

POSTED

Form Approved: O.M.B. No. 2127-0008



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECT

1-888-DASH-2-DOT

1-888-327-4236

INTERNET: <http://www.nhtsa.dot.gov>

RECEIVED

FOR AGENCY USE ONLY

00 JAN -3 AM 11:25

OFFICE
OF INVESTIGATION

od _____
rt _____
od rt _____
up_ltr _____

Reference No.

OWNER INFORMATION (Type or Print)

550185

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 12/20/99

VEHICLE INFORMATION

Vehicle Ident. No. (17 Digits) 2B3HD56T6SH677950	(Located at bottom of windshield on driver's side)	Vehicle Make DODGE	Vehicle Model INTREPID	Vehicle Year 1995	Current Odometer Reading 35780
Purchased Date	Dealer's Name KINGS DODGE, INC.	Engine Size (CID/GC/L) 6	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection		
☒ New ☐ Used	Dealer's City CINCINNATI	State OHIO	Zip Code 45249	No. Cylinders 6	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ Driverside Airbag ☐ Motorbelt ☒ Passengerside Airbag ☐ 2-Point Belt ☐ 3-Point Belt	Cruise Control ☒ Yes ☐ No	Drivetrain ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Sport Ut. ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other
Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other					

FAILED COMPONENT(S)/PART(S) INFORMATION

Component STEERING POWER STEERING PACK	Part Name(s)	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) 12-1-1998	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No
	Mileage at Failure(s) 28,651		
	Vehicle Speed at Failure(s) PARKING AT MOTEL		

APPLICABLE INCIDENT INFORMATION

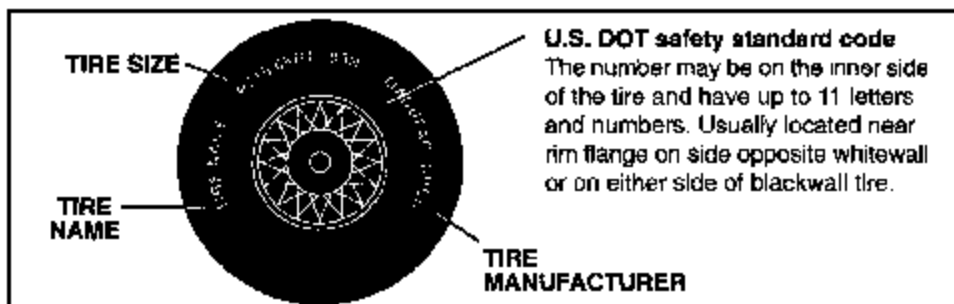
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☐ No	Number Persons Injured NONE	Number of Fatalities NONE	Estimated Property Damage \$ NONE	Reported to Police ☐ Yes ☒ No
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INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Name, Tire Size (include all numbers and letters).
Note: This information not required for normal operation tires.

DOT										Manufacturer	Tire Name	Complete Tire Size
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The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

On the evening of Nov. 30th, 1998 on our way to Florida we were parking at the motel in Tallahassee when the power steering went out completely.

AAA took the car to the nearest dealer next morning. find
Please find enclosed bill.



ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



Ms. Leonard Reedy
1455 Villa Ct. Apt. D
Middletown, OH 45044-6689

U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.dot.gov/hotline>



TALLAHASSEE CHRYSLER-PLYMOUTH
2415 W. TENNESSEE STREET
TALLAHASSEE, FLORIDA 32304
TELEPHONE (904) 576-2000
MV # 19420



TALLAHASSEE MOTORS, INC.
243 N. MAGNOLIA DRIVE • P.O. BOX 510
TALLAHASSEE, FLORIDA 32302
TELEPHONE (904) 877-1171
MV # 11770

COPIED



TALLAHASSEE MITSUBISHI
2417 W. TENNESSEE STREET
TALLAHASSEE, FLORIDA 32304
TELEPHONE (904) 575-1212
MV # 11780

Please reference the above checked box to determine the dealership where your vehicle was serviced and/or parts purchased.

