOX	743651		40 13	002280
	10/05/92	002431	021111	2220045010	31121
	FUEL PRESSURE REGULATOR ASSY	875211		22 13	002650
	10/05/93	002431	021111	2206045020	31121
	GENERATOR ASSEMBLY	271011		91 19	002651
	10/18/93	002462	021924	2220242260	31121
		210991		95 81	002754
	12/02/92	002293	023845	477548910104	31121
	FRONT CONSOLE BOX	743651		63 01	003220
	12/02/93	002293	023845	5340735010J0	31121
	INS CLUSTER FIN-PNL SUBASSY	556481		91 10	008221
	12/14/93	002603	024525	8942960010	31121
		210991		95 73	003326
	01/18/94	002412	024645	8120145000	31121
	RADIO TUNER ASSEMBLY	860031		95 73	003420
	09/24/92	H16170	009200	4243112110	31121
	REAR DRUM BRAKE (ONE SIDE)	043070		38 48	016170
	12/13/92	S17591	014721	4351235260	31121
		473991		21 42	017591
	01/27/93	D17670	014950	0048100820	31121
	RADIO SPKR ASSY, FRT 1-SIDE	860051		72 73	017673
	04/08/93	S19616	015751	7337035040J0	31121
	REAR SEAT BELT (ONE SIDE)	711511		95 83	019616
	04/13/93	S20145	016373	7337035040J0	31121
	REAR SEAT BELT (ONE SIDE)	711511		95 83	020145
	05/14/93	N20961	016374	8211103010	31121
	FUSIBLE LINK	820151		95 73	020961
	07/25/92	S14700	004400	4351212250	31121
	REAR DRUM BRAKE (ONE SIDE)	046073		38 41	147001
	08/27/92	S15489	007020	8612014770	31121
	RADIO TUNER ASSEMBLY	860031		95 73	154691
	FO1 EXPANSION VALVE A/C			11/18/99	31102
	VO6			10/16/98	31102