

U.S. Department  
of TransportationNational Highway  
Traffic Safety  
Administration

**COPIED**

**DOT Auto Safety Hotline**

**Vehicle Questionnaire**

TO REPORT A VEHICLE SAFETY DEFECT

1-888-DASH-2-DOT  
1-888-327-4236

INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY

Date Received

10 JAN -3 AM 10:12

OFFICE  
DEFECTS INVESTIGATION

Od QC'd

rt\_d    

od\_m    

up\_ltr    

Reference No.

550175

## OWNER INFORMATION (Type or Print)

Name

Street

City

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorization, NHTSA will not provide a copy of this report to the vehicle manufacturer.

Signature of Owner DRIVER (DURING ACCIDENT)

Date 12/14/99

|                                                                                                                                                                                                                                    |                                                                                        |                                                                                                                                                                                                                                              |                                                                                       |                                                                                                                        |                                                                                                                                                                                                                                                                                        |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vehicle Ident. No. (VIN)<br>(17 Digits)<br><u>1FDKE37G4NH801447</u>                                                                                                                                                                | (Located at bottom of windshield on driver's side)                                     | Vehicle Make<br><u>FORD</u>                                                                                                                                                                                                                  | Vehicle Model<br><u>E 350</u>                                                         | Vehicle Year<br><u>1992</u>                                                                                            | Current Odometer Reading<br><u>   </u>                                                                                                                                                                                                                                                 |
| Purchased Date<br><u>1992</u>                                                                                                                                                                                                      | Dealer's Name<br><u>   </u>                                                            | Engine Size (CID/CCA) <u>7.5L</u>                                                                                                                                                                                                            |                                                                                       | <input type="checkbox"/> Turbo                                                                                         |                                                                                                                                                                                                                                                                                        |
| <input checked="" type="checkbox"/> New <input type="checkbox"/> Used                                                                                                                                                              | Dealer's City<br><u>   </u>                                                            | State<br><u>   </u>                                                                                                                                                                                                                          | Zip Code<br><u>   </u>                                                                | No. Cylinders <u>8</u>                                                                                                 | <input type="checkbox"/> Diesel                                                                                                                                                                                                                                                        |
| Transmission Type<br><input checked="" type="checkbox"/> Manual <input type="checkbox"/> Automatic                                                                                                                                 | Antilock Brakes<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | Restraint System<br><input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Motorbelt<br><input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> 2-Point Belt<br><input checked="" type="checkbox"/> 3-Point Belt | Cruise Control<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Drivetrain<br><input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel | Vehicle Type<br><input type="checkbox"/> Car <input type="checkbox"/> Sport Ult.<br><input type="checkbox"/> Van <input checked="" type="checkbox"/> Truck<br><input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle<br><input type="checkbox"/> Other <u>CONVERSION</u> |
| Body Style<br><input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input checked="" type="checkbox"/> Pick Up Truck<br><input type="checkbox"/> Other <u>1 TON CHASSIS</u> |                                                                                        |                                                                                                                                                                                                                                              |                                                                                       |                                                                                                                        |                                                                                                                                                                                                                                                                                        |

## FAILED COMPONENT(S)/PART(S) INFORMATION

|                                                 |                                                            |                                                                                                                                          |                                                                                                        |
|-------------------------------------------------|------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| Component<br><u>THROTTLE POSITIONING SWITCH</u> | Part Name(s)<br><u>SUSPECT THROTTLE POSITIONING SWITCH</u> | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input checked="" type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No. of Failures<br><u>ONE (1)</u>               | Date(s) of Failure(s)<br><u>NOV. 10, 1999</u>              | Failed Part(s) Available?<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No                                         | NHTSA Previously Contacted?<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No     |
| Mileage at Failure(s)<br><u>11461 MILES</u>     |                                                            |                                                                                                                                          |                                                                                                        |
| Vehicle Speed at Failure(s)<br><u>   </u>       |                                                            |                                                                                                                                          |                                                                                                        |

## APPLICABLE INCIDENT INFORMATION

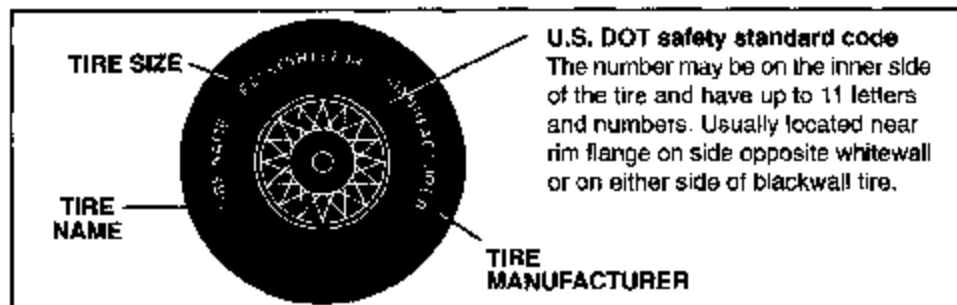
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

|                                                                              |                                                                             |                                       |                                     |                                        |                                                                                           |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------------------|-------------------------------------|----------------------------------------|-------------------------------------------------------------------------------------------|
| Crash<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number Persons Injured<br><u>NONE</u> | Number of Fatalities<br><u>NONE</u> | Estimated Property Damage<br><u>\$</u> | Reported to Police<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------------------|-------------------------------------|----------------------------------------|-------------------------------------------------------------------------------------------|

## INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Name, Tire Size (include all numbers and letters).  
Note: This information not required for normal operation tires.

|                |                         |                      |                               |
|----------------|-------------------------|----------------------|-------------------------------|
| DOT <u>   </u> | Manufacturer <u>   </u> | Tire Name <u>   </u> | Complete Tire Size <u>   </u> |
|----------------|-------------------------|----------------------|-------------------------------|



**The Privacy Act of 1974 - Public Law 93-579** This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I STARTED THE VEHICLE AND LET THE ENGINE IDLE FOR ABOUT 4 MINUTES. THEN WHILE STEPPING ON THE BRAKE, I SHIFTED TO REVERSE. SUDDENLY THE ENGINE REVVED UP HARD AND THE VEHICLE JUST TOOK OFF BACKWARDS REAL FAST WITHOUT EVEN STEPPING ON THE GAS PEDAL. I STEPPED ON THE BRAKE BUT IT DID NOT STOP. THE REAR OF THE VEHICLE HIT THE WALL OF THE BUILDING AND DAMAGED IT. BY THAT TIME THE VEHICLE STOPPED AND WAS IDLING NORMALLY. I WAS GENERALLY OKAY EXCEPT FOR THE STIFFNESS IN THE NECK AREA AND SORENESS IN MY UPPER BACK. THE VEHICLE HAS A FORD E350 CHASSIS BUT WAS CONVERTED INTO A BIG COMMERCIAL VAN AND SERVES AS A MOBILE LABORATORY.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
DOT Auto Safety Hotline, NSA-10.1  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE  
OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM

OR

**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**

**1-888-327-4236**

DOT Auto Safety Hotline  
(DASH) 2 DOT



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