SUPPLIES: 5% of the labor charge to a maximum of \$15.00 is included for supplies used on your vehicle. Such items as tape, pins, aerosprays, solvent, rags, towels, sol wire, sealer, and etc., are covered by this charge.

DISCLAIMER OF WARRANTIES

LIMITED WARRANTY: THE ONLY WARRANTIES APPLYING TO THE PART(S) PURCHASED OR INSTALLED IN ACCORDANCE WITH THIS ESTIMATE ARE THOSE THAT MAY BE OFFERED BY THE MANUFACTURER. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PRODUCTS OR SERVICE SOLD UNDER THE TERMS OF THIS ESTIMATE. PARTS AND LABOR ARE GUARANTEED AS PER THE INDIVIDUAL MANUFACTURER'S POLICY. SELLER DOES NOT GUARANTEE THAT THE WORK PERFORMED IN ACCORDANCE WITH THIS ESTIMATE WILL CORRECT ANY PROBLEM SPECIFIED ON THE DESCRIPTION OF THE COMPLAINT. THEREFORE, NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.

I hereby agree to pay the amount due as reflected in this invoice and further agree to pay a reasonable attorney's fee and costs incurred in collecting any amounts due as reflected in this invoice. NO REFUNDS ON SPECIAL ORDERS OR ELECTRICAL ITEMS. ALL RETURNS ARE SUBJECT TO A 20% RESTOCKING CHARGE. NO REFUNDS WITH THIS INVOICE. NO REFUNDS AFTER 30 DAYS.

I ACKNOWLEDGE RECEIPT OF THE PARTS AND/OR LABOR LISTED BELOW

MICRO REFERENCE NUMBER

Authorized Signature and Date

PROGRAM CODE	REPAIR	DATE AND RELEASE AT TIME OF VEHICLE RECEIPT	DATE AND RELEASE AT TIME OF VEHICLE RELEASE
REPAIR	REPAIR	DATE	DATE
		MO. DAY YEAR	MO. DAY YEAR

ORDER NO. [REDACTED] : C67305

FOR OFFICE USE

VEHICLE INFORMATION

TAG: 0845 ADV: 227 PIERSON; INVOICE: PRELIM BUS C VIN 2B3HD56T6SH677950 LICENSE NUMBER: OH TRANSIT
FAX RULES: N/A INVOICED AT: 12/01/98 15:09:51 75 DOUGL INTREPID ES 4DR SRV SILVER
ODOMETER IN: 20651 OUT: 29451 DATES: BEGIN: 12/01/98 DONE: 12/01/98

CONCERN	CAUSE	CORRECTION	PART NUMBER	FOR	NOTE	DESCRIPTION	QTY	SELL	AMOUNT
NO POWER STEERING	RACK BAD	REPLACE POWER STEERING RACK	010 A1P22325/RACK			*****	1B	395.00	395.00
			CNC 04883077			FLUID POWER STEERING	1	4.90	4.90
FACTORY	TECH: 461 - MARES, JATHE								

28,651

TYPE: C

GRAND TOTALS

SUMMARY OF CHARGES FOR INVOICE C67305	
PARTS	399.90
SUPPLIES	11.77
LAB-MECHANICAL	235.46
SUB-TOTAL	647.13
SALES TAX	38.82
COUNTY TAX	6.47
TOTAL CHARGE	692.42

SUBTOTAL	
PARTS	399.90
LAB-MECHANICAL	235.46
TOTAL CHARGE FOR CONCERN	635.36

PAYMENT DISTRIBUTION FOR INVOICE C67305	
TOTAL CHARGE	692.42

CASH DUE 692.42

PAID VIA
11/2/99
780

VISA

IF YOU HAVE ANY QUESTIONS - PLEASE SEE DAVID PIERSON
WE DON'T HAVE CUSTOMERS, WE HAVE FRIENDS WHO DO BUSINESS WITH US!!!
THANK YOU VERY MUCH, WE APPRECIATE YOUR BUSINESS.

MV#-19420

2B3HD56T6 SH 677950