



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

AUTO SAFETY HOTLINE

VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9393
DC METRO AREA 202-366-0123

COPIED

FOR AGENCY USE ONLY

DATE RECEIVED

00 JAN -4 AM 7:34

OFFICE
DEFECTS INVESTIGATION

REFERENCE NO.

550210

OWNER INFORMATION (TYPE OR PRINT)

NAME and ADDRESS



DAY TIME TELEPHONE NO. (AREA CODE)



Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☐ NO ☐
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO. *

4VG7DERH6WN750143

VEHICLE MAKE

Volvo

VEHICLE MODEL

HEAVY TRUCK
720 610

MODEL YEAR

1998

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING

214000

DATE

PURCHASED **4/97**

DEALER'S NAME, CITY & STATE

ENGINE SIZE
(CID/CC/L)

NO. CYLINDERS

☐ TURBO
☐ DIESEL
☐ GAS
☐ FUEL INJECTN

TRANSMISSION TYPE

☒ MANUAL
☐ AUTOMATIC

ANTILOCK BRAKES

☐ YES
☐ NO

RESTRAINT SYSTEM

☐ DRIVERSIDE AIRBAG ☐ MOTORBELT
☐ PASSENGERSIDE AIRBAG
☐ 3-POINT BELT ☐ 2-POINT BELT

CRUISE CONTROL

☐ YES
☐ NO

DRIVETRAIN

☐ FRONT
☐ REAR
☐ 4-WHEEL

BODY STYLE

STAWAG ☐ HATCH BK
4 DR ☐ VAN
2 DR ☐ PK UP TRK
OTHER ☐

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT

PART NAME(S)

LOCATION

☐ LEFT
☐ FRONT

☐ RIGHT
☐ REAR

FAILED PART(S)

☐ ORIGINAL
☐ REPLACEMENT

NO. OF FAILURES

DATE(S) OF FAILURE(S)

MILEAGE AT FAILURE(S)

VEHICLE SPEED AT FAILURE(S)

MANUFACTURER
CONTACTED

☐ YES ☐ NO

NHTSA PREVIOUSLY
CONTACTED

☐ YES ☐ NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT

☐ YES ☐ NO

FIRE

☐ YES ☐ NO

NUMBER PERSONS INJURED

NUMBER OF FATALITIES

PROPERTY
DAMAGE
ESTS

POLICE REPORTED

☐ YES ☐ NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

STEERING TIRES HAVE BEEN REPLACED 3x's 65, 125, 180,000
EXCESSIVE VIBRATIONS OCCUR WHILE DRIVING; ONLY REDUCED
BY LOWERING PRESSURE.

STEERING BOX & PUMP REPLACED 3x's - LOOSENESS IN
STEERING & FELT (FRAM PLAY IN GEAR IN SIDE P/S BOX
INCREASING

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

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U.S. Department
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National Highway
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Administration

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U.S. Department of Transportation
National Highway Traffic Safety Administration
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400 7th Street, SW
Washington, DC 20590

