

550206

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Form Approved: O.M.B. No. 2127-0008



U.S. Department of Transportation

National Highway Traffic Safety Administration

 AUTO SAFETY HOTLINE
 VEHICLE OWNER'S QUESTIONNAIRE

 NATIONWIDE 1-800-424-9363
 DC METRO AREA 202-366-0123

POSTED

FOR AGENCY USE ONLY

DATE RECEIVED

00 JAN -4 AM 7:34

 od. or _____
 rl. di _____
 od. rl _____
 up. hr _____

REFERENCE NO.

OFFICE DEFECTS INVESTIGATION

550207

OWNER INFORMATION (TYPE OR PRINT)

NAME and ADDRESS

DAY TIME TELEPHONE NO. (AREA CODE)

 Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☐ NO ☐
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.*

4VE7DARJ3XN174154

VEHICLE MAKE

VOLVO

VEHICLE MODEL

HEAVY TRUCK
770

MODEL YEAR

1999

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING

226000

DATE

PURCHASED 9/98

DEALER'S NAME, CITY & STATE

ENGINE SIZE

(CID/CC/L)

NO. CYLINDERS

☐ TURBO☐ DIESEL☐ GAS☐ FUEL INJECTN

TRANSMISSION TYPE

☐ MANUAL☐ AUTOMATIC

ANTILOCK BRAKES

☐ YES☐ NO

RESTRAINT SYSTEM

☐ DRIVERSIDE AIRBAG ☐ MOTORBELT☐ PASSENGERSIDE AIRBAG☐ 3-POINT BELT ☐ 2-POINT BELT

CRUISE CONTROL

☐ YES☐ NO

DRIVETRAIN

☐ FRONT☐ REAR☐ 4-WHEEL

BODY STYLE

STAWAG

4 DR

2 DR

HATCH BK

VAN

PK UP TRK

OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT

ECM.

PART NAME(S)

LOCATION

☐ LEFT FRONT☐ RIGHT REAR

FAILED PART(S)

☒ ORIGINAL REPLACEMENT

NO. OF FAILURES

1

DATE(S) OF FAILURE(S)

MILEAGE AT FAILURE(S) 62,000

VEHICLE SPEED AT FAILURE(S) 60 MPH

MANUFACTURER CONTACTED

☒ YES ☐ NO

NHTSA PREVIOUSLY CONTACTED

☐ YES ☒ NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT

☐ YES ☐ NO

FIRE

☐ YES ☐ NO

NUMBER PERSONS INJURED

NUMBER OF FATALITIES

PROPERTY DAMAGE

ESTS

POLICE REPORTED

☐ YES ☐ NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

- WHEN TURNING LEFT, STEERING WHEEL WOULD NOT RETURN. FOUND RETURN MECHANISM IN T/S SWITCH OUT OF PLACE.
- TRUCK CONTINUED TO RUN AFTER IGNITION KEY REMOVED, REPAIRED UNDER WARRANTY (ECM PROBE) VOLVO INITIALLY CHARGED OWNERS FOR REPAIR. - VEHICLE DOWN FOR 6 DAYS.
- HAVE REPLACE 3 SETS OF STEER TIRES - TRUCK HAS EXTENSIVE VIBRATIONS WHEN TIRES WORN

CONTINUE ON BACK IF NEEDED

 The Privacy Act of 1974
 Public Law 93-570

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

NEUBERG, NEW YORK.

JAN 89.

GALLAGHERS TRUCK SERVICE

ECM. REPAIR.

U.S. Government Printing Office: 1996 - 623-580

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Auto Safety Hotline, NEF-11 HL
400 7th Street, SW
Washington, DC 20590

