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Form Approved: OMB No. 2127-0008

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline **Vehicle Owner's Questionnaire** TO REPORT VEHICLE SAFETY DEFECT 1-888-DASH-2-DOT 1-888-327-4236 INTERNET: <http://www.nhtsa.dot.gov>

RECEIVED
Date Received
00 JAN 10 PM 1:39
OFFICE
DEFECTS INVESTIGATION
Reference No.
550330

OWNER INFORMATION (Type or Print)

Name
State
City

Daytime Telephone Number

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 01/03/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (17 Digits) 1HD1CHP10XK114876	(Located at bottom of windshield on driver's side)	Vehicle Make HARLEY DAVIDSON	Vehicle Model SPORTSTER	Vehicle Year 1999	Current Odometer Reading 6880
Purchased Date 9-98	Dealer's Name SMATZ HARLEY-DAVIDSON	Engine Size (CID/CC/L) 1200	☐ Turbo ☐ Diesel ☒ Gas	No. Cylinders 2	☐ Fuel Injection
☒ New ☐ Used	Dealer's City EAGLE	State PA	Zip Code 19460	Transmission Type ☒ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No
Restraint System ☐ Driverside Airbag ☐ Passengerside Airbag ☐ 3-Point Belt	☐ Motorbelt ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Driverair ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☒ Motorcycle ☐ Other	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 1	Part Name(s) SPEEDOMETER GAUGE	Location ☐ Left ☒ Front ☐ Right ☐ Rear	Failed Part(s) Original ☒ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) 10-11-99	Failed Part(s) Available? ☐ Yes ☒ No	NHTSA Previously Contacted? ☐ Yes ☒ No
	Mileage at Failure(s) 6880		
	Vehicle Speed at Failure(s) UNSTABLE SPEED-PAKED LINE		

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number Persons Injured 0	Number of Fatalities 0	Estimated Property Damage \$ 2/A	Reported to Police ☐ Yes ☒ No
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INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Name, Tire Size (include all numbers and letters).
Note: This information not required for normal operation tires.

DOT	Manufacturer	Tire Name	Complete Tire Size
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TIRE SIZE

TIRE
NAMETIRE
MANUFACTURER

U.S. DOT safety standard code

The number may be on the inner side of the tire and have up to 11 letters and numbers. Usually located near rim flange on side opposite whitewall or on either side of blackwall tire.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I HAVE CONTACTED THE DEALERSHIP ABOUT THIS PROBLEM ON 10-11-99. AS OF 1-3-00 THEY STILL DO NOT HAVE A REPLACEMENT PART - THIS IS VERY UNSAFE. I HAVE HEARD FROM OTHER HARLEY SPORTSTER OWNERS THAT THEY ARE EXPERIENCING THE SAME PROBLEM. CAN YOU HELP? PLEASE ADVISE. THANK YOU.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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National Highway Traffic Safety
Administration
<http://www.nhtsa.gov/guesthotline>