

COPIED

Form Approved: O.M.B. No. 2127-0606



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECT
1-888-DASH-2-DOT
1-888-327-4236
INTERNET: <http://www.nhtsa.dot.gov>

RECEIVED USE ONLY

Date Received
00 JAN 10 PM 12:29

OFFICE
DEFECTS INVESTIGATION

Reference No.

550327

OWNER INFORMATION (Type or Print)

Residence Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of

Date

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (17 Digits) JB3EJ56H25N568836	(Located at bottom of windshield on driver's side)	Vehicle Make Dodge	Vehicle Model Stratus	Vehicle Year 1995	Current Odometer Reading
Purchased Date 4-8-95	Dealer's Name Lustine Dodge	Engine Size (CID/CC/L) No. Cylinders 6	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection		
☐ New ☐ Used	Dealer's City Woodbridge	State VA	Zip Code 22191		
Transmission Type ☒ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ Driverside Airbag ☐ Motorbelt ☒ Passengerside Airbag ☐ 2-Point Belt ☐ 3-Point Belt	Cruise Control ☒ Yes ☐ No	Drivetrain ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Sport Utl. ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other
			Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s) Transmission	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No. of Failures approx 5	Date(s) of Failure(s) first started mid-1999 Mileage at Failure(s) Vehicle Speed at Failure(s) 37 MPH or faster	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☒ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

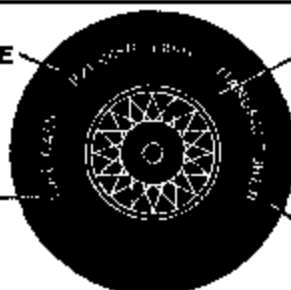
Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number Persons Injured	Number of Fatalities	Estimated Property Damage \$	Reported to Police ☐ Yes ☐ No
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INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Name, Tire Size (include all numbers and letters).
Note: This information not required for normal operation tires.

DOT	Manufacturer	Tire Name	Complete Tire Size
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TIRE SIZE

TIRE
NAMETIRE
MANUFACTURER

U.S. DOT safety standard code

The number may be on the inner side of the tire and have up to 11 letters and numbers. Usually located near rim flange on side opposite whitewall or on either side of blackwall tire.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response maybe used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

January 4, 2000

Dear Sirs:

It is my belief that Dodge Corporation is aware of a defect with many of their manufactured automobile transmission but refuses to admit this. I am led to believe this because of the reasons stated below.

1. Our family owns two Dodge manufactured products one was purchased new and the other used and they have both had serious problems—the automatic transmission will not shift gears between 35 and 40 mph and or the car just refuses to continue to give power and the engine will then “gun”, the latter problem occurred while I was on a major interstate, putting me in grave danger of being struck from the rear (I had to coast to the median).
2. Upon taking my car to a national transmission specialist to have the transmission tested I was told, by that there is obvious problems with these transmission because he has a constant business of repairing them, he even proceeded to walk me around his shop pointing out a plethora of Dodge/Chrysler manufactured products in for transmission repair.
3. I took it upon myself to do so more research and contacted a local community college with an automotive training program and spoke an instructors in the program who also hosts a radio call in talk show about car repair issues, he told me that he would check out this issue with some of his personal resources he told that the problems with the transmission in these cars was one that was often experienced, and told me that he was assured that it was a manufacturer problem and I should consult the manufacturer.

Following the advice of the authority I contacted the manufacturer but to no avail was told that the car was no longer under warranty and it was nothing that they could do. After looking at the facts stated above I am sure you would agree that some investigation into this mater would benefit the consumer public. Enclosed you will find copies of all my receipts.

