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Form Approved: O.M.B. No. 2127-0008


 U.S. Department
of Transportation

 National Highway
Traffic Safety
Administration

POSTED

AUTO SAFETY HOTLINE

VEHICLE OWNER'S QUESTIONNAIRE

 NATIONWIDE 1-800-424-8363
DC METRO AREA 202-366-0123

FOR AGENCY USE ONLY

DATE RECEIVED

JAN -7 AM 8:23

 od. or _____
rt. dt. _____
ed. rt. _____
up. ltr. _____

REFERENCE NO.

OWNER INFORMATION (TYPE OR PRINT)

NAME and ADDRESS

OFFICE
DEFECTS INVESTIGATION

550278

DAY TIME TELEPHONE NO. (AREA CODE)

 Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☒ NO ☐
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE 12-28-99

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO. *

1GKEL19WXTB5D3283

VEHICLE MAKE

GMC

VEHICLE MODEL

SAFARI M-VAN

MODEL YEAR

1996

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING

75375

DATE

PURCHASED 11/21/95

☒ NEW ☐ USED

DEALER'S NAME, CITY & STATE

JIM CAUSLEY PONTIAC GMC TRUCK
CLINTON TWP, MI

ENGINE SIZE

(CID/CC/L)

4.3L
NO. CYLINDERS 6
☐ TURBO
☐ DIESEL
☒ GAS
☒ FUEL INJECTN

TRANSMISSION TYPE

☐ MANUAL☒ AUTOMATIC

ANTILOCK BRAKES

☒ YES☐ NO

RESTRAINT SYSTEM

☒ DRIVERSIDE AIRBAG ☐ MOTORBELT☒ PASSENGERSIDE AIRBAG☐ 3-POINT BELT☐ 2-POINT BELT

CRUISE CONTROL

☒ YES☐ NO

DRIVETRAIN

☐ FRONT☐ REAR☒ 4-WHEEL

BODY STYLE

STAWAG

4 DR

2 DR

HATCH BK

VAN

PK UP TRK

OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT

BRAKE

PART NAME(S)

entire brake system?

LOCATION

☒ LEFT
FRONT☒ RIGHT
REAR

FAILED PART(S)

☒ ORIGINAL
REPLACEMENT

NO. OF FAILURES

6/within
one first year
alone

DATE(S) OF FAILURE(S) 1-3-96, 2-4-96, 2-22-96,

4-1-96, 11-14-96, 4-24-97, 12-16-99

MILEAGE AT FAILURE(S) 3764, 4196, 5044, 7058,

8802, 11554, 27574, 75000

VEHICLE SPEED AT FAILURE(S) BRAKING

MANUFACTURER

CONTACTED

☒ YES☐ NO

NHTSA PREVIOUSLY

CONTACTED

☐ YES☒ NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT

☐ YES ☒ NO

FIRE

☐ YES ☒ NO

NUMBER PERSONS INJURED

N/A

NUMBER OF FATALITIES

N/A

PROPERTY

DAMAGE N/A

POLICE REPORTED

☐ YES N/A ☐ NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

This van was brought back to the dealership starting at 3764 miles - and was brought back 6 times alone for the same problem in the first year. The van pulls to the RIGHT while braking. It doesn't do this all the time and the severity of the pull also varies, from a slight pull to a very hard pull. Numerous brake jobs involving pads, rotors, alignments, knuckles to caliper radiuses... have been done to no avail; the pulling still exists sporadically. To date, this van has been to 6 certified dealerships with this brake problem over 10 times.

CONTINUE ON BACK IF NEEDED

 The Privacy Act of 1974
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.