Sincerely,

A large black rectangular redaction box covering the signature and name of the sender.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire TO REPORT VEHICLE SAFETY DEFECT 1-888-DASH-3-DOT 1-888-327-4236 INTERNET: http://www.nhtsa.dot.gov		FOR AGENCY USE ONLY Date Received _____ Od_or _____ rt_dt _____ od_rt _____ up_rr _____ Reference No: _____ Decline Telephone Number: _____	
OWNER INFORMATION (Type or Print) [Redacted]			
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.			
Signature of Owner: [Redacted]		Date: ____/____/____	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (17 Digits) JB3EJ96H2S3V8836	(Location at bottom of windshield on driver's side) Dodge	Vehicle Model Stratus	Vehicle Year 1995
Purchased Date 4-8-95	Dealer's Name Lustine Dodge	Engine Size (CID/GCC) ☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection No. Cylinders 4	Current Odometer Reading _____
☐ New ☒ Used	Dealer's City Woodbridge	State VA	Zip Code 22191
Transmission Type ☐ Manual ☒ Automatic	Anti-lock Brakes ☒ Yes ☐ No	Restraint System ☒ Driver's Airbag ☐ Moonball ☒ Passenger's Airbag ☐ 2-Point Belt ☐ 3-Point Belt	Cruise Control ☒ Yes ☐ No
		Drivetrain ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Sport/Alt ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other
			Body Style ☐ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component: Transmission	Part Name(s) First started Mid-1999	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No. of Failures APPROX 3	Date(s) of Failure(s) APPROX 3	Mileage at Failure(s) 37 MPH or less	Vehicle Speed at Failure(s) 37 MPH or less
Failed Part(s) Available? ☐ Yes ☐ No			
NHTSA Previously Contacted? ☐ Yes ☒ No			
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)			
Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number Persons Injured _____	Number of Fatalities _____
Estimated Property Damage \$ _____		Reported to Police ☐ Yes ☐ No	
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THE NEW DODGE

1995 MODEL YEAR STRATUS ES

PRICE INFORMATION

MANUFACTURER'S SUGGESTED RETAIL PRICE OF
THIS MODEL INCLUDING DEALER PREPARATION

Base Price: \$17,265

Dodge Stratus 'ES' 4-Door Sedan

Exterior Color: Light Rosewood

Interior Color: Rosewood

Interior: Seats - Cloth Front Lowback Buckers

Rear Folding Bench

Engine: Engine - 2.5 Liter SOHC 24V V6

Transmission: Transmission - 4-Speed Automatic

STANDARD EQUIPMENT (UNLESS REPLACED BY OPTIONAL EQUIPMENT)

*Variable Assist Speed Sensitive Power Steering

*Four Wheel Independent Double Wishbone Suspension

*Power Front Disc/Rear Drum Brakes With Anti-Lock

*18 Gallon Fuel Tank

*Stainless Steel Exhaust System

*P195/65 HR15 Touring BSW Tires And Aluminum Wheels

*Fog Lights

*Tinted Glass With Solar Windshield

*Dual Power Remote, Heated Exterior Mirrors

*Aero Headlights With Adjustable Reflectors

*Wide Bodyside Moldings

*Air Conditioning

*AM/FM Stereo With Cassette, 4 Speakers And Clock

*Electronic Speed Control

*Power Door Locks

*Power Windows

*Rear Window Defroster

*Tilt Steering Column

*Variable Delay Speed Sensitive Windshield Wipers

*Driver And Front Passenger Air Bags

*15.7 Cubic Feet Of Trunk Space

Manual Driver Seat Height Adjuster

Driver's Foot Rest

Rear Seat Heat/Air Conditioning Ducts

Rear Door Child Safety Locks

Passenger Assist Grab Handles - Three

Map Lamps

Folding Rear Seat

Pockets - Seat Backs

PRICE INFORMATION (cont'd)

*Front And Rear Floor Mats

*Remote Door/Trunk Release

*Dual Covered, Illuminated Visor Vanity Mirrors

*Front Storage, Cup Holders, Power Outlet

OPTIONAL EQUIPMENT

Light Rosewood \$97

Customer Preferred Group (26J) NO CHARGE

Personal Security Group \$168

Vehicle Theft Alarm \$149

Conventional Spare Tire \$95

DESTINATION CHARGE \$535

TOTAL PRICE: * \$18,309

Point/Port of Entry: STERLING HTS, MICH., U.S.A.

3-EJ68K2SN-568836

14-MCH 4340

0324

SHIP TO: 43124 47

LUSTINE DODGE

14227 JEFFERSON DAVIS

WOODBRIDGE VA 22181

SHIP TO: 38 47121

LUSTINE DODGE

14227 JEFFERSON DAVIS

WOODBRIDGE VA 22181

THIS LABEL IS ADDED TO THIS VEHICLE TO COMPLY WITH FEDERAL LAW. THE LABEL CANNOT BE REMOVED OR ALTERED PRIOR TO DELIVERY TO THE ULTIMATE PURCHASER.

*DATE AND LOCATION, TAXES, FEES, AND TITLE CHARGES AND DEALER CHARGES AND
FINANCING CHARGES ARE NOT INCLUDED IN THIS PRICE. DISCOUNT, IF ANY,
IS BASED ON PRICE OF OFFERS IN ADVERTISING MATERIAL.

